

Visitor Guidelines

Effective July 10, 2024, our visitation guidelines have been updated.

Thank you for allowing us to care for your loved ones. Excessive volumes may cause restricted, or no visitation for intermittent periods of time to ensure the safety of those we serve. Thank you in advance for your cooperation.

- **Visiting Hours are between 5:00AM - 8:00PM.** We encourage patients and families to coordinate visitation.
- Visitors to the hospital must be 12 years of age or older, except in NICU, where visitors must be 18 years of age. Adults will need to present one form of legal photo identification, preferably a Driver's License. Minors must be accompanied by an adult at all times.
- **Be Well.** Please do not visit the hospital if you are ill or have any flu symptoms, including a fever over 100 degrees, cough, sore throat, runny nose, rash or diarrhea, or if you have recently been exposed to someone with symptoms.
- It is recommended that visitors wear a mask, but it is not required. Visitors may wear their own mask or one provided by the hospital.
- Go directly to the patient care unit and room where your loved one is located. The cafeteria, waiting room, and gift shop are open to visitors, but may be limited due to space.
- **Wash Your Hands.** Be sure to wash or sanitize your hands before and after visiting your loved one. Hand sanitizer stations are located outside each patient room. Proper hand hygiene is the best way to reduce the spread of germs.
- **Patient Belongings / Deliveries to Patients:** Deliveries to patients cannot be dropped off at this time. Personal effects needed for the patient's care or comfort should be brought by a visitor.
- **Food Deliveries:** Visitors may receive food deliveries to the hospital through the main entrance. Visitors must make all arrangements to receive the order directly from the delivery person in front of the hospital. Food deliveries may not be dropped off, and hospital staff cannot assist in food deliveries.
- **All exceptions outside of this policy will require the approval of leadership.**

All Isolation Patients	Adult & pediatric patients who require isolation or current/active case of COVID-19 may have 2 visitors per patient at one time but may be adjusted based on patient condition or circumstances. Visitors will be required to wear the designated PPE and remove PPE before exiting the room.
Patients under the age of 18	Two visitors per patient at one time are welcome but may be adjusted based on patient condition or circumstances. One parent /guardian may stay with the patient overnight.
NICU	Two parents/guardians may visit at one time and must be banded. Two other visitors per day may visit and must be 18 years old or older. A banded parent/guardian must be present with an un-banded visitor. Visitors are limited to 2 at a time for a total of 4 per day. The NICU is open to parents/guardians 24 hours a day, seven days a week.
Labor and Delivery	Two visitors per patient at one time are welcome but may be adjusted based on patient condition and circumstances. Siblings, of all ages are welcome for short visits if visibly free of any illness and asymptomatic. Please discuss with the staff in the unit.
Postpartum Care	Two visitors per patient at one time are welcome but may be adjusted based on patient condition or circumstances. One support person may stay with the patient through discharge and must be 18 years old or older. Siblings, of all ages are welcome for short visits if visibly free of any illness and asymptomatic. Please discuss with the staff in the unit.
General Inpatient/Nursing Units (including ICU)	Two visitors per patient at one time are welcome but may be adjusted based on patient condition or circumstances. Extended and overnight visitation is dependent on the patient's condition and will be evaluated on a case by case basis. One support person is allowed unless safe care is impacted.
Procedural Areas	Two visitors may wait inside the hospital during procedures in the designated waiting areas.
Emergency Department (ER)	Visiting hours are 24 hours per day while in the ER. Adult patients in the Emergency Department are allowed one visitor. Pediatric patients may have two visitors. Visitors may be adjusted based on patient condition and circumstances.
Patients near Death	Four visitors may visit at the same time. Patients near death will be determined by the clinical team during goals-of-care discussions.
Clinic / Diagnostic Appointments	Patients can have 2 healthy companions.