

# Visitor Guidelines



Effective September 7, 2021, in alignment with California Department of Public Health recommendations, our visitation guidelines have been updated.

- All visitors to the hospital must be 18 years of age or older and must present one form of legal identification, preferably a Driver's License. Visitors without identification could be denied entry to the hospital.
- All visitors will be screened for COVID-19 symptoms upon entry and check in and out at the front entrance Security desk. Visitors who are positive or symptomatic for COVID-19 may not enter the hospital at this time. Once visitors check out for the day, they're unable to return until the following day.
- Visitors must wear a mask in accordance with the hospital masking policy at all times while in the facility. Visitors are expected to go directly to the patient's room and stay with the patient until the visitor departs from the hospital. Visitors may not switch out with other visitors during the same calendar day.
- Visitors must provide proof of full vaccination status prior to entry into the facility. The name on the vaccination document must match the name on the ID shown. If a visitor is not vaccinated, the visitor must provide proof of a negative Sars-CoV-2 test taken within the last 72 hours.
- We encourage patients and families to coordinate visitation. Please keep in mind the hospital lobby and waiting areas are restricted.
- **Patient Belongings / Deliveries to Patients:** Deliveries to patients cannot be dropped off at this time. Personal effects needed for the patient's care or comfort should be brought by a visitor.
- **Food Deliveries:** Visitors may receive food deliveries to the hospital through the main entrance. Visitors must make all arrangements to receive the order directly from the delivery person in front of the hospital. Food deliveries may not be dropped off, and hospital staff cannot assist in food deliveries.

<b>COVID-19</b>	Adult patients with a current/active case of COVID-19 may not have visitors at this time. Exceptions for COVID-19 patients at end of life may be considered.
<b>Patients under the age of 18</b>	One parent/guardian is welcome at all times and a second visitor is welcome daily between the hours of 10:00AM and 8:00PM. Pediatric patients who are positive for COVID-19 may have a parent/guardian with them at all times; visitors will be required to wear the designated PPE and must stay in the room with the patient.
<b>NICU</b>	Parents/guardians are welcome to visit together or separately daily between the hours of 6:00AM and 10:00PM. Banded NICU parents may proceed to security desk.
<b>Labor and Delivery</b>	Patients may designate 1 person to be present through delivery.
<b>Postpartum Care</b>	One person may stay with the patient through discharge.
<b>General Inpatient/Nursing Units (including ICU)</b>	Patients may welcome 1 visitor per day between the hours of 10:00AM and 8:00PM. Extended and overnight visitation is dependent on the patient's condition and will be evaluated on a case by case basis.
<b>Procedural Areas</b>	Visitors may not wait inside the hospital during procedures at this time. Outpatient visitors may drop off the patient and return for pickup upon discharge.
<b>Emergency Department (ER)</b>	Adult patients in the Emergency Department are not allowed visitors at this time. If the patient is admitted to the hospital, further visitation will follow the guidelines for that unit.
<b>Patients with Physical, Intellectual, and/or Developmental Disabilities and/or Cognitive Impairments</b>	1 visitor per day between the hours of 10:00AM and 8:00PM. When continuous care is necessary, the visitor may switch out with approval.
<b>Patients being Discharged</b>	May have 1 person present to receive instructions as they transition to home.
<b>Clergy</b>	Clergy are welcome to visit patients as requested by the patient or their family. If after hours, a notice to the hospital chaplain prior to the visit is appreciated.
<b>Patients near Death</b>	2 designated people may remain with the patient through end of life. Requests for end of life visitation with a COVID-19 positive patient, or exceptions to the number of visitors at end of life, may be considered on a case by case basis.
<b>Clinic Appointments</b>	Patients can have 1 healthy companion.