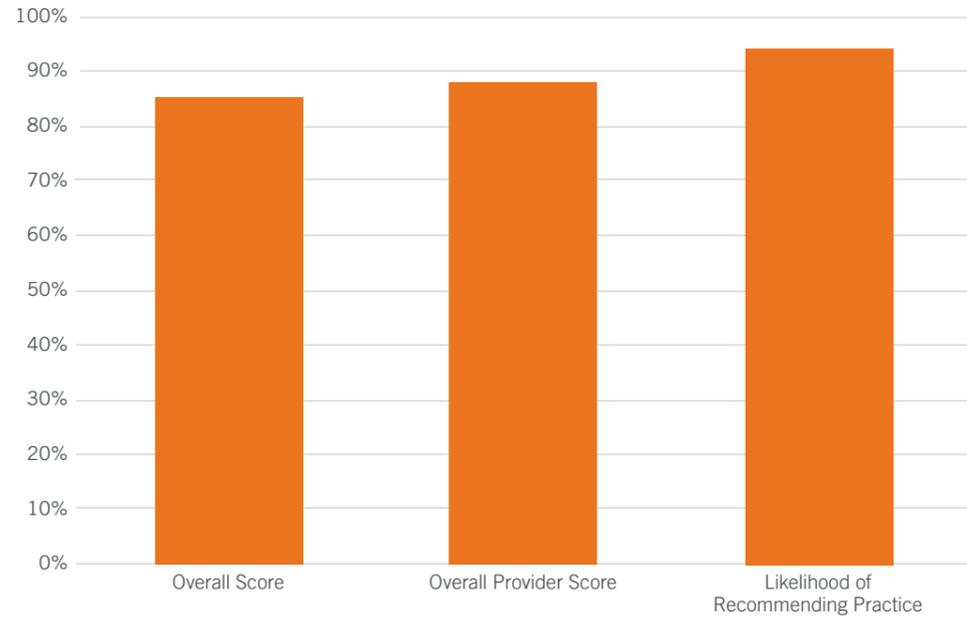


Ensuring Quality Cancer Care

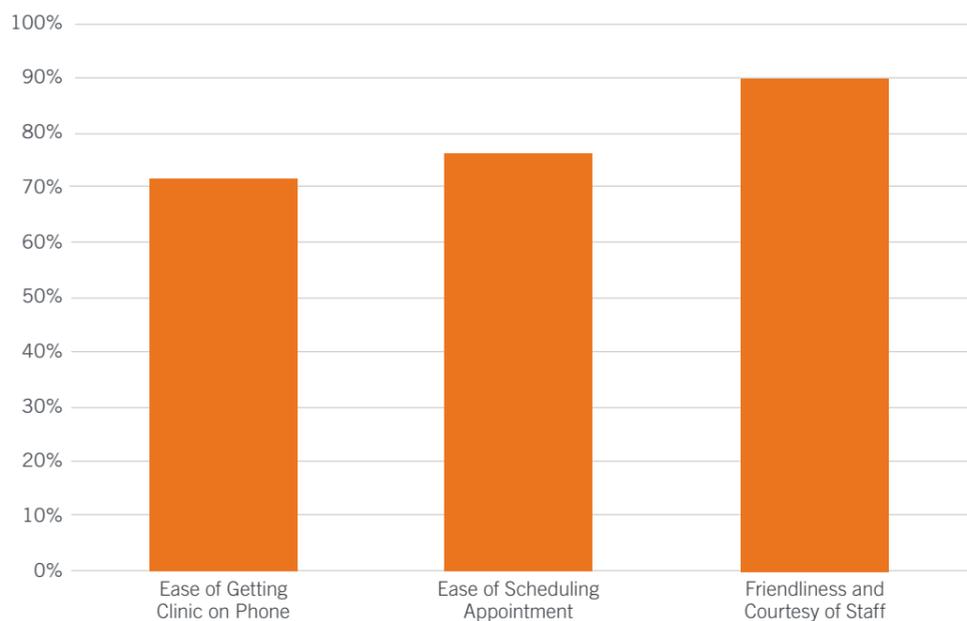
The University of Arizona Cancer Center at Dignity Health St. Joseph's Hospital and Medical Center (Cancer Center) is committed to providing the highest level of quality care to our patients. We define quality care as care that is safe, effective, patient-centered, efficient, accessible, and equitable.

To continually improve the quality of our care, the Cancer Center partners with Press Ganey, a patient-experience company, to measure our patients' satisfaction and to identify ways to improve our services. We are proud to report that our patient satisfaction scores surpass national standards.

Press Ganey Top Box Scores for Patient Satisfaction (2017)



Press Ganey Top Box Scores for Patient Satisfaction (2017)



Onsite Retail Pharmacy Opens To Serve Patients, Their Family and Staff

Our retail pharmacy opened in 2017 at The University of Arizona Cancer Center at Dignity Health St. Joseph's Hospital and Medical Center (Cancer Center), giving patients, their families, and staff members a convenient place to fill prescriptions quickly and accurately. Located on the second floor of the Cancer Center, the pharmacy offers a wide variety of supportive medications to help treat nausea, pain, and other conditions related to cancer treatment, as well as general medications and over-the-counter medicines.

"In a number of cases, we have been able to work with patients, insurance providers, physicians, and pharmaceutical manufacturers to obtain medications—even some compounded medications—more quickly and at lower cost than other pharmacies," said Mark Leach, Cancer Center pharmacy director. "Our staff prides itself on providing a high level of patient satisfaction and quality service, while striving to keep out-of-pocket prescription costs as low as possible."