

## COLOR CODES – IDENTIFYING AN EMERGENCY AND KNOWING YOUR ROLE

*For everyone's health and safety, volunteers need to know and understand the color codes and the volunteer's role during a code. Appropriate response during a code can make a difference in the outcomes.*

DIAL 7777 FOR ALL EMERGENCIES		
Code <b>RED</b>	Fire	Remember RACE: <b>R</b> emove patients or others from the immediate area <b>A</b> ctivate the fire alarm and notify others to obtain assistance <b>C</b> lear hallways and doorways. Contain the spread of fire by closing doors <b>E</b> xtinguish the fire if it is safe to do so. Evacuate if directed to do so.
Code <b>BLUE</b>	Medical Emergency	For outpatients and visitors because they are not immediately under the care of a physician. Dial 7777 to activate the alarm or and call for help in the immediate vicinity.
Code <b>PINK</b>	Infant Abduction	Slow your pace and pay attention to others. Look for someone carrying something that can hide an infant. Stand by an external door and ask visitors not to leave. Report any suspicious person to Security.
Code <b>PURPLE</b>	Child Abduction	Slow your pace and pay attention to others. Stand by an external door and ask visitors not to leave. Report any suspicious person to Security.
Code <b>YELLOW</b>	Bomb Threat	If you receive a bomb threat over the phone remain calm and try to keep the person on the line. Quietly alert staff that you have an emergency. If you see something suspicious do not touch it. Alert Security.
Code <b>ORANGE</b>	Hazardous Material Spill/Release	Warn others in the area. Isolate the area if you can do so safely. Enlist staff assistance.
Code <b>GRAY</b>	Combative Person	Dial 7777. Stay calm and de-escalate the situation if possible. Keep distance between you and the assailant. Leave the area if need be.
Code <b>SILVER</b>	Person with a Weapon or Hostage Situation	Dial 7777 and give the operator as much information as possible. Seek cover or leave the area if possible.
<b>Rapid Response</b>	Noticeable medical change or decline in patient condition	Inpatient - Dial 7777 and tell operator you need a rapid response. Give room number. In the E D – enlist staff for immediate help.
<b>Code TRIAGE – INTERNAL or Code TRIAGE - EXTERNAL</b>	A disaster has happened within (internal) or outside (external) our facility.	Remain at your assignment and await instructions.