Meet our Dedicated and Caring Team





Julie Neiggemann, RN, MSN, OCN, Director

Julie Neiggemann, RN, MSN, OCN, has transitioned to the role of director of HCRC after serving as nurse navigator for over four years. She brings over 20 years of nursing experience to this role, including work in pediatric and adult oncology, hematology/stem cell transplantation, post-op orthopedics, nurse navigation, and higher education where she served as assistant professor and assistant director of an accredited bachelor of science in nursing program. She greatly enjoyed her work as nurse navigator at HCRC and is delighted to continue to serve the staff and patients in this new capacity.



Ashley Hahn, MSW, LCSW, Licensed Clinical Social Worker

Ashley Hahn, MSW, LCSW, is passionate about helping others and providing support to patients and families during the cancer experience. Ashley has worked as a social worker in health care settings since 2006 in oncology, home health, hospice and palliative care here on the Central Coast. She is available to facilitate social and emotional care needs and to provide referrals to essential community resources for cancer patients, their families and caregivers. In addition, Ashley facilities support groups, makes referrals to counseling services in the community and arranges access to financial and other social services.



Holly Taylor, RN, Nurse Navigator, Cancer Survivor

Holly, a registered nurse on the Central Coast since 2001, brings extensive experience from surgical, hospice, and home health palliative care. As a cancer survivor herself, she deeply understands the complexities faced by cancer patients and the healthcare system. Rooted in the community for 25+ years, Holly currently serves as a nurse navigator at HCRC, educating patients, empowering informed decisions, and connecting them with vital supportive resources to enhance their well-being.



Hearst Cancer Resource Center



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Hearst Cancer Resource Center Team, continued



Eloisa F. Medina, Patient Navigator

Eloisa is a bilingual (English/Spanish) certified medical interpreter and is highly knowledgeable in the education, support and resources available for patients. She has also participated in the Promotores Collaborative of San Luis Obispo. The purpose of the patient navigator is to help guide and support those who find themselves undergoing a complicated diagnostic process, and act as an advocate between community members and the health care system. Additionally, Eloisa strives to help promote early cancer awareness in the Hispanic population.



Jessica Reyes, Patient Navigator

Jessica Reyes is a dedicated bilingual patient navigator specializing in supporting cancer patients through their healthcare journey. Fluent in Spanish, Jessica provides compassionate guidance, helping patients understand their diagnosis, coordinate appointments, and access vital resources to ensure comprehensive care and improved outcomes.



Shauna Soltero, Support Services Coordinator

With over 16 years in medical office administration, Shauna brings both healthcare know-how and a caring touch to helping every patient. She connects patients and families with valuable information, services and support programs, and ensures they get the warm, personalized support they need along their cancer journey. Her marketing and design background, combined with her meticulous approach, helps her to drive community engagement and awareness through content creation, event coordination, event promotion, and social media.



Angela Fissell, MS, RD, Clinical Registered Dietitian

Angela is a clinical registered dietitian with over 20 years of experience helping clients with a variety of health related conditions. In the past 14 years, she has increased her focus in the area of oncology nutrition providing customized nutritional counseling to cancer patients as she helps them to plan and maintain a nutritious, healthful diet through treatment and survival. Angela works closely with each client to share her expertise in oncology nutrition as well as helpful tips on the management of side effects of cancer treatment. She also teaches at various community programs.



Lisa Steinbeck, Certified Cancer Registrar

Cancer registrars are data information specialists that capture a complete history, diagnosis, treatment, and health status for every cancer patient in the U.S. The data provide essential information to researchers, healthcare providers, and public health officials to better monitor and advance cancer treatments, conduct research, and improve cancer prevention and screening programs. At French Hospital, the cancer registrar assists in maintaining Commission on Cancer accreditation for excellence in cancer care and reporting newly-diagnosed cancer cases to the State of California.