# **Hospital Equity Measures Report**

### **General Information**

Report Type: Hospital Equity Measures Report

Year: 2024

Hospital Name: DOMINICAN HOSPITAL

Facility Type: General Acute Care Hospital

Hospital HCAI ID: 106440755

Report Period: 1/1/2024 - 12/31/2024

Status: Submitted

Due Date: 09/30/2025

Last Updated: 09/24/2025

Hospital Location with Clean Water and Air: Y

Hospital Web Address for Equity Report: https://www.dignityhealth.org/bayarea/locations/

dominican

### **Overview**

Assembly Bill No. 1204 requires the Department of Health Care Access and Information (HCAI) to develop and administer a Hospital Equity Measures Reporting Program to collect and post summaries of key hospital performance and patient outcome data regarding sociodemographic information, including but not limited to age, sex, race/ethnicity, payor type, language, disability status, and sexual orientation and gender identity.

Hospitals (general acute, children's, and acute psychiatric) and hospital systems are required to annually submit their reports to HCAI. These reports contain summaries of each measure, the top 10 disparities, and the equity plans to address the identified disparities. HCAI is required to maintain a link on the HCAI website that provides access to the content of hospital equity measures reports and equity plans to the public. All submitted hospitals are required to post their reports on their websites, as well.

# **Laws and Regulations**

For more information on Assembly Bill No. 1204, please visit the following link by copying and pasting the URL into your web browser:

https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill id=202120220AB1204

# **Hospital Equity Measures**

### **Joint Commission Accreditation**

General acute care hospitals are required to report three structural measures based on the Commission Accreditation's Health Care Disparities Reduction and Patient-Centered Communication Accreditation Standards. For more information on these measures, please visit the following link by copying and pasting the URL into your web browser:

https://www.jointcommission.org/standards/r3-report/r3-report-issue-36-new-requirements-to-reduce

-health-care-disparities/

The first two structural measures are scored as "yes" or "no"; the third structural measure comprises the percentages of patients by five categories of preferred languages spoken, in addition to one other/unknown language category.

Designate an individual to lead hospital health equity activities (Y = Yes, N = No).

Υ

Provide documentation of policy prohibiting discrimination (Y = Yes, N = No).

Υ

Number of patients that were asked their preferred language, five defined categories and one other/unknown languages category.

60429

Table 1. Summary of preferred languages reported by patients.

Languages	Number of patients who report preferring language	Total number of patients	Percentage of total patients who report preferring language (%)
English Language	53588	60429	88.7
Spanish Language	6701	60429	11.1
Asian Pacific Islander Languages	74	60429	0.1
Middle Eastern Languages	14	60429	0
American Sign Language	15	60429	0
Other Languages	37	60429	0.1

# Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure

There are five domains that make up the CMS Hospital Commitment to HCHE measures. Each domain is scored as "yes" or "no." In order to score "yes," a general acute care hospital is required to confirm all the domain's attestations. Lack of one or more of the attestations results in a score of "no." For more information on the CMS Hospital Commitment to HCHE measures, please visit the following link by copying and pasting the URL into your web browser:

https://data.cms.gov/provider-data/topics/hospitals/health-equity

Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure Domain 1: Strategic Planning (Yes/No)

- Our hospital strategic plan identifies priority populations who currently experience health disparities.
- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital strategic plan outlines specific resources that have been dedicated to achieving our equity goals.
- Our hospital strategic plan describes our approach for engaging key stakeholders, such as community-based organizations.

Υ

### CMS HCHE Measure Domain 2: Data Collection (Yes/No)

- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital has training for staff in culturally sensitive collection of demographics and/or social determinant of health

information.

• Our hospital inputs demographic and/or social determinant of health information collected from patients into structured, interoperable data elements using a certified electronic health record (EHR) technology.

Υ

### CMS HCHE Measure Domain 3: Data Analysis (Yes/No)

• Our hospital stratifies key performance indicators by demographic and/or social determinants of health variables to identify equity gaps and includes this information in hospital performance dashboards.

Υ

### CMS HCHE Measure Domain 4: Quality Improvement (Yes/No)

• Our hospital participates in local, regional or national quality improvement activities focused on reducing health disparities.

Υ

### CMS HCHE Measure Domain 5: Leadership Engagement (Yes/No)

- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews our strategic plan for achieving health equity.
- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually review key performance indicators stratified by demographic and/or social factors.

Υ

# Centers for Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH)

General acute care hospitals are required to report on rates of screenings and intervention rates among patients above 18 years old for five health related social needs (HRSN), which are food insecurity, housing instability, transportation problems, utility difficulties, and interpersonal safety. These rates are reported separately as being screened as positive for any of the five HRSNs, positive for each individual HRSN, and the intervention rate for each positively screened HRSN. For more information on the CMS SDOH, please visit the following link by copying and pasting the URL into your web browser:

https://www.cms.gov/priorities/innovation/key-concepts/social-drivers-health-and-health-related-social-needs

Number of patients admitted to an inpatient hospital stay who are 18 years or older on the date of admission and are screened for all of the five HRSN

5348

Total number of patients who are admitted to a hospital inpatient stay and who are 18 years or older on the date of admission

6874

Rate of patients admitted for an inpatient hospital stay who are 18 years or older on the date of admission, were screened for an HRSN, and who screened positive for one or more of the HRSNs

30

Table 2. Positive screening rates and intervention rates for the five Health Related Social Needs of the Centers of Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH).

Social Driver of Health	Number of positive screenings	Rate of positive screenings (%)	Number of positive screenings who received intervention	Rate of positive screenings who received intervention (%)
Food Insecurity	536	7.8	0	0
Housing Instability	263	3.8	0	0
Transportation Problems	967	14.1	0	0
Utility Difficulties	311	4.5	0	0
Interpersonal Safety	216	3.1	0	0

## **Core Quality Measures for General Acute Care Hospitals**

There are two quality measures from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey. For more information on the HCAHPS survey, please visit the following link by copying and pasting the URL into your web browser: https://hcahpsonline.org/en/survey-instruments/

## **Patient Recommends Hospital**

The first HCAHPS quality measure is the percentage of patients who would recommend the hospital to friends and family. For this measure, general acute care hospitals provide the percentage of patient respondents who responded "probably yes" or "definitely yes" to whether they would recommend the hospital, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for the percentages. The percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 19.

Number of respondents who replied "probably yes" or "definitely yes" to HCAHPS Question 19, "Would you recommend this hospital to your friends and family?"

868

Total number of respondents to HCAHPS Question 19

914

Percentage of total respondents who responded "probably yes" or "definitely yes" to HCAHPS Question 19

95

Total number of people surveyed on HCAHPS Question 19

4155

Response rate, or the percentage of people who responded to HCAHPS Question 19

22

Table 3. Patient recommends hospital by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
American Indian or Alaska Native					
Asian					
Black or African American					
Hispanic or Latino					
Middle Eastern or North African					
Multiracial and/or Multiethnic (two or more races)					
Native Hawaiian or Pacific Islander					
White					
Ago	Number of "probably yes" or "definitely yes" responses	Total number	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients
Age Age < 18	yes responses	of responses	yes responses (%)	Sui veyeu	surveyed (%)
Age 18 to 34					
Age 35 to 49					
Age 50 to 64					
Age 65 Years and Older					
7.90 00 100.10 0.100.	Number of "probably		Descent of "probably	Total number	Doonence rate
	Number of "probably yes" or "definitely	Total number	Percent of "probably yes" or "definitely	Total number of patients	Response rate of patients
Sex assigned at birth	yes" responses	of responses	yes" responses (%)	surveyed	surveyed (%)
Female					
Male					
Unknown					
Payer Type	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Medicare	,		yee respenses (ve)		
Medicaid					
Private					
Self-Pay					
Other					
	Number of "probably		Percent of "probably	Total number	Response rate
Preferred Language	yes" or "definitely yes" responses	Total number of responses	yes" or "definitely yes" responses (%)	of patients surveyed	of patients surveyed (%)
English Language					
Spanish Language					
Asian Pacific Islander Languages					
Middle Eastern Languages					
American Sign Language					
Other/Unknown Languages					

Disability Status	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Does not have a disability					
Has a mobility disability					
Has a cognition disability					
Has a hearing disability					
Has a vision disability					
Has a self-care disability					
Has an independent living disability					
Sexual Orientation	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Lesbian, gay or homosexual					
Straight or heterosexual					
Bisexual					
Something else					
Don't know					
Not disclosed					
Gender Identity	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Female-to-male (FTM)/ transgender male/trans man					
Male					
Male-to-female (MTF)/ transgender female/trans					
Non-conforming gender					
Additional gender category or other					

# **Patient Received Information in Writing**

The second HCAHPS quality measure is the percentage of patients who reported receiving information in writing on symptoms and health problems to look out for after leaving the hospital. General acute care hospitals are required to provide the percentage of patient respondents who responded "yes" to being provided written information, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for these percentages. These percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 17.

Number of respondents who replied "yes" to HCAHPS Question 17, "During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the

hospital?"

795

Total number of respondents to HCAHPS Question 17

914

Percentage of respondents who responded "yes" to HCAHPS Question 17

87

Total number of people surveyed on HCAHPS Question 17

4155

Response rate, or the percentage of people who responded to HCAHPS Question 17 22

Table 4. Patient reports receiving information in writing about symptoms or health problems by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
American Indian or Alaska Native					
Asian					
Black or African American					
Hispanic or Latino					
Middle Eastern or North African					
Multiracial and/or Multiethnic (two or more races)					
Native Hawaiian or Pacific Islander					
White					
Age	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Age < 18	•		. ,		. , ,
Age 18 to 34					
Age 35 to 49					
Age 50 to 64					
Age 65 Years and Older					
Sex assigned at birth	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Male					
Unknown					

Payer Type	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Medicare					
Medicaid					
Private					
Self-Pay					
Other					
Preferred Language	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
English Language					
Spanish Language					
Asian Pacific Islander Languages					
Middle Eastern Languages					
American Sign					
Other/Unknown Languages					
Disability Status	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Does not have a disability					
Has a mobility disability					
Has a cognition					
Has a hearing disability					
Has a vision disability					
Has a self-care					
Has an independent living disability					
Sexual Orientation	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Lesbian, gay or homosexual					
Straight or heterosexual					
Bisexual					
Something else					
Don't know					
Not disclosed					

Gender Identity	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Female-to-male (FTM)/ transgender male/trans man					
Male					
Male-to-female (MTF)/ transgender female/ trans woman					
Non-conforming gender					
Additional gender category or other					
Not disclosed					

## Agency for Healthcare Research and Quality (AHRQ) Indicators

General acute care hospitals are required to report on two indicators from the Agency for Healthcare Research and Quality (AHRQ). For general information about AHRQ indicators, please visit the following link by copying and pasting the URL into your web browser: https://qualityindicators.ahrq.gov/

## **Pneumonia Mortality Rate**

The Pneumonia Mortality Rate is defined as the rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission for patients ages 18 years and older. General acute care hospitals report the Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Inpatient Quality Indicator is 20. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser: https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\_20\_Pneumonia\_Mortality\_Rate.pdf

Number of in-hospital deaths with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

24

Total number of hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

409

Rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission 58.7

Table 5. Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Other	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Medicare	22	308	71.4
Payer Type	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Unknown			
Male	suppressed	suppressed	suppressed
Female	suppressed	suppressed	suppressed
Sex assigned at birth	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Age 65 Years and Older	20	311	64.3
Age 50 to 64	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 18 to 34	suppressed	suppressed	suppressed
Age < 18			
Age	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
White	19	317	59.9
Native Hawaiian or Pacific Islander			
Multiracial and/or Multiethnic (two or more	suppressed	suppressed	suppressed
Middle Eastern or North African			
Hispanic or Latino	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
American Indian or Alaska Native Asian	suppressed	suppressed	suppressed
Race and/or Ethnicity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)

	Number of in-hospital deaths that meet the	Number of hospital discharges that meet the	Rate of in-hospital deaths per 1,000 hospital discharges that meet the
Preferred Language	inclusion/exclusion criteria	inclusion/exclusion criteria	inclusion/exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed
Disability Status	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/ transgender female/trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

## **Death Rate among Surgical Inpatients with Serious Treatable Complications**

The Death Rate among Surgical Inpatients with Serious Treatable Complications is defined as the rate of in-hospital deaths per 1,000 surgical discharges among patients ages 18-89 years old or obstetric patients with serious treatable complications. General acute care hospitals report this measure by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Patient Safety Indicator is 04. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:

https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/ PSI\_04\_Death\_Rate\_among\_Surgical\_Inpatients\_with\_Serious\_Treatable\_Complications.pdf

Number of in-hospital deaths among patients aged 18-89 years old or obstetric patients with serious treatable complications

15

Total number of surgical discharges among patients aged 18-89 years old or obstetric patients 95

Rate of in-hospital deaths per 1,000 surgical discharges, among patients aged 18-89 years old or obstetric patients with serious treatable complications

157.9

Table 6. Death Rate among Surgical Inpatients with Serious Treatable Complications by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
American Indian or Alaska Native			
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more			
Native Hawaiian or Pacific Islander			
White	11	63	174.6
Age	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Age < 18			
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	13	63	206.3

	Number of in-hospital deaths that meet the	Number of surgical	Rate of in-hospital deaths per 1,000
Sex assigned at birth	inclusion/exclusion criteria	discharges that meet the inclusion/exclusion criteria	hospital discharges that meet the inclusion/exclusion criteria (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Medicare	13	66	197
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			
Disability Status	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			

Gender Identity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/ transgender female/trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed	,		

## California Maternal Quality Care Collaborative (CMQCC) Core Quality Measures

There are three core quality maternal measures adopted from the California Maternal Quality Care Collaborative (CMQCC).

## CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate

The CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate is defined as nulliparous women with a term (at least 37 weeks gestation), singleton baby in a vertex position delivered by cesarian birth. General acute care hospitals report the NTSV Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information, please visit the following link by copying and pasting the URL into your web browser:

https://www.cmqcc.org/quality-improvement-toolkits/supporting-vaginal-birth/ntsv-cesarean-birth-measure-specifications

Number of NTSV patients with Cesarean deliveries

58

Total number of nulliparous NTSV patients

244

Rate of NTSV patients with Cesarean deliveries

0.238

Table 7. Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Age < 18	suppressed	suppressed	suppressed
Age 18 to 29	suppressed	suppressed	suppressed
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Female			
Male			
Unknown			
Payer Type	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Medicare	0		
Medicaid	0		
Private	0		
Self-Pay	0		
Other	suppressed	suppressed	suppressed
Preferred Language	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	0		
American Sign Language	0		
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Status	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **CMQCC Vaginal Birth After Cesarean (VBAC) Rate**

The CMQCC Vaginal Birth After Cesarean (VBAC) Rate is defined as vaginal births per 1,000 deliveries by patients with previous Cesarean deliveries. General acute care hospitals report the VBAC Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The VBAC Rate uses the specifications of AHRQ Inpatient Quality Indicator 22. For more information, please visit the following link by copying and pasting the URL into your web browser:

https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\_22\_Vaginal\_Birth\_After\_Cesarean\_(VBAC)\_Delivery\_Rate\_Uncomplicated.pdf

Number of vaginal delivery among cases with previous Cesarean delivery that meet the inclusion and exclusion criteria

30

Total number of birth discharges with previous Cesarean delivery that meet the inclusion and exclusion criteria

115
Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries 260.9

Table 8. Vaginal Birth After Cesarean (VBAC) Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
American Indian or Alaska Native	0		
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific	0		
White	suppressed	suppressed	suppressed
Age	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Age < 18	suppressed	suppressed	suppressed
Age 18 to 29	suppressed	suppressed	suppressed
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Female			
Male			
Unknown			
Payer Type	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Medicare	0		
Medicaid	0		
Private	0		
Self-Pay	0		
Other	suppressed	suppressed	suppressed

Preferred Language	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	0		
American Sign Language	0		
Other/Unknown Languages	0		
Disability Status	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living			
Sexual Orientation	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Female			provide decision delication (17)
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/transgender female/trans woman			
Non-conforming gender			
Additional gender category or			
Not disclosed			

# **CMQCC Exclusive Breast Milk Feeding Rate**

The CMQCC Exclusive Breast Milk Feeding Rate is defined as the newborns per 100 who reached at least 37 weeks of gestation (or 3000g if gestational age is missing) who received breast milk

exclusively during their stay at the hospital. Other criteria are that the newborns did not go to the neonatal intensive care unit (NICU), transfer, or die, did not reflect multiple gestation, and did not have codes for parenteral nutrition or galactosemia. General acute care hospitals report the Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The CMQCC Exclusive Breast Milk Feeding Rate uses the Joint Commission National Quality Measure PC-05. For more information, please visit the following link by copying and pasting the URL into your web browser: https://manual.jointcommission.org/releases/TJC2024B/MIF0170.html

Number of newborn cases that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

NA

Total number of newborn cases born in the hospital that meet the inclusion and exclusion criteria NA

Rate of newborn cases per 100 that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

NA

Table 9. Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
American Indian or Alaska Native			
Asian			
Black or African American			
Hispanic or Latino			
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)			
Native Hawaiian or Pacific			
White			
Age	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Age < 18			
Age 18 to 29			
Age 30 to 39			
Age 40 Years and Older			

Sex assigned at birth	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Female			
Male			
Unknown			
Payer Type	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Medicare			
Medicaid			
Private			
Self-Pay			
Other			
	Number of newborn cases that were exclusively breastfed and meet	Total number of newborn cases born in the hospital that meet inclusion/	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/
Preferred Language	inclusion/exclusion criteria	exclusion criteria	exclusion criteria (%)
English Language			
Spanish Language			
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			
Disability Status	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living			

Sexual Orientation	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/transgender female/trans woman			
Non-conforming gender			
Additional gender category or			
Not disclosed			

## **HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate**

General acute care hospitals are required to report several HCAI All-Cause Unplanned 30-Day Hospital Readmission Rates, which are broadly defined as the percentage of hospital-level, unplanned, all-cause readmissions after admission for eligible conditions within 30 days of hospital discharge for patients aged 18 years and older. These rates are first stratified based on any eligible condition, mental health disorders, substance use disorders, co-occurring disorders, and no behavioral health diagnosis. Then, each condition-stratified hospital readmission rate is further stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information on the HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, please visit the following link by copying and pasting the URL into your web browser:

https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions\_ADA.pdf

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate – Any Eligible Condition

Number of inpatient hospital admissions which occurs within 30 days of the discharge date of an eligible index admission and were 18 years or older at time of admission

975

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

Rate of hospital-level, unplanned, all-cause readmissions after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 and older

12.5

Table 10. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for any eligible condition by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

	• •		
Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	16	136	11.8
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	156	1410	11.1
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	730	5602	13
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	44	726	6.1
Age 35 to 49	95	914	10.4
Age 50 to 64	215	1489	14.4
Age 65 Years and Older	621	4696	13.2
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	418	3976	10.5
Male	557	3849	14.5
Unknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	654	4787	13.7
Medicaid	202	1483	13.6
Private	98	1371	7.1
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	886	7237	12.2
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	suppressed	suppressed	suppressed
Middle Eastern Languages			
American Sign Language	suppressed	suppressed	suppressed
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Mental Health Disorders**

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for mental health disorders and were 18 years or older at time of admission

215

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

1776

Rate of hospital-level, unplanned, all-cause readmissions after admission for mental health disorders within 30 days of hospital discharge for patients aged 18 and older

12.1

Table 11. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for mental health disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or nore races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
emale	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Jnknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	suppressed	suppressed	suppressed
<b>M</b> edicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	suppressed	suppressed	suppressed
panish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	suppressed	suppressed	suppressed
liddle Eastern Languages			
American Sign Language	suppressed	suppressed	suppressed
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Substance Use Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for substance use disorders and were 18 years or older at time of admission

123

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

809

Rate of hospital-level, unplanned, all-cause readmissions after admission for substance use disorders within 30 days of hospital discharge for patients aged 18 and older

15.2

Table 12. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for substance use disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander			
White	suppressed	suppressed	suppressed
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	0	20	0
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Co-occurring disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for cooccurring disorders and were 18 years or older at time of admission

133

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

659

Rate of hospital-level, unplanned, all-cause readmissions after admission for co-occurring disorders within 30 days of hospital discharge for patients aged 18 and older

20.2

Table 13. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for co-occurring disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
American Indian or Alaska Native				
Asian	suppressed	suppressed	suppressed	
Black or African American	suppressed	suppressed	suppressed	
Hispanic or Latino	suppressed	suppressed	suppressed	
Middle Eastern or North African				
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed	
Native Hawaiian or Pacific Islander				
White	suppressed	suppressed	suppressed	
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Age 18 to 34	suppressed	suppressed	suppressed	
Age 35 to 49	suppressed	suppressed	suppressed	
Age 50 to 64	suppressed	suppressed	suppressed	
Age 65 Years and Older	suppressed	suppressed	suppressed	
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Female	suppressed	suppressed	suppressed	
Male	suppressed	suppressed	suppressed	
Jnknown				
Payer Type	Number of inpatient readmissions	Total number of admitted patients Readmission		
Medicare	suppressed	suppressed	suppressed	
Medicaid	suppressed	suppressed	suppressed	
Private	suppressed	suppressed	suppressed	
Self-Pay	suppressed	suppressed	suppressed	
Other	suppressed	suppressed	suppressed	
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
English Language	suppressed	suppressed	suppressed	
Spanish Language	suppressed	suppressed	suppressed	
Asian Pacific Islander Languages				
Middle Eastern Languages				
American Sign Language				
Other/Unknown Languages				

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - No Behavioral Health Diagnosis

Number of inpatient hospital admissions which occurs within 30 days of the discharge date with no behavioral diagnosis and were 18 years or older at time of admission

504

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

4581

Rate of hospital-level, unplanned, all-cause readmissions after admission with no behavioral diagnosis within 30 days of hospital discharge for patients aged 18 and older

11

Table 14. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate with No Behavioral Diagnosis by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
American Indian or Alaska Native	suppressed	suppressed	suppressed	
Asian	suppressed	suppressed	suppressed	
Black or African American	suppressed	suppressed	suppressed	
Hispanic or Latino	suppressed	suppressed	suppressed	
Middle Eastern or North African				
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed	
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed	
White	suppressed	suppressed	suppressed	
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Age 18 to 34	suppressed	suppressed	suppressed	
Age 35 to 49	suppressed	suppressed	suppressed	
Age 50 to 64	suppressed	suppressed	suppressed	
Age 65 Years and Older	suppressed	suppressed	suppressed	
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Female	198	2288	8.7	
Male	306	2293	13.3	
Unknown				
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Medicare	suppressed	suppressed	suppressed	
Medicaid	suppressed	suppressed	suppressed	
Private	suppressed	suppressed	suppressed	
Self-Pay	suppressed	suppressed	suppressed	
Other	suppressed	suppressed	suppressed	
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
English Language	suppressed	suppressed	suppressed	
Spanish Language	suppressed	suppressed	suppressed	
Asian Pacific Islander Languages	suppressed	suppressed	suppressed	
Middle Eastern Languages				
American Sign Language				
Other/Unknown Languages	suppressed	suppressed	suppressed	

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **Health Equity Plan**

All general acute care hospitals report a health equity plan that identifies the top 10 disparities and a written plan to address them.

# **Top 10 Disparities**

Disparities for each hospital equity measure are identified by comparing the rate ratios by stratification groups. Rate ratios are calculated differently for measures with preferred low rates and those with preferred high rates. Rate ratios are calculated after applying the California Health and Human Services Agency's "Data De-Identification Guidelines (DDG)," dated September 23, 2016.

Table 15. Top 10 disparities and their rate ratio values.

Measures	Stratifications	Stratification Group	Stratification Rate	Reference Group	Reference Rate	Rate Ratio
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)	50 to 64	14.4	18 to 34	6.1	2.4
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)	65 and older	13.2	18 to 34	6.1	2.2
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor	Medicare	13.7	Private	7.1	1.9
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor	Medicaid	13.6	Private	7.1	1.9
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)	35 to 49	10.4	18 to 34	6.1	1.7
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate, stratified by behavioral health diagnosis (No Behavioral Health Diagnosis)	Sex Assigned at Birth	Male	13.3	Female	8.7	1.5
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Sex Assigned at Birth	Male	14.5	Female	10.5	1.4
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Race and/or Ethnicity	White	13.0	Hispanic or Latino	11.1	1.2
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Race and/or Ethnicity	Asian	11.8	Hispanic or Latino	11.1	1.1

## Plan to address disparities identified in the data

Dominican Hospital analyzed the health status and access for the population we serve. The analysis revealed that all-cause unplanned 30-day hospital readmission rates were higher than reference rates.

The top 10 identified disparities are in these four categories:

**Age:** Higher rates in age groups 35 to 65+ compared to the 18 to 34 year old reference group. **Insurance:** Higher rates in Medicare and Medicaid populations compared to the privately insured reference group.

**Gender:** Higher rates in the male population compared to the female reference population. **Race/Ethnicity:** Higher rates in White and Asian populations compared to the Hispanic or Latino reference group.

To address the identified disparities Dominican Hospital will continue its efforts to decrease the Adult All-Cause Readmission rates. Ongoing efforts are focused on initiatives conducted by Care Coordination and involved departments. A Readmission workgroup has been established.

To improve patient care and reduce readmission risks, we have identified several actions, including utilizing an electronic application to proactively determine readmission risks before discharge, implementing post-discharge follow-up calls by hospital healthcare workers to help patients manage social needs and arrange follow-up appointments, providing education on readmission risks to Home Health services, and offering mobile-van clinic services to enhance healthcare access for patients.

We will continue to conduct patient audits for populations with two types of disposition, which have the highest readmission rates: Home to Self-Care and Home Health.

Additionally, we will continue to educate staff on, promote, and utilize our electronic system to identify patients with high-risk scores for readmission. We have implemented several initiatives to support atrisk patients and reduce readmission rates. Our approach includes providing home healthcare orders, assisting patients with scheduling prompt primary care follow-up appointments, and ensuring at-risk patients are provided necessary medications at discharge.

To further support these efforts, we have increased our staffing by hiring two Community Health Workers, an RN Care Coordinator, and a Care Coordination Assistant.

Our goal is to reduce the readmission rate from our CY 2024 baseline by the end of CY 2025.

## Performance in the priority area

General acute care hospitals are required to provide hospital equity plans that address the top 10 disparities by identifying population impact and providing measurable objectives and specific timeframes. For each disparity, hospital equity plans will address performance across priority areas: person-centered care, patient safety, addressing patient social drivers of health, effective treatment, care coordination, and access to care.

#### **Person-Centered Care**

Affiliated with Dignity Health, the hospital aims to provide compassionate, high-quality treatment tailored to individual needs. As supported and reflected in our system-wide policy, we ensure equal access to individualized care for all patients with different races, national origins, physical abilities and limitations, ages, sexual orientations, gender identities, or any other protected classifications. We offer free-of-charge interpreter services to patients with language barriers. Our policy promotes and reinforces patients' right to be respected for their cultural, psychosocial, spiritual, personal values, beliefs and preferences.

Dominican Hospital emphasizes personalized care through various patient-centered services, including specialized programs for cancer and maternity, home health care, and initiatives to improve the patient experience.

**Cancer Care:** The Mary & Richard Solari Cancer Center offers individualized, comprehensive care that addresses a patient's physical, emotional, and spiritual needs. The Oncology rehabilitation program provides one-on-one therapy to help cancer patients regain function, reduce pain, and decrease fatigue. Dominican Hospital's nationally recognized cancer program delivers personalized treatment informed by advanced diagnostic procedures.

**Maternity and Birth Center:** The Birth Center offers highly personalized care with certified nurse midwives for those who prefer this approach during pregnancy, labor, and delivery. The birthing team guides and supports new mothers throughout labor and delivery, adapting care to the baby's position and the mother's progress.

**Community Outreach:** Dominican Hospital's community outreach efforts include initiatives like the Mobile Wellness Clinic, which provides tailored healthcare access and education to underserved community members in both English and Spanish.

**Outpatient Rehabilitation Services:** Dominican Hospital's Outpatient Rehabilitation Services are integrated with the Medical Foundation's outpatient rehabilitation services and medically integrated

wellness center. This provides a robust continuum of care and a safety net for patients postdischarge.

**Faith-based Support:** Recognizing diverse religious needs, the hospital offers chaplains representing Catholicism, Buddhism, and various other faiths to support patients.

## **Patient Safety**

Patient race, ethnicity, gender, age, and unique comorbidities are tracked and trended for all healthcare acquired infections (HAI). Patient-level factors, such as cultural background, language barrier, and/or health literacy level are taken into consideration when providing HAI prevention education to patients and families, which is crucial for surgical site infection (SSI) prevention – particularly with hand hygiene, wound care, pre-surgery chlorhexidine gluconate (CHG) shower prep kits, and post-operative care instructions.

Isolation signage, hand hygiene posters, and written HAI prevention education are translated into Spanish, to support the large Hispanic population living in Santa Cruz County.

Additionally, patients and families are offered seasonal influenza vaccines during the flu season. Care providers educate families in a culturally appropriate manner, building trust and improving herd immunity within the community at large.

The hospital conducts Suicide Risk Assessment screening for all patients to assess the risk of self-harm. All patients are triaged using the Columbia Suicide Severity Rating Scale (C-SSRS) Screener. For direct admissions, a licensed nurse does C-SSRS Screener at the earliest point of contact. High risk and moderate risk patients are provided appropriate environments and follow-up to ensure patient safety.

The hospital requires staff training on specialized patient handling equipment to facilitate safe mobility. Patients are screened for risk for falls and the staff are trained on methods to ensure fall-reduction techniques are employed for all patients.

#### Patient Social Drivers of Health

The hospital's community health workers screen our patients for the following social needs: transportation, clothing assistance, Rx medication, insurance, substance abuse disorders, enhanced care management, translation assistance, housing assistance, EDD/Social security disability insurance assistance, food connections, appointment with medical providers and other resources. Our hospital's community health workers also assist the patients who have these needs by making referrals to community benefit organizations, which provide vital services to patients in the community who have specific needs. A screening tool for social determinants of health has been integrated into our electronic health record (EHR) system to screen all adult inpatients for needs related to food insecurity, housing and utilities needs, transportation needs, and interpersonal violence concerns.

In 2024, Dominican Hospital had 6,874 qualifying encounters, with 5,348 of these resulting in completed SDOH screenings. The overall screening rate was 0.78, reflecting a high level of screening coverage among eligible encounters.

Among the domains screened, transportation needs were the most frequently identified, present in 18% of screenings. Food insecurity was identified in 10% of cases, while housing instability and utilities difficulties were less common, at 5% and 6% respectively. Interpersonal safety concerns were identified in 4% of screenings.

Care Coordination ensures social work and community health work staff members are trained on the importance of social determinants of health and intervention and resources to address these needs. When a need is identified, social needs screening tool reports are run monthly to determine if priority populations are being provided necessary intervention.

Dominican Hospital fosters partnerships with community-based organizations, such as Teen Kitchen, CAll The Care, and Community bridges. We train our community health workers in the use of Central Coast Alliance (Medi-cal Payor Source) patient portal and "Jiva" referral and authorization request platform. We utilize a community referral platform "Unite Us" to foster a bidirectional referral process to ensure patients connect with referrals that we have initiated.

Our community health workers also provide targeted patient education to prevent readmissions for patients with social needs.

#### **Effective Treatment**

At Dominican Hospital, our nationally recognized heart and vascular program offers the most comprehensive cardiac services in the Monterey Bay area. As a designated STEMI (heart attack) Receiving Center for Santa Cruz County and a Joint Commission-certified Chest Pain Center, we provide expert care. We treat a wide range of conditions including Atrial Fibrillation (AFib), Heart Disease, Mitral Valve Disease, Congestive Heart Failure, Hypertension (High Blood Pressure), Peripheral Artery Disease (PAD) and other conditions.

Reducing Heart Failure mortalities has been an ongoing Quality goal for the hospital. Various initiatives are in place to ensure goals are achieved: we established a cross-functional Cardiovascular Heart Failure team consisting of representatives from Emergency department, Pharmacy, Quality, Nephrology, Nursing, Coding, Cardiac Rehab/Wellness Center and Hospitalists.

We have developed provider education, pocket cards, documentation templates (or dot phrases), arranged (Clinical Informatics) support to reduce the time/learning curve for providers to adopt documentation aids, we have implemented CS/DSC Heart Failure order sets, addressed cost issues via community assistance and payor programs, and developed patient resource guides/handouts.

We have implemented a heart failure clinical documentation improvement initiative with participation from providers, CDI, and Coding teams. To improve discharge follow-up/appointment scheduling/documentation rate, we developed a "call-out" process for providers and staff to identify primary Cardiovascular Heart Failure patients, engaged nurse leaders to develop a scheduling process, and provided patients and their family members self-scheduling options while the patient is hospitalized.

The Quality Team reviews heart failure rate data and looks at disparities based on ethnicity-race, age, gender and language on a quarterly basis.

- Heart Failure Mortality based on Ethnicity-Race: year-over-year trend from 2023 onward has shown improvement for most groups except American Indian/Alaska Native populations.
   Hispanic or Latino having the lowest mortality rate followed by White, Black and Asian, American Indian/Alaska Native populations.
- Heart Failure Mortality based on Age: year-over-year trend from 2023 to 204 showed improvements for all age groups with patients aged 65 and over having better than expected outcomes, while the 18 to 44 age group had worse-than-expected mortality outcomes. Rolling 12 months ending July 2025 mortality ratio for the 18 to 44 age group has improved, whereas the 45-64 and 65+ age group mortality rates have remained the same all indicating better than expected outcomes.
- Heart Failure Mortality based on Gender: Both Male and Female groups are performing better than expected, with Males having a higher rate of mortality than females.
- Heart Failure Mortality based on Language: Both English and Non-English speakers have better-than-expected outcomes with minimal disparity between them.

#### Care Coordination

Patients with complex or chronic health conditions, with specific needs are eligible for the Dignity Health Care Coordination Program. The participants receive a call to set up an appointment and discuss personal health care needs. Members are assigned a registered nurse (RN) personal care manager to provide them with the individual support and assistance. A personal care manager works with primary care physicians with additional support from other care providers as necessary. To ensure that the members reach their health care goals, the Care Coordination team has been expanded to include social workers, community resource aides (navigators), and clinical pharmacists. Members are offered the option to meet with their Care Coordination team in person or over the phone. In addition, the Care Coordinators may even attend doctor appointments with a member to ensure all of their questions are answered.

The Community Health Workers (CHW) care provision data from August 2024 to August 2025 shows that they provided Medical Provider Appointment support 786 times, CHW played a crucial role in facilitating appointments with medical providers.

CHW made 649 referrals for Substance Use Disorder services, highlighting their impact in connecting individuals to necessary support. There were 498 instances of assistance with insurance or Getix referrals, demonstrating CHW's contribution to healthcare access. CHW provided transportation assistance 280 times, which is vital for patients to access appointments and resources. These findings suggest that CHW's highest impact is in connecting individuals to essential services, including medical care, substance use disorder support, and various other resources.

There is an upward trend from 2024 to 2025, indicating an increased engagement and impact of CHW services. Other Resource/Service provided categories experienced the most significant increase, rising from 204 activities in 2024 to 619 in 2025. There was a substantial increase in facilitating medical appointments, from 301 in 2024 to 485 in 2025. Referrals for Substance Use Disorder services also saw a notable rise, from 221 in 2024 to 428 in 2025. Assistance with insurance and Getix referrals increased from 161 in 2024 to 337 in 2025. Transportation assistance grew from 103 activities in 2024 to 177 in 2025. This consistent growth highlights the expanding role and effectiveness of CHWs in connecting individuals with critical resources and support.

### **Access to Care**

Patients and surrogate decision-makers, who are Limited English Proficient (LEP), have services provided to them in their primary language during the delivery of all significant healthcare services. Interpreter services are made available within a reasonable time during all hours of operation, at no cost to patients.

The hospital provides accessible entrances, parking for visitors with disabilities, and healthcare services via mobile-van clinic. Dignity Health's Patient Rights and Responsibilities document also highlights the right to be free from discrimination on the basis of disability. This also includes the right to reasonable continuity of care.

Dominican Hospital allows patients to designate a support person or visitor of their choosing to be with them, with some restrictions to ensure the health and safety of other patients and staff.

The Graduate Medical Education (GME) program offered by Dominican Hospital provides patients access to culturally and linguistically appropriate providers. Diversity, Equity, Inclusion and Belonging (DEIB) is the major focus of the hospital's Family Medicine residency program. The Residency Diversity, Equity, Inclusion, and Belonging Committee (DEIB) includes 30+members with expertise and passion for DEIB and will include all interested Family Medicine Residents. Members include the Morehouse School of Medicine Designated Institutional Officer (DIO) and Associate Dean, Assistant Dean, Chief Officer for Diversity and Inclusion; More in Common Alliance Chief Administrative Officer; Dominican Hospital President and CEO, Chief Medical Officer; California Medical Association President; Salud Para La Gente Chief Medical Officer; Santa Cruz Community Health Chief Medical Officer and other leaders from collaborating medical groups and community organizations sharing our mission to advance health equity. This committee meets on a quarterly basis, and as needed to ensure all aspects of the GME and UME programs align with the principles and practices of DEIB.

The RN Residency program at Dominican Hospital incorporates coursework on Social Determinants of Health (SDOH) and Vulnerable Populations to educate new nurses. The SDOH curriculum provides context for health inequities, demonstrating how environmental conditions impact patient health functioning, quality of life, and overall health management risks. The Vulnerable Populations curriculum teaches nurses to identify risk factors, maltreatment, abuse, and neglect that can cause or worsen mental health symptoms. It also equips them with the skills to develop appropriate nursing interventions for mental health and substance use conditions.

# **Methodology Guidelines**

Did the hospital follow the methodology in the Measures Submission Guide? (Y/N) - Y