

St. Joseph's Behavioral Health Center

Community Benefit 2021 Report and 2022 Plan

Adopted October 2021



A message from

Paul Rains, president of St. Joseph's Behavioral Health Center, and Debra Cunningham, Chair of Port City Operating Company, LLC Board of Managers.

Dignity Health's approach to community health improvement aims to address significant health needs identified in the Community Health Needs Assessments that we conduct with community input, including from the local public health department. Our initiatives to deliver community benefit include financial assistance for those unable to afford medically necessary care, a range of prevention and health improvement programs conducted by the hospital with community partners, and investing in efforts that address social determinants of health.

St. Joseph's Behavioral Health Center shares a commitment with others to improve the health of our community, and delivers programs and services to help achieve that goal. The 2021 Community Benefit Report and 2022 Plan describes much of this work. This report meets requirements of the California state law (Senate Bill 697) that not-for-profit hospitals produce an annual community benefit report and plan. Dignity Health hospitals in Arizona and Nevada voluntarily produce these reports and plans, as well. We are proud of the outstanding programs, services and other community benefits our hospital delivers, and are pleased to report to our community.

In fiscal year 2021 (FY21), St. Joseph's Behavioral Center provided \$1,088,281 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits. The hospital also incurred \$3,233,951 in unreimbursed costs of caring for patients covered by Medicare.

The hospital's Board of Managers reviewed, approved and adopted the 2021 Community Benefit Report and 2022 Plan at its October 25, 2021 meeting.

Thank you for taking the time to review our report and plan. We welcome any questions or ideas for collaborating that you may have, by reaching out to Paul Rains, President at Paul.Rains@DignityHealth.org





Paul Rains, President

Debra Cunningham, Chair Port City Operating Company, LLC Board of Managers

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At-a-Glance Summary

Community Served 	<p>St. Joseph's Behavioral Health Center (SJBHC) lies in one of the fastest growing counties in California, containing both rural and urban areas, with individual cities separated by agriculture and open space lands. San Joaquin County is celebrated for its diverse communities of Latinos and African Americans as well as Asian immigrants; but there is also a big gap in health outcomes between ethnic groups. It is a county of contrasts, holding on one hand growth opportunities and a variety of assets and resources to support health, and on the other hand significant challenges in terms of economic security, health and health disparities.</p>		
Economic Value of Community Benefit 	<p>\$1,088,281 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services, community grants and other community benefits.</p> <p>\$3,233,951 in unreimbursed costs of caring for patients covered by Medicare.</p>		
Significant Community Health Needs Being Addressed 	<p>The significant community health need the hospital is helping to address and that forms the basis of this document was identified in the hospital's most recent Community Health Needs Assessment (CHNA). The need being addressed by strategies and programs is:</p> <table border="1" data-bbox="410 1150 1417 1255"> <tr> <td data-bbox="410 1150 841 1255"> <ul style="list-style-type: none"> • Mental Health </td><td data-bbox="841 1150 1417 1255"></td></tr> </table>	<ul style="list-style-type: none"> • Mental Health 	
<ul style="list-style-type: none"> • Mental Health 			
FY21 Programs and Services 	<p>The hospital delivered several programs and services to help address identified significant community health needs. These included:</p> <ul style="list-style-type: none"> • Behavioral Evaluation Services, which provides free evaluation to individuals with behavioral health concerns. • Community Support Groups and Aftercare Services, which provide free support programs to individuals living with life-affecting substance or continuing behavior health issues. Additionally, meeting space is made available to community groups to gather and provide community services at no cost. • Free transportation for qualified clients that otherwise would not be able to attend SJBHC outpatient services groups. • Through a formal process, grants are administered annually to non-profit organizations that best demonstrate their ability to impact community health needs as they pertain to Mental Health. 		

**FY22 Planned
Programs and
Services**



SJBHC will continue to expand access to mental health services by providing no cost Behavioral Evaluations, and free transportation assistance for individuals to attend SJBHC's outpatient therapy Groups, Support Groups and Aftercare Support Programs in FY22.

This document is publicly available online at <https://www.dignityhealth.org/central-california/locations/stjosephsbehavioral/about-us/community-health>.

Written comments on this report can be submitted to St. Joseph's Behavioral Health Center Medical, Administration, 1800 North California Street, Stockton, CA 95204 or by e-mail to Tammy.Shaff@DignityHealth.org.

Our Hospital and the Community Served

About St. Joseph's Behavioral Health Center

St. Joseph's Behavioral Health Center is a member of Dignity Health, which is a part of CommonSpirit Health.

Established services in 1974 as a patient care unit at St. Joseph's Medical Center (SJMC) in Stockton. In 1988, the program expanded operations to the current location, 2510 North California Street. SJBHC is a 35 bed licensed not-for-profit psychiatric hospital serving Central California, with 154 employees and 18 medical staff. Inpatient and partial hospitalization services are provided to adults, 18 years and older.

Outpatient services are provided for adults, adolescents and children older than 5 years.

Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our Vision

A healthier future for all – inspired by faith, driven by innovation, and powered by our humanity.

Financial Assistance for Medically Necessary Care

St. Joseph's Behavioral Health Center is dedicated to creating healthier communities by providing financial assistance to persons who have health care needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay. Advocating for the poor and vulnerable is both our mission and our passion. The hospital has financial assistance available to help pay for medically necessary services provided to those patients who meet certain income requirements. The financial assistance policy, a plain language summary of the policy, and a financial assistance application are on the hospital's web site.

Description of the Community Served

St. Joseph's Behavioral Health Center serves residents of Stockton along with members of neighboring communities within San Joaquin County. The overall service area consists of 24 ZIP codes. The population of San Joaquin County is approximately 762,000, while the City of Stockton is home to roughly 387,000 residents. A summary description of the community is below. Additional details can be found in the CHNA report online.

St. Joseph's Behavioral Health Center lies in one of the fastest growing counties in California, containing both rural and urban areas, with individual cities separated by agriculture and open space lands. The county is celebrated for its diverse communities of Latinos and African Americans as well as Asian immigrants; but there is also a big gap in health outcomes between ethnic groups. It is a county of contrasts, holding in one hand growth opportunities and a variety of assets and resources to support health, and on the other hand significant challenges in terms of economic security, health and health disparities.



St. Joseph's Behavioral Health Center Service Area Demographics FY21
(based on ZIP codes of residence for the top 75% of patient visits)

Total Population	321,404
Race	
White - Non-Hispanic	18.7%
Black/African American - Non-Hispanic	9.4%
Hispanic or Latino	51.5%
Asian/Pacific Islander	16.4%
All Others	4.0%
% Below Poverty	
Unemployment	8.5%
No High School Diploma	25.7%
Medicaid (household)	12.7%
Uninsured (household)	6.6%

Source: Claritas Pop-Facts® 2021; SG2 Market Demographic Module

SG2 Analytics Platform Reports:

Demographics Market Snapshot

Population Age 16+ by Employment Status

Families by Poverty Status, Marital Status and Children Age

Insurance Coverage Estimates; map data export

*Hospital service area zip codes are based on the top 75-80% of discharges from FY20 (July 1, 2019 - June 30, 2020): data provided by DH Decision Support team.

***Zip**

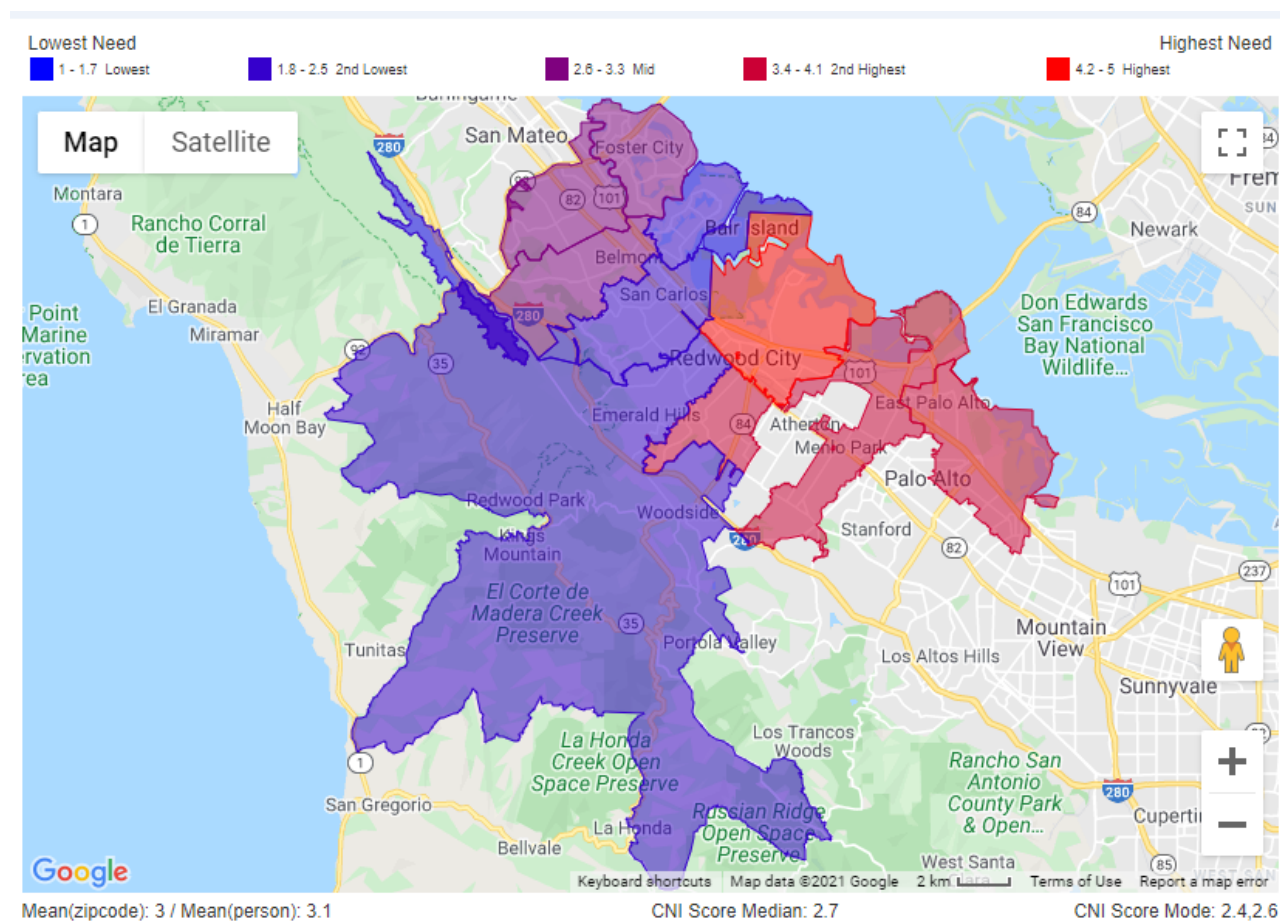
Code	City
95205	STOCKTON
95207	STOCKTON
95206	STOCKTON
95210	STOCKTON
95204	STOCKTON
95209	STOCKTON
95203	STOCKTON
95215	STOCKTON

Community Need Index

One tool used to assess health needs is the Community Need Index (CNI) created and made publicly available by Dignity Health and IBM Watson Health. The CNI analyzes data at the zip code level on five factors known to contribute or be barriers to healthcare access: income, culture/language, education, housing status, and insurance coverage.

Scores from 1.0 (lowest barriers) to 5.0 (highest barriers) for each factor are averaged to calculate a CNI score for each zip code in the community. Research has shown that communities with the highest CNI scores experience twice the rate of hospital admissions for ambulatory care sensitive conditions as those with the lowest scores.

Figure 1. CNI score for each zip code in the city of Stockton as of September 2021



Zip Code	CNI Score	Population	City	County	State
94002	2.6	28332	Belmont	San Mateo	California
94025	3.6	44337	Menlo Park	San Mateo	California
94061	3.4	38678	Redwood City	San Mateo	California
94062	2.4	27230	Redwood City	San Mateo	California
94063	4.2	35428	Redwood City	San Mateo	California
94065	2.4	12892	Redwood City	San Mateo	California
94070	2.2	30487	San Carlos	San Mateo	California
94303	3.8	47097	Palo Alto	San Mateo	California
94403	2.8	43053	San Mateo	San Mateo	California
94404	2.6	37486	San Mateo	San Mateo	California

Community Assessment and Significant Needs

The hospital engages in multiple activities to conduct its community health improvement planning process. These include, but are not limited, to conducting a Community Health Needs Assessment with community input at least every three years, identifying collaborating community stakeholder organizations, describing anticipated impacts of program activities and measuring program indicators.

Community Health Needs Assessment

The health issues that form the basis of the hospital's community benefit plan and programs were identified in the most recent CHNA report, which was adopted in March 2019.

The CHNA contains several key elements, including:

- Description of the assessed community served by the hospital;
- Description of assessment processes and methods;
- Presentation of data, information and findings, including significant community health needs;
- Community resources potentially available to help address identified needs; and
- Discussion of impacts of actions taken by the hospital since the preceding CHNA.

Additional detail about the needs assessment process and findings can be found in the CHNA report, which is publicly available at www.healthiersanjoaquin.org or upon request at the hospital's Community Health office.

Significant Health Needs

The most recent community health needs assessment identified the following significant community health needs:

Highest Priority

- Mental Health
- Economic Security
- Obesity/HEAL/Diabetes

Medium Priority

- Violence/Injury Prevention
- Access to Care
- Substance Abuse/Tobacco

Lower Priority

- Asthma
- Oral Health
- Climate and Health

Significant Needs the Hospital Does Not Intend to Address

As a hospital exclusively delivering behavioral health services, needs identified in the broader CHNA beyond mental health are not ones that the hospital is able to address. St. Joseph's Medical Center, other hospitals, and community service organizations in the region are addressing these needs.

Additional detail about the needs assessment process and findings can be found in the CHNA report, which is publicly available at, www.healthiersanjoaquin.org or upon request at the hospital's Community Health office.

2021 Report and 2022 Plan

This section presents strategies and program activities the hospital is delivering, funding or on which it is collaborating with others to address significant community health needs. It summarizes actions taken in FY21 and planned activities for FY22, with statements on anticipated impacts, planned collaboration, and patient financial assistance for medically necessary care. Program Digests provide detail on select programs' goals, measurable objectives, expenses and other information.

This report specifies planned activities consistent with the hospital's mission and capabilities. The hospital may amend the plan as circumstances warrant. For instance, changes in significant community health needs or in community assets and resources directed to those needs may merit refocusing the hospital's limited resources to best serve the community.

The anticipated impacts of the hospital's activities on significant health needs are summarized below, and for select program initiatives are stated in Program Digests. Overall, the hospital anticipates that actions taken to address significant health needs will: improve health knowledge, behaviors, and status; increase access to needed and beneficial care; and help create conditions that support good health. The hospital works to evaluate impact and sets priorities for its community health programs in triennial Community Health Needs Assessments.



Creating the Community Benefit Plan

St. Joseph's Behavioral Health Center is dedicated to improving community health and delivering community benefits with the engagement of its management team, board, clinicians and staff, and in collaboration with community partners.

The San Joaquin County 2019 Community Health Needs Assessment (CHNA) presents a comprehensive picture of community health that encompasses the conditions that impact health in the county. The overall goal of the CHNA is to inform and engage local decision-makers, key stakeholders, and the community-at-large in efforts to improve the health and well-being of all San Joaquin County residents. From data collection and analysis to the identification of prioritized needs, the development of the 2019 CHNA report has been an inclusive and comprehensive process guided by a Core Team planning group and broadly representative Steering Committee,

with input from hundreds of community residents. This collaborative effort stems from a desire to address local needs and a dedication to improving the health of everyone in the community. Conducting a CHNA every three years has been a California requirement for nonprofit hospitals for more than 20 years and is now a national requirement as well as a requirement for Public Health Accreditation. San Joaquin County's CHNA is unique in that all of its non-profit hospitals, the local health department and key stakeholders join together to support one countywide assessment. The process in 2019 included interviews with 11 key informants, 31 focus group discussions with 349 diverse community residents, and data analysis of over 120 indicators, creating a robust picture of the issues affecting people's health where they live, work, and play.



The 2019 CHNA process applied a social determinants of health framework and examined San Joaquin County's social, environmental, and economic conditions that impact health in addition to exploring factors related to diseases, clinical care, and physical health. Analysis of this broad range of contributing factors resulted in identification of the top health needs for the county. This CHNA report places particular emphasis on the health issues and contributing factors that impact vulnerable populations that disproportionately have poorer health outcomes across multiple health needs. It explored disparities for populations residing in specific geographic areas referred to as "Priority Neighborhoods", as well as disparities among the county's diverse ethnic populations. These analyses will inform intervention strategies to promote health equity.

Figure 1: CHNA Health Needs

Highest Priority

Mental Health
Economic Security
Obesity/Healthy Eating, Active
Living/Diabetes

Medium Priority

Violence/Injury Prevention
Access to Care
Substance Abuse/Tobacco

Lower Priority

Asthma
Oral Health
Climate and Health

Impact of the Coronavirus Pandemic

Virtual Outpatient programs: In recognizing the needs and necessary precautions of COVID-19 for individuals receiving treatment at SJBHS Outpatient Department, telehealth services were offered in:

- **The Partial Hospitalization Program:** designed for individuals who require a comprehensive treatment for their mental or emotional problems, but do not require an inpatient

hospitalization. The Partial Program uses Dialectical Behavioral Therapy to present skills for effective living and decrease maladaptive, or non-skilled behavior with skillful responses.

- Intensive Outpatient Programs including Chemical Dependency, Dual Diagnosis, Cognitive, and Adolescent: admission to these programs can be direct or as a step down from Partial Hospitalization program continuing skill development of Dialectical Behavioral Therapy to prevent readmission.
- Dialectical Behavioral Therapy Process Groups: designed to support individuals to incorporate DBT into their daily lives and a prerequisite to have fundamental knowledge of DBT. Supporting individuals with skill processing and preventing readmission.
- Maternal Mental Health: provides an excellent option for new mothers who have difficulty with transportation/getting to appointments with a new baby. Each patient is assigned to a clinician with expertise in maternal mental health for evaluation and therapy. This is not a psychiatric service, but rather an assessment, case management and psychotherapeutic service to provide more convenient and timely interventions.
- Individual Therapy: supporting individuals through behavioral health one to one therapy sessions. Provider's ability to provide behavioral health treatment services and support in person and by telehealth covering an array of afflicting areas as depression, anxiety, marital issues, sexual abuse, post-traumatic stress, parenting and life skills.
- Medication Management: providing education and counseling regarding psychiatric medications and medication compliance through a holistic approach to assist patients attain the skills necessary to enhance the quality of their lives and achieve and maintain the best possible reduction in symptom severity.


The ability to offer behavioral health treatment services in person and by telehealth at the SJBHC Outpatient Department was a quick response to the COVID 19 pandemic, and to ensure continued safety, these visit options will remain in place in FY21. Moreover, staff maintains the highest level of safety precautions with individuals to reduce potential transmission of COVID-19.

Also, to further protect the community, as well as being a positive example and leader, the CEO of CommonSpirit Health, Lloyd H. Dean released a statement on August 12, 2021 requiring all employees to be vaccinated.

Report and Plan by Health Need

The tables below present strategies and program activities the hospital has delivered or intends to deliver to help address significant health needs identified in the community health needs assessment.

They are organized by health need and include statements of strategy and program impact, and any collaboration with other organizations in our community.

 Health Need: Mental Health			
Strategy or Program Name	Summary Description	Active FY21	Planned FY22
Support Groups and Aftercare Services	St. Joseph's Behavioral Health Center sponsors support groups and free aftercare groups that support those in the community living with a new or continuing life-affecting diagnosis.	☑	☑
Community Benefit Operations and Programs	In partnership with St. Joseph's Medical Center and in collaboration with other mental health experts and service providers, the hospital's Community Health department will deploy several programs to address community needs.	☑	☑
Community Health Social Worker	<p>This person is responsible for providing outreach and education regarding the following activities:</p> <ul style="list-style-type: none"> • Anxiety and Depression Workshops: These sessions, targeting youth, will be provided to the community at no cost and in collaboration with school districts throughout the county. The goal of the workshops will be to provide strength based programming that empowers resiliency and introduces essential coping skills to reduce symptoms of anxiety and depression. • Mental Health First Aid Training: This course teaches how to help someone who may be experiencing a mental health or substance use challenge. The training helps to identify, understand and respond to signs of addictions and mental illnesses. • SJC Trauma Initiative: A collaborative group comprised of over 70 members, representing 41 organizations throughout the county focusing on addressing trauma 	☑	☑

	and promoting equity through the development of a Trauma Informed Care train-the-trainer training model for sustainability. This initiative focuses on addressing diversity, inclusion and cultural humility for both medical staff and providers, as well as social service providers.		
San Joaquin Mental Health Consortium	Membership in this consortium supports sharing mental health resources and best practices.	☒	☒
Connected Community Network (CCN)	This network was created to provide the general population with access to resources and programs offered through various community based organizations (CBOs). Many of these CBOs provide vital services that help people address a variety of needs, including but not limited to: affordable housing; maternal, infant, and child health; chronic disease management programs, healthy food, and mental health and substance abuse counseling.	☒	☒
Behavioral Evaluation Services	St. Joseph's Behavioral Health Center provides free Behavioral Evaluations to assess patient needs and risks and to provide referrals 24-hours daily, 365 days per year to anyone who presents at the facility or at community hospital Emergency Departments. These services are provided regardless of the individual's ability to pay or eligibility for care at our facility.	☒	☒
Community Grants Program	Through a formal process, grants are administered annually to non-profit organizations that best demonstrate their ability to impact community health needs as they pertain to the most recent needs assessment. The following programs awarded funding in 2020 for November 1, 2020 through December 31, 2021 and are addressing mental health: <ul style="list-style-type: none"> Boys & Girls Club at Sierra Vista – By teaching sculling, this program will work with youth on social emotional health ensuring that participants make the connection that physical activity is a stress reliever. Delta Health Care and Management Services Corporation – Mental health support for high school aged youth in 	☒	☒

SUSD.

The formal grant process for calendar year 2022 will conclude at the end of 2021 and all projects will include one or more of the 2019 CHNA health needs.

Graduate Medical Education (GME)	In collaboration with St. Joseph's Medical Center's GME program, Dignity Health is committed to workforce development, and SJMC is a leader in growing future medical providers in San Joaquin County. <ul style="list-style-type: none">• Psychiatry: 7 new residents each year x4 years (to start 06/2021)	☒	☒
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Impact: Identify and support behavioral health needs in acute and community settings, so that individuals can access appropriate preventive or care services.

Collaboration: Cross-sector collaboration is planned for all of the programs listed in order to ensure efficiency of services, leveraging of resources, avoidance of duplication, and to ensure sustainability. The short list of key partners include: Community Partnership for Families of San Joaquin, El Concilio, United Way, Catholic Charities, Housing Authority County of San Joaquin, Delta Sculling Center, Aspire Public Schools, Aspire Stockton Secondary Academy, STAND, Stockton Unified School District, Brian Huff, LMFT, United Way of SJC, the growing number of CCN and SJC Trauma Initiative partners.

Community Grants Program


One important way the hospital helps to address community health needs is by awarding financial grants to non-profit organizations working together to improve health status and quality of life. Grant funds are used to deliver services and strengthen service systems, to improve the health and well-being of vulnerable and underserved populations.

In FY21, the hospital contributed \$9,757 toward the grants below totaling \$283,392 in conjunction with St. Joseph's Medical Center. Some projects also may be described elsewhere in this report.

Grant Recipient	Project Name	Amount
Visionary Home Builders of CA	Community Link Digital Literacy Program	\$20,000
Boys & Girls Club	Row & Rise Together!	\$67,537
Lutheran Social Services	A Clean Start	\$75,000
Dentists Organized For Veterans	The DOV Project	\$20,855
Delta Health Care	Action in Mentoring (AIM) Project	\$100,000

Program Digests

The following pages include Program Digests describing key programs and initiatives that address one or more significant health needs. The digests include program descriptions and intervention actions, statements of which health needs are being addressed, any planned collaboration, and program goals and measurable objectives.

 Behavioral Evaluation Services	
Significant Health Needs Addressed	✓ Mental Health
Program Description	Twenty-Four (24) Hour Behavioral Evaluations for patients with behavioral health and substance abuse issues.
Community Benefit Category	A2. Community-based clinical services – Behavioral health services
FY 2021 Report	
Program Goal / Anticipated Impact	Provide evaluations 100% of the time.
Measurable Objective(s) with Indicator(s)	Building on a population served last year of 1,281. The number of patients evaluated will increase with growth of marketing in this area.
Intervention Actions for Achieving Goal	Continue to staff the Behavioral Evaluation Department on a 24 hour, 365 day basis for walk-ins and in emergency rooms. Continue to maintain call logs and monitor the process for necessary changes.
Collaboration	San Joaquin County hospitals, Stanislaus County hospitals and other local area hospitals.
Performance / Impact	Provide support and meet the needs in the community for patients, since patient access to 24 hour crisis intervention is limited in the San Joaquin and surrounding communities.
Hospital's Contribution / Program Expense	Staff the Behavioral Evaluation Department on a 24 hour, 365 day basis for walk-ins and in emergency rooms. Maintain call logs and monitor the process for necessary changes.
FY 2022 Plan	
Program Goal / Anticipated Impact	Provide free Behavioral Evaluations to assess patient needs and risks, provide referrals 24-hours daily, 365 days per year to anyone who presents at our hospitals or at community hospital ERs.

Measurable Objective(s) with Indicator(s)	Increase community hospitals On-Site and Tele-Health evaluations by 2%. Quarterly monitoring reports.
Intervention Actions for Achieving Goal	Build awareness of and promote the behavioral health evaluation service, by attending more community events.
Planned Collaboration	Same as noted above



In-Kind Support of Community Organizations for Support Groups

Significant Health Needs Addressed	✓ Mental Health
Program Description	Provide meeting space to local community based organizations for the gathering of support groups for broader community with substance use and/or mental health problems.
Community Benefit Category	E3-In-kind Donations - Services for orgs/community groups

FY 2021 Report

Program Goal / Anticipated Impact	To promote wellness and maximize remission rates for previous patients, and the community at large, by providing ongoing meeting space for sessions.
Measurable Objective(s) with Indicator(s)	Increase the number of patients attending the support groups by 3%.
Intervention Actions for Achieving Goal	Expand program outreach and increase collaboration among referring agencies.
Collaboration	Community based organizations for outreach and referrals. Nurses in Recovery, Women in Recovery, Narcotics Anonymous, Cocaine Anonymous, Fremont Fellowship
Performance / Impact	Continue to assess the needs in the community and develop new groups as needed.
Hospital's Contribution / Program Expense	In-kind services include the cost of meeting space provided to community groups, including to hold community groups for community residents.

FY 2022 Plan

Program Goal / Anticipated Impact	Continue to promote wellness and maximize remission rates for previous admitted patients.
Measurable Objective(s) with Indicator(s)	Increase the awareness and the number of patients attending the community groups.
Intervention Actions for Achieving Goal	Provide community education and training, by attending more community events.
Planned Collaboration	Same as noted above.



Support Groups

Significant Health Needs Addressed	Mental Health
Program Description	Provide aftercare programs to former patients to address social, psychological, or emotional issues related to specific diagnoses or occurrences that represent a community need, for patients, families and the community.
Community Benefit Category	A1-Community Health Education - Support groups

FY 2021 Report

Program Goal /Anticipated Impact	To promote wellness and maximize remission rates for previous patients. Increase the number of patients in the support groups.
Measurable Objective(s) with Indicator(s)	Increase the number of patients attending the support groups by 3%.
Intervention Actions for Achieving Goal	Provide support in the community for patients since support groups are limited in our community.
Collaboration	NAMI provides weekly support groups and education for inpatients. Music Therapist Casie provides several hours of music therapy for patients both inpatient and outpatient. She is funded through UOP/Grant/SJMC/Friends of BHC. We have partnered with Public Health Advocates, and are connecting with Little Manilla, Amelia Adams, CAPC, and El Concilio on

	Maternal Mental Health Listening Sessions.
Performance / Impact	Continue to assess the needs in the community and develop new groups as needed.
Hospital's Contribution / Program Expense	Staff that educates and trains, provides materials and meeting space to community groups.
FY 2022 Plan	
Program Goal / Anticipated Impact	Continue to promote wellness and maximize remission rate for previous admitted patients.
Measurable Objective(s) with Indicator(s)	Increase the awareness and the number of patients attending the support groups.
Intervention Actions for Achieving Goal	Provide community education and training, by attending more community events.
Planned Collaboration	Same as noted above.

Other Programs and Non-Quantifiable Benefits

The hospital delivers community programs, services and non-quantifiable benefits in addition to those described elsewhere in this report. Like those programs and initiatives, the ones below are a reflection of the hospital's mission and its commitment to improving community health and well-being.

St. Joseph's Behavioral Health Center serves an important role in improving the mental health of the community through working collaboratively with community partners, providing leadership and advocacy, carefully managing resources, assisting with local capacity building and participating in community-wide health planning. The hospital also serves a vital role by participating in the Steering Committee for our county's CHNA. The leadership role is especially important in San Joaquin County where individual and community resources are very limited.

SJBHC has dedicated leadership to work closely with other healthcare providers, community based organizations and individuals to develop and share resources. The resultant information sharing is an on- going process that provides opportunity for forming partnerships and maximizing existing resources.

The Community Benefit Report and Plan is completed and reviewed annually, and presented to the Board of Managers for their review and approval. Key information is presented at the Managers Meeting. Input for the Implementation Plan and selection of interventions comes from the Healthier Community Coalition.

Economic Value of Community Benefit

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 Complete Summary - Classified Including Non Community Benefit (Medicare)
 For period from 7/1/2020 through 6/30/2021

	Persons	Expense	Revenue	Net Benefit	% of Expense
<u>Benefits for Poor</u>					
Financial Assistance	179	253,188	0	253,188	1.2%
Medicaid	82	713,262	666,841	46,421	0.2%
<u>Community Services</u>					
A - Community Health Improvement Services	1,510	73,449	0	73,449	0.4%
E - Cash and In-Kind Contributions	1	9,757	0	9,757	0.0%
G - Community Benefit Operations	20	12,873	0	12,873	0.1%
Totals for Community Services	1,531	96,079	0	96,079	0.5%
Totals for Poor	1,792	1,062,529	666,841	395,688	1.9%
<u>Benefits for Broader Community</u>					
<u>Community Services</u>					
A - Community Health Improvement Services	1,882	503,661	0	503,661	2.4%
B - Health Professions Education	151	167,560	0	167,560	0.8%
E - Cash and In-Kind Contributions	2,730	21,372	0	21,372	0.1%
Totals for Community Services	4,763	692,593	0	692,593	3.3%
Totals for Broader Community	4,763	692,593	0	692,593	3.3%
Totals - Community Benefit	6,555	1,755,122	666,841	1,088,281	5.2%
Medicare	1,686	11,415,535	8,181,584	3,233,951	15.4%
Totals with Medicare	8,241	13,170,657	8,848,425	4,322,232	20.6%

*Medicaid net benefit is \$0 because Medicaid revenue received exceeded expense in the fiscal year by \$1,813.

The economic value of all community benefits is reported at cost. Patient financial assistance (charity care) reported here is as reported to the Office of Statewide Health Planning and Development in Hospital Annual Financial Disclosure Reports, as required by Assembly Bill 204. The community benefit of Medicaid and other means-tested programs is calculated using a cost-to-charge ratio to determine costs, minus revenue received for providing that care. Other net community benefit expenses are calculated using a cost accounting methodology. Restricted offsetting revenue for a given activity, where applicable, is subtracted from total expenses to determine net benefit in dollars.

Hospital Board and Committee Rosters

Port City Board Managers

Marty J. Ardron	Senior Vice President for Health Plan and Hospital Operations Northern California, Kaiser Permanente
Debra Cunningham	Senior Vice President, Strategy, Kaiser Permanente
James DeSoto, MD	Chief Medical Officer, Northern California Division, CommonSpirit Health/Dignity Health
Corwin Harper	Senior VP/Area Manager, Kaiser Permanente
Julie Sprengel	Senior Vice President Operations Southern Calif. Division, CommonSpirit Health/Dignity Health
John Petersdorf	Vice Chair SVP Operational Effectiveness, Dignity Health
Jon VanBoening	Senior Vice President, Dignity Health

Community Grants Committee

Barbara Alberson	Senior Deputy Director, San Joaquin County Public Health
Jamie Lynne Brown	Community Benefit Specialist, Dignity Health
Cathy Mangaoang-Welsh	Director of Social Services, St. Joseph's Behavioral Health Dignity Health
Steve Morales	Community Member
Sister Abby Newton	Vice President of Mission Integration & Spiritual Care, Dig Health
Louis Ponick	Director of Grants and Scholarships, Community Foundatio Joaquin
Paul Rains	President of St. Joseph's Behavioral Health Center, Dignity
Tammy Shaff	Director of Community Benefits, Dignity Health
Danielle Tibon	Philanthropy Senior Data Analysis, Dignity Health