# **Hospital Equity Measures Report**

### **General Information**

Report Type: Hospital Equity Measures Report

Year: 2024

Hospital Name: MARIAN REGIONAL MEDICAL CENTER

Facility Type: General Acute Care Hospital

Hospital HCAI ID: 106420493

Report Period: 1/1/2024 - 12/31/2024

Status: Submitted

Due Date: 09/30/2025

Last Updated: 09/23/2025

Hospital Location with Clean Water and Air: Y

Hospital Web Address for Equity Report: https://tinyurl.com/4afy62tc

### Overview

Assembly Bill No. 1204 requires the Department of Health Care Access and Information (HCAI) to develop and administer a Hospital Equity Measures Reporting Program to collect and post summaries of key hospital performance and patient outcome data regarding sociodemographic information, including but not limited to age, sex, race/ethnicity, payor type, language, disability status, and sexual orientation and gender identity.

Hospitals (general acute, children's, and acute psychiatric) and hospital systems are required to annually submit their reports to HCAI. These reports contain summaries of each measure, the top 10 disparities, and the equity plans to address the identified disparities. HCAI is required to maintain a link on the HCAI website that provides access to the content of hospital equity measures reports and equity plans to the public. All submitted hospitals are required to post their reports on their websites, as well.

# **Laws and Regulations**

For more information on Assembly Bill No. 1204, please visit the following link by copying and pasting the URL into your web browser:

https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\_id=202120220AB1204

# **Hospital Equity Measures**

## **Joint Commission Accreditation**

General acute care hospitals are required to report three structural measures based on the Commission Accreditation's Health Care Disparities Reduction and Patient-Centered Communication Accreditation Standards. For more information on these measures, please visit the following link by copying and pasting the URL into your web browser:

https://www.jointcommission.org/standards/r3-report/r3-report-issue-36-new-requirements-to-reduce -health-care-disparities/

The first two structural measures are scored as "yes" or "no"; the third structural measure comprises the percentages of patients by five categories of preferred languages spoken, in addition to one other/unknown language category.

Designate an individual to lead hospital health equity activities (Y = Yes, N = No).

Υ

Provide documentation of policy prohibiting discrimination (Y = Yes, N = No).

Υ

Number of patients that were asked their preferred language, five defined categories and one other/unknown languages category.

78266

Table 1. Summary of preferred languages reported by patients.

Languages	Number of patients who report preferring language	Total number of patients	Percentage of total patients who report preferring language (%)
English Language	52300	78266	66.8
Spanish Language	23148	78266	29.6
Asian Pacific Islander Languages	149	78266	0.2
Middle Eastern Languages	62	78266	0.1
American Sign Language	suppressed	78266	suppressed
Other Languages	suppressed	78266	suppressed

# Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure

There are five domains that make up the CMS Hospital Commitment to HCHE measures. Each domain is scored as "yes" or "no." In order to score "yes," a general acute care hospital is required to confirm all the domain's attestations. Lack of one or more of the attestations results in a score of "no." For more information on the CMS Hospital Commitment to HCHE measures, please visit the following link by copying and pasting the URL into your web browser:

https://data.cms.gov/provider-data/topics/hospitals/health-equity

Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure Domain 1: Strategic Planning (Yes/No)

- Our hospital strategic plan identifies priority populations who currently experience health disparities.
- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital strategic plan outlines specific resources that have been dedicated to achieving our equity goals.
- Our hospital strategic plan describes our approach for engaging key stakeholders, such as community-based organizations.

Υ

### CMS HCHE Measure Domain 2: Data Collection (Yes/No)

- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital has training for staff in culturally sensitive collection of demographics and/or social determinant of health information.

• Our hospital inputs demographic and/or social determinant of health information collected from patients into structured, interoperable data elements using a certified electronic health record (EHR) technology.

Υ

## CMS HCHE Measure Domain 3: Data Analysis (Yes/No)

• Our hospital stratifies key performance indicators by demographic and/or social determinants of health variables to identify equity gaps and includes this information in hospital performance dashboards.

Υ

### CMS HCHE Measure Domain 4: Quality Improvement (Yes/No)

• Our hospital participates in local, regional or national quality improvement activities focused on reducing health disparities.

Υ

### CMS HCHE Measure Domain 5: Leadership Engagement (Yes/No)

- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews our strategic plan for achieving health equity.
- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually review key performance indicators stratified by demographic and/or social factors.

Υ

## Centers for Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH)

General acute care hospitals are required to report on rates of screenings and intervention rates among patients above 18 years old for five health related social needs (HRSN), which are food insecurity, housing instability, transportation problems, utility difficulties, and interpersonal safety. These rates are reported separately as being screened as positive for any of the five HRSNs, positive for each individual HRSN, and the intervention rate for each positively screened HRSN. For more information on the CMS SDOH, please visit the following link by copying and pasting the URL into your web browser:

https://www.cms.gov/priorities/innovation/key-concepts/social-drivers-health-and-health-related-social-needs

Number of patients admitted to an inpatient hospital stay who are 18 years or older on the date of admission and are screened for all of the five HRSN

8894

Total number of patients who are admitted to a hospital inpatient stay and who are 18 years or older on the date of admission

11084

Rate of patients admitted for an inpatient hospital stay who are 18 years or older on the date of admission, were screened for an HRSN, and who screened positive for one or more of the HRSNs 22

Table 2. Positive screening rates and intervention rates for the five Health Related Social Needs of the Centers of Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH).

Social Driver of Health	Number of positive screenings	Rate of positive screenings (%)	Number of positive screenings who received intervention	Rate of positive screenings who received intervention (%)
Food Insecurity	728	6.6	0	0
Housing Instability	290	2.6	0	0
Transportation Problems	1092	9.9	0	0
Utility Difficulties	369	3.3	0	0
Interpersonal Safety	267	2.4	0	0

## **Core Quality Measures for General Acute Care Hospitals**

There are two quality measures from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey. For more information on the HCAHPS survey, please visit the following link by copying and pasting the URL into your web browser: https://hcahpsonline.org/en/survey-instruments/

## **Patient Recommends Hospital**

The first HCAHPS quality measure is the percentage of patients who would recommend the hospital to friends and family. For this measure, general acute care hospitals provide the percentage of patient respondents who responded "probably yes" or "definitely yes" to whether they would recommend the hospital, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for the percentages. The percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 19.

Number of respondents who replied "probably yes" or "definitely yes" to HCAHPS Question 19, "Would you recommend this hospital to your friends and family?"

872

Total number of respondents to HCAHPS Question 19

928

Percentage of total respondents who responded "probably yes" or "definitely yes" to HCAHPS Question 19

94

Total number of people surveyed on HCAHPS Question 19 4884

Response rate, or the percentage of people who responded to HCAHPS Question 19

Table 3. Patient recommends hospital by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
American Indian or Alaska Native					
Asian					
Black or African American					
Hispanic or Latino					
Middle Eastern or North African					
Multiracial and/or Multiethnic (two or more races)					
Native Hawaiian or Pacific Islander					
White					
Ago	Number of "probably yes" or "definitely yes" responses	Total number	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients
Age Age < 18	yes responses	of responses	yes responses (%)	Sui veyeu	surveyed (%)
Age 18 to 34					
Age 35 to 49					
Age 50 to 64					
Age 65 Years and Older					
7.90 00 100.10 0.100.	Number of "probably		Descent of "probably	Total number	Doonence rate
	Number of "probably yes" or "definitely	Total number	Percent of "probably yes" or "definitely	Total number of patients	Response rate of patients
Sex assigned at birth	yes" responses	of responses	yes" responses (%)	surveyed	surveyed (%)
Female					
Male					
Unknown					
Payer Type	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Medicare	,		yee respenses (ve)		
Medicaid					
Private					
Self-Pay					
Other					
	Number of "probably		Percent of "probably	Total number	Response rate
Preferred Language	yes" or "definitely yes" responses	Total number of responses	yes" or "definitely yes" responses (%)	of patients surveyed	of patients surveyed (%)
English Language					
Spanish Language					
Asian Pacific Islander Languages					
Middle Eastern Languages					
American Sign Language					
Other/Unknown Languages					

Disability Status	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Does not have a disability					
Has a mobility disability					
Has a cognition disability					
Has a hearing disability					
Has a vision disability					
Has a self-care disability					
Has an independent living disability					
Sexual Orientation	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Lesbian, gay or homosexual					
Straight or heterosexual					
Bisexual					
Something else					
Don't know					
Not disclosed					
Gender Identity	Number of "probably yes" or "definitely yes" responses	Total number of responses	Percent of "probably yes" or "definitely yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Female-to-male (FTM)/ transgender male/trans man					
Male					
Male-to-female (MTF)/ transgender female/trans					
Non-conforming gender					
Additional gender category or other					

# **Patient Received Information in Writing**

The second HCAHPS quality measure is the percentage of patients who reported receiving information in writing on symptoms and health problems to look out for after leaving the hospital. General acute care hospitals are required to provide the percentage of patient respondents who responded "yes" to being provided written information, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for these percentages. These percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 17.

Number of respondents who replied "yes" to HCAHPS Question 17, "During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the

hospital?" 807

Total number of respondents to HCAHPS Question 17

Percentage of respondents who responded "yes" to HCAHPS Question 17 87

Total number of people surveyed on HCAHPS Question 17 4884

Response rate, or the percentage of people who responded to HCAHPS Question 17

Table 4. Patient reports receiving information in writing about symptoms or health problems by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
American Indian or Alaska Native					
Asian					
Black or African American					
Hispanic or Latino					
Middle Eastern or North African					
Multiracial and/or Multiethnic (two or more races)					
Native Hawaiian or Pacific Islander					
White					
Age	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Age < 18	•	•	. ,		, ,
Age 18 to 34					
Age 35 to 49					
Age 50 to 64					
Age 65 Years and Older					
Sex assigned at birth	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Male					
Unknown					

Payer Type	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Medicare					
Medicaid					
Private					
Self-Pay					
Other					
Preferred Language	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
English Language					
Spanish Language					
Asian Pacific Islander Languages					
Middle Eastern Languages					
American Sign					
Other/Unknown Languages					
Disability Status	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Does not have a disability					
Has a mobility disability					
Has a cognition					
Has a hearing disability					
Has a vision disability					
Has a self-care					
Has an independent living disability					
Sexual Orientation	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Lesbian, gay or homosexual					
Straight or heterosexual					
Bisexual					
Something else					
Don't know					
Not disclosed					

Gender Identity	Number of "yes" responses	Total number of responses	Percentage of "yes" responses (%)	Total number of patients surveyed	Response rate of patients surveyed (%)
Female					
Female-to-male (FTM)/ transgender male/trans man					
Male					
Male-to-female (MTF)/ transgender female/ trans woman					
Non-conforming gender					
Additional gender category or other					
Not disclosed					

## Agency for Healthcare Research and Quality (AHRQ) Indicators

General acute care hospitals are required to report on two indicators from the Agency for Healthcare Research and Quality (AHRQ). For general information about AHRQ indicators, please visit the following link by copying and pasting the URL into your web browser: https://qualityindicators.ahrq.gov/

## **Pneumonia Mortality Rate**

The Pneumonia Mortality Rate is defined as the rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission for patients ages 18 years and older. General acute care hospitals report the Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Inpatient Quality Indicator is 20. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser: https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\_20\_Pneumonia\_Mortality\_Rate.pdf

Number of in-hospital deaths with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

14

Total number of hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

277

Rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission 50.5

Table 5. Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American			
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander			
White	suppressed	suppressed	suppressed
Age	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Age < 18			(10)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	11	203	54.2
Sex assigned at birth	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Medicare	12	210	57.1
Medicaid	suppressed	suppressed	suppressed
Private	0	14	0
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed

Professor d Language	Number of in-hospital deaths that meet the	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Preferred Language	inclusion/exclusion criteria		,
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	suppressed	suppressed	suppressed
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed
Disability Status	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of hospital discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/ transgender female/trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

## **Death Rate among Surgical Inpatients with Serious Treatable Complications**

The Death Rate among Surgical Inpatients with Serious Treatable Complications is defined as the rate of in-hospital deaths per 1,000 surgical discharges among patients ages 18-89 years old or obstetric patients with serious treatable complications. General acute care hospitals report this measure by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Patient Safety Indicator is 04. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:

https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/ PSI\_04\_Death\_Rate\_among\_Surgical\_Inpatients\_with\_Serious\_Treatable\_Complications.pdf

Number of in-hospital deaths among patients aged 18-89 years old or obstetric patients with serious treatable complications

13

Total number of surgical discharges among patients aged 18-89 years old or obstetric patients 73

Rate of in-hospital deaths per 1,000 surgical discharges, among patients aged 18-89 years old or obstetric patients with serious treatable complications

178.1

Table 6. Death Rate among Surgical Inpatients with Serious Treatable Complications by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
American Indian or Alaska Native			
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more			
Native Hawaiian or Pacific Islander			
White	suppressed	suppressed	suppressed
Age	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Age < 18			
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed

Sex assigned at birth	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Unknown			
Payer Type	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed
Disability Status	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			

Gender Identity	Number of in-hospital deaths that meet the inclusion/exclusion criteria	Number of surgical discharges that meet the inclusion/exclusion criteria	Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/ transgender female/trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

## California Maternal Quality Care Collaborative (CMQCC) Core Quality Measures

There are three core quality maternal measures adopted from the California Maternal Quality Care Collaborative (CMQCC).

## CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate

The CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate is defined as nulliparous women with a term (at least 37 weeks gestation), singleton baby in a vertex position delivered by cesarian birth. General acute care hospitals report the NTSV Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information, please visit the following link by copying and pasting the URL into your web browser:

https://www.cmqcc.org/quality-improvement-toolkits/supporting-vaginal-birth/ntsv-cesarean-birth-measure-specifications

Number of NTSV patients with Cesarean deliveries

245

Total number of nulliparous NTSV patients

789

Rate of NTSV patients with Cesarean deliveries

0.311

Table 7. Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	210	682	0.308
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	0		
White	suppressed	suppressed	suppressed
Age	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Age < 18	suppressed	suppressed	suppressed
Age 18 to 29	168	565	0.297
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Female			
Male			
Unknown			
Payer Type	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Medicare	0		
Medicaid	0		
Private	0		
Self-Pay	0		
Other	245	789	0.311
Preferred Language	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	suppressed	suppressed	suppressed
American Sign Language	suppressed	suppressed	suppressed
American orgin Language	• •		

<b>5.</b> 6	Number of NTSV patients	Total number of NTSV	Rate of NTSV patients with
Disability Status	with cesarean deliveries	patients	Cesarean deliveries (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of NTSV patients with cesarean deliveries	Total number of NTSV patients	Rate of NTSV patients with Cesarean deliveries (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **CMQCC Vaginal Birth After Cesarean (VBAC) Rate**

The CMQCC Vaginal Birth After Cesarean (VBAC) Rate is defined as vaginal births per 1,000 deliveries by patients with previous Cesarean deliveries. General acute care hospitals report the VBAC Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The VBAC Rate uses the specifications of AHRQ Inpatient Quality Indicator 22. For more information, please visit the following link by copying and pasting the URL into your web browser:

https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\_22\_Vaginal\_Birth\_After\_Cesarean\_(VBAC)\_Delivery\_Rate\_Uncomplicated.pdf

Number of vaginal delivery among cases with previous Cesarean delivery that meet the inclusion and exclusion criteria

125

Total number of birth discharges with previous Cesarean delivery that meet the inclusion and exclusion criteria

531
Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries 235.4

Table 8. Vaginal Birth After Cesarean (VBAC) Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	117	472	247.9
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Age < 18	suppressed	suppressed	suppressed
Age 18 to 29	suppressed	suppressed	suppressed
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Female			
Male			
Unknown			
Payer Type	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Medicare	0		
Medicaid	0		
Private	0		
Self-Pay	0		
Other	125	531	235.4

Preferred Language	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	0		
American Sign Language	suppressed	suppressed	suppressed
Other/Unknown Languages	suppressed	suppressed	suppressed
Disability Status	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living			
Sexual Orientation	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of vaginal deliveries with previous Cesarean delivery	Total number of birth discharges with previous Cesarean delivery	Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)
Female		-	-
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/transgender female/trans woman			
Non-conforming gender			
Additional gender category or			
Not disclosed			

# **CMQCC Exclusive Breast Milk Feeding Rate**

The CMQCC Exclusive Breast Milk Feeding Rate is defined as the newborns per 100 who reached at least 37 weeks of gestation (or 3000g if gestational age is missing) who received breast milk

exclusively during their stay at the hospital. Other criteria are that the newborns did not go to the neonatal intensive care unit (NICU), transfer, or die, did not reflect multiple gestation, and did not have codes for parenteral nutrition or galactosemia. General acute care hospitals report the Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The CMQCC Exclusive Breast Milk Feeding Rate uses the Joint Commission National Quality Measure PC-05. For more information, please visit the following link by copying and pasting the URL into your web browser: https://manual.jointcommission.org/releases/TJC2024B/MIF0170.html

Number of newborn cases that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

198

Total number of newborn cases born in the hospital that meet the inclusion and exclusion criteria 425

Rate of newborn cases per 100 that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

46.6

Table 9. Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	160	370	43.2
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific	0		
White	suppressed	suppressed	suppressed
Age	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Age < 18	suppressed	suppressed	suppressed
Age 18 to 29	121	240	50.4
Age 30 to 39	suppressed	suppressed	suppressed
Age 40 Years and Older	suppressed	suppressed	suppressed

Sex assigned at birth	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Female			
Male			
Unknown			
Payer Type	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Medicare	0		
Medicaid	0		
Private	0		
Self-Pay	0		
Other	198	425	46.6
	Number of newborn cases that were exclusively breastfed and meet	Total number of newborn cases born in the hospital that meet inclusion/	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/
Preferred Language	inclusion/exclusion criteria	exclusion criteria	exclusion criteria (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	0		
Middle Eastern Languages	suppressed	suppressed	suppressed
American Sign Language	0		
Other/Unknown Languages	suppressed	suppressed	suppressed
Disability Status	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living			

	Number of newborn cases that were exclusively breastfed and meet	Total number of newborn cases born in the hospital that meet inclusion/	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/
Sexual Orientation	inclusion/exclusion criteria	exclusion criteria	exclusion criteria (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria	Total number of newborn cases born in the hospital that meet inclusion/ exclusion criteria	Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/ exclusion criteria (%)
Female			
Female-to-male (FTM)/ transgender male/trans man			
Male			
Male-to-female (MTF)/transgender female/trans woman			
Non-conforming gender			
Additional gender category or			
Not disclosed			

## **HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate**

General acute care hospitals are required to report several HCAI All-Cause Unplanned 30-Day Hospital Readmission Rates, which are broadly defined as the percentage of hospital-level, unplanned, all-cause readmissions after admission for eligible conditions within 30 days of hospital discharge for patients aged 18 years and older. These rates are first stratified based on any eligible condition, mental health disorders, substance use disorders, co-occurring disorders, and no behavioral health diagnosis. Then, each condition-stratified hospital readmission rate is further stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information on the HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, please visit the following link by copying and pasting the URL into your web browser:

https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions\_ADA.pdf

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate – Any Eligible Condition

Number of inpatient hospital admissions which occurs within 30 days of the discharge date of an eligible index admission and were 18 years or older at time of admission

708

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

Rate of hospital-level, unplanned, all-cause readmissions after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 and older

9.8

Table 10. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for any eligible condition by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	26	194	13.4
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	293	3319	8.8
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	363	3373	10.8
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	113	1823	6.2
Age 35 to 49	117	1130	10.4
Age 50 to 64	147	1221	12
Age 65 Years and Older	331	3054	10.8
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	400	4400	9.1
Male	308	2828	10.9
Jnknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	373	3160	11.8
Medicaid	208	2311	9
Private	84	1283	6.5
Self-Pay	0	56	0
Other	42	403	10.4
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	619	6214	10
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	suppressed	suppressed	suppressed
Middle Eastern Languages	suppressed	suppressed	suppressed
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Of the	Number of inpatient	Total number of	Deciminate water (0/)
Disability Status	readmissions	admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Mental Health Disorders**

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for mental health disorders and were 18 years or older at time of admission

153

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

1338

Rate of hospital-level, unplanned, all-cause readmissions after admission for mental health disorders within 30 days of hospital discharge for patients aged 18 and older

11.4

Table 11. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for mental health disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
- Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Jnknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages	suppressed	suppressed	suppressed
Middle Eastern Languages	suppressed	suppressed	suppressed
American Sign Language			
Other/Unknown Languages	suppressed	suppressed	suppressed

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Substance Use Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for substance use disorders and were 18 years or older at time of admission

73

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

660

Rate of hospital-level, unplanned, all-cause readmissions after admission for substance use disorders within 30 days of hospital discharge for patients aged 18 and older

11.1

Table 12. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for substance use disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
American Indian or Alaska Native	suppressed	suppressed	suppressed
Asian	suppressed	suppressed	suppressed
Black or African American	suppressed	suppressed	suppressed
Hispanic or Latino	suppressed	suppressed	suppressed
Middle Eastern or North African			
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed
White	suppressed	suppressed	suppressed
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Age 18 to 34	suppressed	suppressed	suppressed
Age 35 to 49	suppressed	suppressed	suppressed
Age 50 to 64	suppressed	suppressed	suppressed
Age 65 Years and Older	suppressed	suppressed	suppressed
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female	suppressed	suppressed	suppressed
Male	suppressed	suppressed	suppressed
Jnknown			
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Medicare	suppressed	suppressed	suppressed
Medicaid	suppressed	suppressed	suppressed
Private	suppressed	suppressed	suppressed
Self-Pay	suppressed	suppressed	suppressed
Other	suppressed	suppressed	suppressed
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
English Language	suppressed	suppressed	suppressed
Spanish Language	suppressed	suppressed	suppressed
Asian Pacific Islander Languages			
Middle Eastern Languages			
American Sign Language			
Other/Unknown Languages			

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Co-occurring disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for cooccurring disorders and were 18 years or older at time of admission

93

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

510

Rate of hospital-level, unplanned, all-cause readmissions after admission for co-occurring disorders within 30 days of hospital discharge for patients aged 18 and older

18.2

Table 13. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for co-occurring disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
American Indian or Alaska Native	suppressed	suppressed	suppressed	
Asian	suppressed	suppressed	suppressed	
Black or African American	suppressed	suppressed	suppressed	
Hispanic or Latino	suppressed	suppressed	suppressed	
Middle Eastern or North African				
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed	
Native Hawaiian or Pacific Islander				
White	suppressed	suppressed	suppressed	
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Age 18 to 34	suppressed	suppressed	suppressed	
Age 35 to 49	suppressed	suppressed	suppressed	
Age 50 to 64	suppressed	suppressed	suppressed	
Age 65 Years and Older	suppressed	suppressed	suppressed	
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%	
- Female	suppressed	suppressed	suppressed	
Male	suppressed	suppressed	suppressed	
Jnknown				
Payer Type	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Medicare	suppressed	suppressed	suppressed	
Medicaid	suppressed	suppressed	suppressed	
Private	suppressed	suppressed	suppressed	
Self-Pay	suppressed	suppressed	suppressed	
Other	suppressed	suppressed	suppressed	
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
English Language	suppressed	suppressed	suppressed	
Spanish Language	suppressed	suppressed	suppressed	
Asian Pacific Islander Languages				
liddle Eastern Languages				
American Sign Language				
Other/Unknown Languages				

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability		•	
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - No Behavioral Health Diagnosis**

Number of inpatient hospital admissions which occurs within 30 days of the discharge date with no behavioral diagnosis and were 18 years or older at time of admission

389

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

4720

Rate of hospital-level, unplanned, all-cause readmissions after admission with no behavioral diagnosis within 30 days of hospital discharge for patients aged 18 and older

8.2

Table 14. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate with No Behavioral Diagnosis by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

Race and/or Ethnicity	Number of inpatient readmissions			
American Indian or Alaska Native	suppressed	suppressed	suppressed	
Asian	suppressed	suppressed	suppressed	
Black or African American	suppressed	suppressed	suppressed	
Hispanic or Latino	suppressed	suppressed	suppressed	
Middle Eastern or North African				
Multiracial and/or Multiethnic (two or more races)	suppressed	suppressed	suppressed	
Native Hawaiian or Pacific Islander	suppressed	suppressed	suppressed	
White	suppressed	suppressed	suppressed	
Age	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Age 18 to 34	suppressed	suppressed	suppressed	
Age 35 to 49	suppressed	suppressed	suppressed	
Age 50 to 64	suppressed	suppressed	suppressed	
Age 65 Years and Older	suppressed	suppressed	suppressed	
Sex assigned at birth	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
Female	226	2986	7.6	
Male	163	1734	9.4	
Jnknown				
Payer Type	Number of inpatient readmissions			
Medicare	suppressed	suppressed	suppressed	
Medicaid	suppressed	suppressed	suppressed	
Private	suppressed	suppressed	suppressed	
Self-Pay	0	42	0	
Other	suppressed	suppressed	suppressed	
Preferred Language	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)	
English Language	suppressed	suppressed	suppressed	
Spanish Language	suppressed	suppressed	suppressed	
Asian Pacific Islander Languages	suppressed	suppressed	suppressed	
Middle Eastern Languages	suppressed	suppressed	suppressed	
American Sign Language				
Other/Unknown Languages	suppressed	suppressed	suppressed	

Disability Status	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Does not have a disability			
Has a mobility disability			
Has a cognition disability			
Has a hearing disability			
Has a vision disability			
Has a self-care disability			
Has an independent living disability			
Sexual Orientation	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Lesbian, gay or homosexual			
Straight or heterosexual			
Bisexual			
Something else			
Don't know			
Not disclosed			
Gender Identity	Number of inpatient readmissions	Total number of admitted patients	Readmission rate (%)
Female			
Female-to-male (FTM)/transgender male/ trans man			
Male			
Male-to-female (MTF)/transgender female/ trans woman			
Non-conforming gender			
Additional gender category or other			
Not disclosed			

# **Health Equity Plan**

All general acute care hospitals report a health equity plan that identifies the top 10 disparities and a written plan to address them.

## **Top 10 Disparities**

Disparities for each hospital equity measure are identified by comparing the rate ratios by stratification groups. Rate ratios are calculated differently for measures with preferred low rates and those with preferred high rates. Rate ratios are calculated after applying the California Health and Human Services Agency's "Data De-Identification Guidelines (DDG)," dated September 23, 2016.

Table 15. Top 10 disparities and their rate ratio values.

Measures	Stratifications	Stratification Group	Stratification Rate	Reference Group	Reference Rate	Rate Ratio
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor			Private	6.5	3.6
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor			Private	6.5	3.2
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Expected Payor			Private	6.5	2.7
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)			18 to 34	6.2	1.9
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)			18 to 34	6.2	1.7
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Age (excluding maternal measures)			18 to 34	6.2	1.7
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Race and/or Ethnicity			Hispanic or Latino	8.8	1.5
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate, stratified by behavioral health diagnosis (No Behavioral Health Diagnosis)	Sex Assigned at Birth			Female	7.6	1.2
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Race and/or Ethnicity			Hispanic or Latino	8.8	1.2
HCAI All-Cause Unplanned 30- Day Hospital Readmission Rate	Sex Assigned at Birth			Female	9.1	1.2

## Plan to address disparities identified in the data

Health Equity Planned Actions to Address Identified Top Disparities:

To understand why the identified populations are having increased readmissions there needs to be additional information to help identify the "why" related to these readmissions to assist in creating a meaningful intervention. Each of the actions planned below address person centered care, patient safety, social drivers of health, effective treatment, care coordination and access to care. Actions Planned:

- 1. Gain better understanding around the "why" of readmissions and barriers to health:
  - a. Specific: By October 31, 2025, Care Coordination will consistently assess, document, and track the causes of readmissions (from social determinants to effective care concerns), reporting qualitative and quantitative data weekly at the Hospital Safety Huddle and monthly at the Clinical Excellence Committee.
  - b. Measurable: Data on readmission causes will be collected and reported.
  - c. Achievable: Care Coordination currently assesses and reports; this goal formalizes and refines the reporting frequency and venues.
  - d. Relevant: This directly contributes to understanding and addressing readmission drivers.
  - e. Time-bound: By October 31, 2025.
- 2. Multidisciplinary assessment of data and development of health disparity plans around readmissions:

- a. Specific: By December 31, 2025, a multidisciplinary team at the Clinical Excellence Committee will implement a monthly review process for readmission data, creating, implementing, and evaluating interventions to reduce readmissions.
- b. Measurable: Interventions created, implemented, and evaluated monthly; readmission rates will be tracked (PDSA model).
- c. Achievable: This builds on existing data review and intervention processes.
- d. Relevant: Directly addresses top health care disparities outcome of readmissions.
- e. Time-bound: By December 31, 2025 (for process establishment), with bi-monthly evaluation ongoing.
- 3. Listening session with Asian population to gain understanding of healthcare needs/barriers:
  - a. Specific: By February 2026, Community Health will conduct a Listening Session targeting the Asian community to identify health barriers related to readmissions, with data reviewed by March 15, 2026, and an intervention created and implemented by April 15, 2026, to decrease readmissions in this group.
  - b. Measurable: Listening session conducted, data reviewed by specific date, intervention implemented by specific date, and readmission rates for the Asian population will be tracked.
  - c. Achievable: Community Health can assist with this using established Community Health Needs Assessment formats.
  - d. Relevant: Directly addresses the identified disparity of readmissions in the Asian population.
  - e. Time-bound: February 2026 (session), March 15, 2026 (data review), April 15, 2026 (intervention implementation).
- 4. Review other data sources, such as event reports and patient experience data, to assess health disparities:
  - a. Specific: By December 31, 2025, event reports and patient experience data will be assessed annually to identify causes related to health disparities, specifically language, culture, and ethnicity, to inform disparity reduction efforts.
  - b. Measurable: Annual assessment completed, with findings documented.
  - c. Achievable: For the event reports, this is an existing annual process that can be focused on health disparities. For patient experience data this is a new process with agreement between patient experience leader and health disparity leader to meet quarterly to start looking at the data through a disparity lens.
  - d. Relevant: Helps identify underlying causes of health disparities through untapped data resources.
  - e. Time-bound: By December 31, 2026 (for the annual assessment).
- 5. Communication of health disparity identification data, actions put in place and evaluation of interventions to leaders within the hospital: will be reported to the Senior Leadership Team at the Monthly Quality meeting. Additionally this information will be shared at the all manager Quality Meeting quarterly.
  - a. Specific: By October 31, 2026, health disparity data, implemented actions, and evaluation outcomes will be consistently reported to the Senior Leadership Team at monthly Quality meetings and shared quarterly at the all-manager Quality Meeting.
  - b. Measurable: Reporting occurs monthly to the Senior Leadership Team and quarterly to all managers.
  - c. Achievable: This integrates into existing meeting structures.
  - d. Relevant: Ensures accountability and broad awareness of health equity initiatives and progress.
  - e. Time-bound: By October 31, 2026 (for establishment of consistent reporting).

## Performance in the priority area

General acute care hospitals are required to provide hospital equity plans that address the top 10 disparities by identifying population impact and providing measurable objectives and specific timeframes. For each disparity, hospital equity plans will address performance across priority areas: person-centered care, patient safety, addressing patient social drivers of health, effective treatment, care coordination, and access to care.

#### Person-centered care

In our commitment to person-centered care, guided by our core values of compassion, inclusion, integrity, excellence, and collaboration, our healthcare ministry has taken significant steps to address health disparities and build trust within diverse communities. We recently re-established a patient advisory committee with a strong focus on diverse representation, recognizing that over 70% of the community we serve is Latino, with many being mono-lingual Spanish or Mixteco speakers. To bridge communication gaps and advocate for vulnerable populations, we developed a robust interpreter program where interpreters also connect individuals to essential community resources. While internal data from event reports, ethics consults, and quality case reviews have illuminated health disparities, the raw demographic data in our EHR hasn't fully captured the needs of the Mixteco-speaking community due to the stigma associated with identification. A crucial finding emerged from our bioethics consultation process: a profound lack of trust among the Mixtecospeaking population, particularly pregnant mothers, which has led to refusals of medically indicated, life-saving treatments. A subsequent survey of 42 Mixteco speaking community members revealed that this population deeply needed a voice and to be understood as a people to foster community and trust. In response, over the past year, more than 270 staff members have undergone Cultural Humility training, emphasizing the profound impact of language, culture, healthcare beliefs, practices, and caregiver biases on trust and access to care, specific to the Mixteco speaking culture. Additionally, over the last year all managers have received training in implicit bias, and clinicians are trained in trauma-informed care. The Suspected Abuse Task Force regularly convenes to discuss cases and identify areas for ongoing learning, all contributing to our enhanced performance in person-centered care. Most recently our physician over the Medical Safe Haven program presented to the Emergency Department physicians about the human trafficking safe haven program as well as the importance of trauma informed care for health equity for this very vulnerable population. The next group to be presented to will be a group of community physicians and leaders over our community clinics

### Patient safety

Our hospitals are committed to providing safe, high-quality care to all patients. We recognize that achieving true patient safety requires a proactive and data-driven approach to identify, understand and dismantle inequities that disproportionately impact vulnerable populations. Our commitment has been to embed health equity principles into our patient safety work, ensuring our efforts lead to measurable improvements in safety outcomes for all individuals, regardless of their background.

To deepen our understanding of healthcare inequities in patient safety, data aggregation from our incident reporting system includes extracting demographic information as well as health inequities and disparities. Analysis of the data is reviewed by a multidisciplinary team, including representatives from our Health Equity Committee, patient safety leadership, and relevant clinical departments.

Safety events are investigated and reviewed using the Event Investigation & Analysis (or Root Cause Analysis) and Apparent Cause Analysis with an equity lens. When patient safety events occur our investigations go beyond immediate causal factors to explore underlying systemic inequities and social determinants of health that may have contributed.

Patient safety initiatives, policies, and practices are designed with the diverse needs of our patient population in mind by using input, where appropriate, from our community partners and patient representatives.

We are committed to continuous learning and improvement in our patient safety equity work by

adapting strategies based on new data, research, and community feedback. Our transparent sharing
of successes and challenges demonstrates accountability, fostering a highly reliable environment
focused on equitable outcomes and ensuring all patients benefit from the highest standards of
safety and care.

Areas of Work Within Patient Safety and Equity:

- Recognizing the critical importance of early signs of infection, a quality and patient safety project was launched to provide education on infection signs in languages that best represent our community, empowering individuals to seek timely medical attention before conditions escalate.
- In-person, culturally sensitive Mixteco and Spanish translators have been implemented and utilized as
  part of the healthcare team. This critical resource eliminates language barriers and respects diverse
  cultural contexts, ensuring that all patients can fully engage in their care and that safety information is
  understood, preventing misunderstandings and promoting optimal outcomes.
- Understanding and mitigating falls is crucial for prevention of patient harm. To address this important
  health concern with our diverse community, we recognized the need for fall risk and prevention
  education materials specifically in Spanish. The materials and education ensures that language is not
  a barrier to receiving essential safety information, allowing Spanish-speaking patients and their
  caregivers to fully engage in strategies that promote balance, mobility and a safer environment.

## Addressing patient social drivers of health

In 2024 our inpatient nurses fully screened 80% of all patients with a Social Needs Screening Tool in the EHR. Needs were identified around transportation and food insecurity. In CY 2024 we collected a total of 11,084 responses to questions regarding social needs, 12.3% reported difficulties with transportation and 8.2% reported food insecurity. Social workers are sent an automatic consult in the EHR after screening for those most in need. Individuals are connected to community resources around food and transportation. Additionally, our Transition Care Center has community health workers who can assist with navigating these needs.

Our Mixteco health disparity working group found from the 42 surveyed that basic needs, such as food, water, diapers, are in need. Our Community Health grants have shared these needs with community partners with the hope that non-profits in the area will develop a project to address these needs that could be funded by our grants.

Our facilities participate in the "replate" food donation program. In the CY 2024 we provided over 8,200 pounds of surplus food translating into 6,900 meals delivered to our local community in need via the Central Coast Rescue Mission Alliance.

Some of our employees, who are part of our community, are living paycheck to paycheck and one crisis can create situations like having to live in their car, unable to provide food for their family, unable to get to work due to the car needing to be fixed. There is a Friendship Fund, created by employees giving to this fund. The money is requested when there is a crisis and is not required to be paid back. Over \$80,000 was given to employees in need in 2024.

The Community Health team has many health promotion/prevention programs and all are taught in English and Spanish. Most recently we are adding a Mixteco interpreter to these sessions to include the ability for understanding of important health information and resources for this highly vulnerable population.

Community Health works with the High Risk Infant Follow-up clinic and case manages these families

as community health workers. Two staff from CH have 12 appointments twice a month to help manage and navigate these families. They assist with getting the family basic needs, transportation, as well as being a support person, accompanying the family through the difficult journey.

## Performance in the priority area continued

Performance across all of the following priority areas.

#### Effective treatment

At Dignity Health Marian Regional Medical Center (MRMC), our mission is to provide high quality compassionate care for all who seek it. We strive to provide equitable care to every patient, recognizing and proactively mitigating the impact of social determinants of health and systemic biases.

- We utilize evidence-based guidelines for chronic and acute diseases. Outcomes of guideline
  adherence are differentiated by race, ethnicity, language, socioeconomic status, and geographic
  location to identify and close equity gaps in chronic disease management.
- Our Electronic Health Record (EHR) is designed to capture patient-reported demographic data
  and health-related social needs. Data is integrated into clinical workflows flagging potential
  barriers to care. Our team of interpreters, social workers, care coordinators, palliative care, and
  culturally sensitive nurses, physicians and ancillary care team collaborate to connect our patients
  in need with community resources and primary care services.
- Recognizing healthcare access as a readmission driver, our Transitional Care Team assists highrisk patients post-discharge, offering telehealth or STAAR clinic visits for those lacking timely
  primary care. We actively recruit primary care providers to our service area and have a family
  practice residency program with the aim to retain our residence to service our community. Our
  strategic plan aims to reduce readmission rates below national averages within five years.
- Identifying health literacy as another driver, MRMC provides comprehensive, health literacy-best-practice patient education in multiple languages and formats.. We employ on site Spanish and Mixteco interpreters. We provide targeted community programs including chronic disease management, street medicine, food replate programs and community grants.

### Care coordination

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#### Access to care

The most recent community health needs assessment (CHNA) identified four top priorities, all having an impact on barriers to accessing care. The four priority areas are:

- 1. Culturally sensitive and accepting healthcare trusted by the community.
- 2. Readily available healthcare and navigation assistance in patients' spoken language.
- 3. Unmet vital conditions including transportation, finances, housing (including the unhoused population), education, the environment, and childcare.
- 4. Access to improved behavioral health, including substance use disorder treatment, and navigation of services with a special emphasis on the unhoused population.

In 2024 the hospital delivered several programs and services to help address these needs. These included: Cancer prevention and Screenings; Cardiovascular Disease and Stroke lectures and screenings; Chronic Disease Self-Management workshops; Diabetes Prevention and Management, and Diabetes Education Empowerment Program (DEEP); and A Matter of Balance Fall Prevention program. The Street Medicine Program was expanded to three outings a month to address access to care needs of the unsheltered.

Additionally, there is strong collaboration with our Transition Care Center to create services needed after discharge for the highly vulnerable populations. This might be follow-up with a community health worker, or connection to community resources to help with transportation, food or other vital needs.

For 2024 there was an increase of 18% on medically underserved cancer patients that were screened and referred to psychosocial support, nutritional counseling, nurse navigator support, social services support and support classes. The lung screening program screened 1,419 and 9 new cancer cases were identified. Transportation services assisted 3,595 transports to medically underserved.

With our community grants we funded projects that addressed barriers to access to primary care, behavioral health and oral health in fiscal year 2024.

The Medical Safe Haven program (those impacted by human trafficking) touched the lives of 52 victims of human trafficking and provided over 111 clinical visits to these individuals' physical and mental health needs.

The Behavioral Wellness Center, a crisis stabilization unit developed by the hospital to address the lack of access to mental health services for those in crisis, provided access to care for over 900 individuals experiencing a mental health crisis in 2024.

Herencia Indigena (HI), the Mixteco speaking interpreter services and advocacy lead over 6 cultural awareness trainings for over 270 individuals from the hospital and clinics to help build understanding of this culture and build trust. HI provided over 12,000 outpatient sessions and 8,000 inpatient sessions to increase access to care in the individual's language.

# **Methodology Guidelines**

Did the hospital follow the methodology in the Measures Submission Guide? (Y/N)