

# Dignity Health Dominican Hospital Community Benefit 2023 Report and 2024 Plan

**Adopted November 2023**



## A message from

Nanette Mickiewicz, MD, President, and Jon Sisk, Chair of the Dignity Health Dominican Hospital Community Board.

Dignity Health’s approach to community health improvement aims to address significant health needs identified in the Community Health Needs Assessments that we conduct with community input, including from the local public health department. Our initiatives to deliver community benefit include financial assistance for those unable to afford medically necessary care, a range of prevention and health improvement programs conducted by the hospital and with community partners, and investing in efforts that address social determinants of health.

Dominican Hospital shares a commitment with others to improve the health of our community, and delivers programs and services to help achieve that goal. The Community Benefit 2023 Report and 2024 Plan describes much of this work. This report meets requirements in California (Senate Bill 697) that not-for-profit hospitals produce an annual community benefit report and plan. Dignity Health hospitals in Arizona and Nevada voluntarily produce these reports and plans, as well. We are proud of the outstanding programs, services and other community benefits our hospital delivers, and are pleased to report to our community.

In fiscal year 2023 (FY23), Dominican Hospital provided \$40,052,915 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits. The hospital also incurred \$50,724,251 in unreimbursed costs of caring for patients covered by Medicare fee-for-service.

The hospital’s Community Board reviewed, approved and adopted the Community Benefit 2023 Report and 2024 Plan at its November 15, 2023 meeting.

Thank you for taking the time to review our report and plan. We welcome any questions or ideas for collaborating that you may have, by reaching out to Dominique Hollister, Director, Administrative Services and Community Benefit at [Dominique.Hollister@DignityHealth.org](mailto:Dominique.Hollister@DignityHealth.org).





Nanette Mickiewicz, MD  
President/CEO

Jon Sisk  
Chairperson, Board of Directors

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## At-a-Glance Summary

<p><b>Community Served</b></p> 	<p>Santa Cruz County has a population of approximately 285,220 and covers 445 square miles. The two major cities are Santa Cruz, located on the northern side of the Monterey Bay, and Watsonville, situated in the southern part of the county.</p> <p>Santa Cruz, which is the county seat, had an estimated population of 101,585 in 2023. Santa Cruz is one of California’s most popular seaside resorts with its historic Boardwalk, spectacular coastline, and accessible beaches. The city of Watsonville is the center of the county’s agricultural activity, with major industries including food harvesting, canning, and freezing. Watsonville has an estimated population of 82,647. The Watsonville population also includes Pajaro. Other incorporated areas in the county include the cities of Scotts Valley and Capitola. Approximately 30 percent of the population lives in the unincorporated parts of the county, including the towns of Aptos, Davenport, Freedom, Soquel, Felton, Ben Lomond, and Boulder Creek, and districts including the San Lorenzo Valley, Live Oak, and portions of North Monterey County other than Pajaro.</p>
<p><b>Economic Value of Community Benefit</b></p> 	<p>\$40,052,915 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services, community grants and other community benefits</p> <p>\$50,724,251 in unreimbursed costs of caring for patients covered by Medicare fee-for-service</p>
<p><b>Significant Community Health Needs Being Addressed</b></p> 	<p>The significant community health needs the hospital is helping to address and that form the basis of this document were identified in the hospital’s most recent Community Health Needs Assessment (CHNA). Needs being addressed by strategies and programs are:</p> <ul style="list-style-type: none"> <li>• Behavioral Health</li> <li>• Health Care Access &amp; Delivery</li> <li>• Economic Insecurity</li> </ul>
<p><b>FY23 Programs and Services</b></p> 	<p>The hospital delivered several programs and services to help address identified significant community health needs. These included:</p> <ul style="list-style-type: none"> <li>• Dominican’s PEP program is part of Dominican’s Wellness Center. Wellness Center services are designed to deliver a continuum of care through a variety of hospital services, provide early interventions to high-risk patient groups, and help reduce emergency room visits and unnecessary hospital admissions.</li> <li>• The hospital’s Mobile Wellness Clinic, which benefits from bilingual staff, provides evaluation and treatment of episodic medical conditions,</li> </ul>

identification of medical homes for those patients with chronic needs, and identification of social services and resources in the community.

- Funding to Janus of Santa Cruz, a substance use disorder (SUD) treatment clinic, for their Project Unite Program. Through this program, a substance abuse counselor meets with hospital patients to help transition the patients to inpatient/outpatient SUD treatment programs in Santa Cruz.
- An Emergency Department (ED) navigator, who meets with Central Coast Alliance for Health (CACH) patients in the ED to help connect or reconnect them with patient care providers post hospital discharge. Services also include provision of food, clothing, and medications for patients who are homeless.
- The hospital's Human Trafficking Taskforce, comprised of staff from the ED, social work, case management, patient registration, sponsorship, and maternal child health, as well as community partners. The Taskforce meets every other month to review local cases of human trafficking and identify staff training and education opportunities.
- The hospital's Medical Guidance Area, a specialized area for patients with substance abuse and mental health disorders. A psychiatric registered nurse is present on the unit as part of the Psychiatric Resource Team (PRT).
- Funding to Housing Matters (formerly the Homeless Services Center) Recuperative Care Center (RCC), a transitional medical shelter for the homeless.

**FY24 Planned Programs and Services**



All programs listed above will continue to serve the community, with the exception of Janus' Project Unite, which the hospital will no longer fund. Additionally, the RCC will continue to serve the community however Dominican will not provide funding to the RCC in FY24.

This document is publicly available online at

<https://www.dignityhealth.org/bayarea/locations/dominican/about-us/community-benefits/benefits-reports>

Written comments on this report can be submitted to the Dominican Hospital Administration, 1555 Soquel Drive, Santa Cruz, CA 95065 or by e-mail to [Dominique.Hollister@DignityHealth.org](mailto:Dominique.Hollister@DignityHealth.org).

## Our Hospital and the Community Served

### About Dominican Hospital

Dominican Hospital is a member of Dignity Health, which is a part of CommonSpirit Health.

- Dignity Health Dominican Hospital (hospital) is located at 1555 Soquel Avenue, Santa Cruz, CA. It is licensed for 222 inpatient beds, has a staff of 1,650 employees, and professional relationships with more than 560 local physicians and allied health professionals.
- The hospital's major programs and service lines include:
  - Cardio/Thoracic/Vascular Surgery
  - Cardiovascular
  - Emergency Services
  - General Surgery
  - Intensive Care Unit
  - Maternal/Child Health
  - Neonatal Intensive Care Unit, Level III
  - Neurosciences
  - OB/GYN
  - Oncology
  - Orthopedics
  - Pulmonary
  - Rehabilitation

### Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

### Our Vision

A healthier future for all – inspired by faith, driven by innovation, and powered by our humanity.

### Financial Assistance for Medically Necessary Care

It is the policy of CommonSpirit Health to provide, without discrimination, emergency medical care and medically necessary care in CommonSpirit hospital facilities to all patients, without regard to a patient's financial ability to pay. This hospital has a financial assistance policy that describes the assistance provided to patients for whom it would be a financial hardship to fully pay the expected out-of-pocket expenses for such care, and who meet the eligibility criteria for such assistance. The financial assistance

policy, a plain language summary and related materials are available in multiple languages on the hospital's website.

## Description of the Community Served

The hospital serves Santa Cruz County, which has a population of approximately 285,220 and covers 445 square miles.

The race/ethnicity breakdown is:

- 38 percent Latino
- 50 percent White (non-Latino)
- 12 percent other race/ethnicity

A summary description of the community is below. Additional details can be found in the CHNA report online.

The median family income is \$101,068. Fourteen percent of the population does not have a high school diploma. Twenty-eight percent of the county population are Central California Alliance for Health (CCAH) members enrolled in Medi-Cal. The medically underserved areas/populations are Watsonville, Freedom, and the city of Santa Cruz.

The median sales price for homes in Santa Cruz County was \$1,300,000 as of July 2023, while the median estimated market rate rent across all home types in the county was \$3,293 in the same period.

## Community Assessment and Significant Needs

The hospital engages in multiple activities to conduct its community health improvement planning process. These include, but are not limited, to conducting a Community Health Needs Assessment with community input at least every three years, identifying collaborating community stakeholder organizations, describing anticipated impacts of program activities and measuring program indicators.

## Community Health Needs Assessment

The health issues that form the basis of the hospital's community benefit plan and programs were identified in the most recent CHNA report, which was adopted in May 2022.

The CHNA contains several key elements, including:

- Description of the assessed community served by the hospital;
- Description of assessment processes and methods;
- Presentation of data, information and findings, including significant community health needs;
- Community resources potentially available to help address identified needs; and
- Discussion of impacts of actions taken by the hospital since the preceding CHNA.



Additional detail about the needs assessment process and findings can be found in the CHNA report, which is publicly available at <https://www.dignityhealth.org/bayarea/locations/dominican/about-us/community-benefits/benefits-reports> or upon request at the hospital's Community Health office.

## Significant Health Needs

The CHNA identified the significant needs in the table below, which also indicates which needs the hospital intends to address. Identified needs may include specific health conditions, behaviors and health care services, and also health-related social needs that have an impact on health and well-being.

Significant Health Need	Description	Intend to Address?
Behavioral Health	Behavioral Health is the idea that physical and emotional health are connected and can be addressed together to produce the best possible health outcomes. Providers collaborate to address physical, developmental, social, behavioral, and emotional needs, including mental health and substance abuse conditions, depression, health behaviors (including their contribution to chronic medical illnesses), life stressors and crises, and stress-related physical symptoms.	Yes
Housing & Homelessness	Housing and Homelessness includes cost and availability for both homeowners and renters and effects of homelessness on individuals and the community.	No
Health Care Access & Delivery	Health Care Access & Delivery is an integrated system that guides and tracks patients over time through a comprehensive array of health services spanning all levels and intensity of care. It combines prevention and early intervention, while addressing the Social Determinants of Health (SDOH) and serving the un/under-insured. Health Care Access & Delivery also includes the access to a culturally competent healthcare workforce.	Yes
Economic Insecurity	Economic insecurity includes employment, access to education and/or vocational training, affordable housing, homelessness, food insecurity and other factors related to poverty and lack of income.	Yes
Community Safety	Community safety includes domestic violence calls, arrest rates, homicides, hate crimes, prison demographics, and school safety.	No
Health Lifestyles (Diabetes & Obesity)	Health Lifestyles is the county food environment related to a resident's ability to maintain a healthy weight and includes the consideration of fast food expenditures and number of residents reenrolled in CalFresh.	No



<b>Significant Health Need</b>	<b>Description</b>	<b>Intend to Address?</b>
Cancer	Cancer includes county cancer rates based on demographics, access to cancer prevention and cancer care.	No
Heart Disease/Heart Attack	Health Disease/Heart Attack is proportion of residents with heart disease, high cholesterol, high blood pressure, as well as the effects of stress and socioeconomic status on heart health.	No
Unintended Injuries/Accidents	Unintended Injuries/Accidents is mortality due to unintended injury and considers the county rate of bicycle involved collisions, racial inequities in accident rates, and the absence of sidewalks in low income neighborhoods.	No

**Significant Needs the Hospital Does Not Intend to Address**

Housing & Homelessness	This health need is beyond the capacity and services of the hospital and is addressed by a number of other organizations in the community.
Community Safety	This health need is beyond the capacity and services of the hospital and is addressed by other organizations in the community.
Health Lifestyles (Diabetes & Obesity)	This health need is not addressed due to limited resources. The health need is addressed by other organizations in the community.
Cancer	This health need is not addressed due to limited resources. The health need is addressed by other organizations in the community.
Heart Disease/Heart Attack	This health need is not addressed due to limited resources. The health need is addressed by other organizations in the community.
Unintended Injuries/Accidents	This health need is beyond the mission, capacity and services of the hospital and is addressed by other organizations in the community.

## 2023 Report and 2024 Plan

This section presents strategies and program activities the hospital is delivering, funding or on which it is collaborating with others to address significant community health needs. It summarizes actions taken in FY23 and planned activities for FY24, with statements on impacts and community collaboration. Program Highlights provide additional detail on select programs.

Planned activities are consistent with current significant needs and the hospital’s mission and capabilities. The hospital may amend the plan as circumstances warrant, such as changes in community needs or resources to address them.

### Creating the Community Benefit Plan

The hospital is dedicated to improving community health and delivering community benefit with the engagement of its management team, board, clinicians and staff, and in collaboration with community partners.

Hospital and health system participants included the chief executive officer, chief medical officer, chief nurse officer, chief financial officer, vice president of strategy and business development, director of community benefit and administrative services, the care coordination director and care coordination department, Mobile Van staff, and Wellness Center staff.



Community input or contributions to this implementation strategy included two focus groups with a total of 19 community representatives, seven key informant interviews that included the director of the county health system and leaders of community-based organizations, and the Dominican Hospital Community Advisors who provided health need prioritization input.

The programs and initiatives described here were selected on the basis of existing programs with evidence of success/impact, access to appropriate resources, ability to measure impact, and goal to address an immediate need.

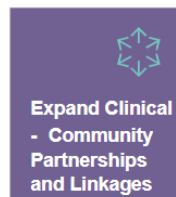
### Community Health Strategic Objectives

The hospital believes that program activities to help address significant community health needs should reflect a strategic use of resources and engagement of participants both inside and outside of the health care delivery system.

CommonSpirit Health has established four core strategic objectives for community health improvement activities. These objectives help to ensure that our program activities overall address strategic aims while meeting locally-identified needs.



Create robust alignment with multiple departments and programmatic integration with relevant strategic initiatives to optimize system resources for advancing community health.



Scale initiatives that complement conventional care to be proactive and community-centered, and strengthen the connection between clinical care and social health.



Work with community members and agency partners to strengthen the capacity and resiliency of local ecosystems of health, public health, and social services.




Partner, invest in and catalyze the expansion of evidence-based programs and innovative solutions that improve community health and well-being.

## Report and Plan by Health Need

The tables below present strategies and program activities the hospital has delivered or intends to deliver to help address significant health needs identified in the community health needs assessment.

They are organized by health need and include statements of strategy and program impact, and any collaboration with other organizations in our community.

 <b>Health Need: Behavioral Health</b>			
Strategy or Program	Summary Description	Active FY23	Planned FY24
Dominican Hospital Psychiatric	<ul style="list-style-type: none"> <li>Psychiatric clinical assessment, case management, and social services providing referrals to individuals with substance abuse and mental health disorders.</li> </ul>	☒	☒

Resource Team (PRT)			
Dominican Hospital Medical Guidance Area (MGA)	The MGA is a specialized area for patients with substance abuse and mental health disorders. A psychiatric registered nurse (psych RN) is present on the unit as part of the PRT.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Janus of Santa Cruz	Dominican provides funding to support Janus' Project Unite Program. The Project Unite Program provides support to eligible patients to: <ul style="list-style-type: none"> <li>• Transition efficiently from the hospital to treatment for SUD and co-occurring disorder (COD); and</li> <li>• Transition effectively from SUD/COD treatment to community living with individualized recovery maintenance plans. The Project Unite care navigation team coordinates their efforts with the patient's health care, housing, and mental health service providers.</li> </ul>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Goal and Impact:** The hospital's initiative to address mental illness and substance abuse anticipates improved case management and care coordination, increased focus on prevention and early intervention, and an increase in education for professionals regarding risk assessment, intervention strategies and protocols.

**Collaborators:** The PRT works to decrease the suicide rate in Santa Cruz County by proving access to behavioral health services through collaboration with the Santa Cruz County Health Services Agency. The MGA provides clinical care and support to patients with substance abuse and mental health disorders. Project Unite is operated by Janus of Santa Cruz, an independent contractor and program partner with expertise in addiction treatment.



**Health Need: Health Care Access & Delivery**

Strategy or Program	Summary Description	Active FY23	Planned FY24
Support of Santa Cruz Community Health and Dientes Live Oak Expansion	<ul style="list-style-type: none"> <li>• Santa Cruz Community Health serves the primary health care needs for patients of all ages, gender identities, ethnicities, abilities and sexual orientations in English and Spanish, regardless of their immigration status, or the ability to pay. Dientes works to ensure that cost, insurance, income, race, language, and transportation do not prevent people from visiting the dentist. Dientes provides affordable, high-quality, and comprehensive dental care for patients who are on public insurance or uninsured. Dominican is providing capital funding for the Live Oak Expansion project, which will serve</li> </ul>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	approximately 10,000 low income and uninsured patients.		
Dominican Hospital Wellness Center	<ul style="list-style-type: none"> <li>The Wellness Center addresses the needs of chronically ill and high-risk patients throughout the continuum of care. Wellness Center services provides ambulatory care and support to keep people out of the hospital, and offer opportunities to manage high-risk patient groups. Program offers patients the full spectrum of care, from preventive to post-acute.</li> </ul>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dominican Hospital Mobile Wellness Clinic	<ul style="list-style-type: none"> <li>Provides episodic health and preventive services Monday-Friday throughout Santa Cruz County at no cost to the patient.</li> </ul>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Funding for RotaCare Free Health Clinic at the Live Oak Senior Center	<ul style="list-style-type: none"> <li>A walk-in clinic providing primary health care services, treatment, referral for diagnostic testing, and follow-up care. Services provided once a week by physicians, nurses, allied health professionals, and other volunteers from local Rotary clubs and the county.</li> </ul>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Goal and Impact:** This initiative targets the un-/underinsured residents of Santa Cruz County. Health care services, testing will provide earlier identification of illness and treatment, and will decrease the utilization of the hospital ED.

**Collaborators:** The hospital will partner with RotaCare, the Teen Kitchen Project, Santa Cruz Community Health, Dientes, local faith-based organizations, and other community partners to deliver this access-to-care strategy. In addition to funding, the hospital will provide in-kind services.



**Health Need: Economic Insecurity**

Strategy or Program	Summary Description	Active FY23	Planned FY24
Funding for Housing Matter's Recuperative Care Center (RCC)	<ul style="list-style-type: none"> <li>Program which provides shelter services with meals, housekeeping, security, onsite case management, and medical care until recovery is achieved.</li> </ul>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Second Harvest Food Bank	<ul style="list-style-type: none"> <li>The Second Harvest Food Bank reaches people in need through a vast network of partner agencies and non-profits and directly through food distribution and nutrition education at dozens of program sites.</li> </ul>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Tattoo Removal Program	<ul style="list-style-type: none"> <li>The Catholic Charities' Tattoo Removal Program (TRP) helps remove tattoo barriers to viable employment and broadens economic and social opportunities for individuals committed to changing the direction of their lives.</li> </ul>	☒	☒
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**Goal and Impact:**

- Increase economic stability and mobility for youth through earned income and job training.
- Provide adequate food and nutrition, so children can learn, adults work and contribute to a thriving community.
- Provide stable shelter while recovery is achieved.
- Remove barriers to employment.

**Collaborators:** The hospital collaborates with Catholic Charities, Second Harvest Food Bank, and Housing Matters to support projects and programs that address food insecurity and economic insecurity.

## Community Health Improvement Grants Program

One important way the hospital helps to address community health needs is by awarding financial grants to non-profit organizations working together to improve health status and quality of life. Grant funds are used to deliver services and strengthen service systems, to improve the health and well-being of vulnerable and underserved populations related to CHNA priorities.

In FY23, the hospital awarded the grants below totaling \$199,869. Some projects also may be described elsewhere in this report.

Grant Recipient	Project Name	Amount
Dientes Community Dental Care	Creating a Dental Home for People Experiencing Homelessness	\$35,000
“Food, What”?!	Cultivating Youth Well-Being Through Food, Farm & Community	\$34,869
Kidpower, Teenpower, Fullpower	From Trauma to Thriving	\$30,000
Monarch Services	Human Trafficking Case Management	\$50,000
Teen Kitchen Project	Medically-Tailored Meals & Groceries Program	\$50,000

## Program Highlights

The following pages describe a sampling of programs and initiatives listed above in additional detail, illustrating the work undertaken to help address significant community health needs.



## Second Harvest Food Bank

Significant Health Needs Addressed	<input checked="" type="checkbox"/> Economic Insecurity <input checked="" type="checkbox"/> Health Care Access & Delivery
Program Description	<p>Second Harvest Food Bank's mission is to inspire and support Santa Cruz County to provide nourishment for all community members.</p> <p>Second Harvest Food Bank source's over 10 million pounds of food each year from farms, grocery stores, food manufacturers, distributors, and individuals, and distribute it to 150 food pantries, schools, soup kitchens, group homes, youth centers, and Second Harvest program sites. Second Harvest Food Bank's goal is for 60 percent of the food it distributes to be fresh produce.</p>
Population Served	All of Santa Cruz County and neighboring areas, over 65,000 residents served each month.
Program Goal / Anticipated Impact	Reduce food insecurity and improve overall health of the community by providing produce and other food items to community members in need.

### FY 2023 Report

Activities Summary	Sponsorship of Second Harvest Food Bank's Holiday Food and Fund Drive and additional financial support for programmatic needs.
Performance / Impact	124,284 meals were served last fiscal year by Dominican's donations.
Hospital's Contribution / Program Expense	Dominican Hospital contributed a total of \$31,071 to Second Harvest Food Bank in FY23. \$15,071 of those funds were raised through an employee giving campaign. The remaining \$16,000 was contributed by the hospital as part of its community benefit program.

### FY 2024 Plan

Program Goal / Anticipated Impact	The goal is to feed over 150 thousand community members in FY24 through Dominican Hospital's monetary support.
Planned Activities	Sponsorship of Second Harvest Food Bank's Holiday Food and Fund Drive and additional financial support for programmatic needs.



## Dominican Hospital Mobile Wellness Clinic

Significant Health Needs Addressed	<ul style="list-style-type: none"> <li>✓ Behavioral Health</li> <li>✓ Economic Insecurity</li> <li>✓ Health Care Access &amp; Delivery</li> </ul>
Program Description	Dominican Hospital’s Mobile Wellness Clinic is a 38-foot mobile medical van that helps address community needs by providing patients with episodic health and preventive services at no cost. Services are provided by a multidisciplinary team of nurse practitioners, allied health professionals, and clinic coordinators. Operating Monday through Friday, the program targets the underserved and uninsured population and reaches the broader community.
Population Served	Un-/underinsured children, youth, and adults.
Program Goal / Anticipated Impact	The Mobile Wellness Clinic will reduce the barriers to healthcare that many individuals face.

**FY 2023 Report**

Activities Summary	<ul style="list-style-type: none"> <li>• The Mobile Wellness Clinic delivered health education, which reduces overall medical costs, addresses behavior and lifestyle choices, and helps motivate families to improve and maintain their health.</li> <li>• The Mobile Wellness Clinic provided services ranging from immunizations, preventive checkups, and treatment for chronic and acute illnesses to dental and mental health screenings.</li> <li>• The Mobile Wellness Clinic worked with families to help them access ongoing care with specialist as needed.</li> </ul>
Performance / Impact	608 patients were seen in FY23 and 176 screenings were conducted. Screenings included diabetes, hypertension and cholesterol.
Hospital’s Contribution / Program Expense	\$288,336

**FY 2024 Plan**

Program Goal / Anticipated Impact	<ul style="list-style-type: none"> <li>• The Mobile Wellness Clinic will: <ul style="list-style-type: none"> <li>○ Deliver services to a broader patient demographic: uninsured, underinsured, and anyone with barriers to health care.</li> <li>○ Enhance efficiencies and patient offerings.</li> </ul> </li> </ul>
Planned Activities	In FY24 the Mobile Wellness Clinic’s activities will be bolstered by the purchase of a new mobile medical van. The clinic’s hours of operation, days in service, and locations served will be expanded to better address the health care access & delivery needs in our community.





## Dominican Hospital Wellness Center

Significant Health Needs Addressed	<ul style="list-style-type: none"> <li>✓ Behavioral Health</li> <li>✓ Economic Insecurity</li> <li>✓ Health Care Access &amp; Delivery</li> </ul>
Program Description	<p>The Wellness Center addresses the functional mobility needs of chronically ill and high-risk patients throughout the continuum of care. Wellness Center services provide health education, resources, and physical, cognitive and social support to keep people out of the hospital, and as independent as possible. The Wellness Center staff coordinates with primary care, rehabilitation and hospital providers to offer opportunities to manage high-risk patient groups.</p> <p>The Wellness Center program offers patients the full spectrum of care, from preventive to post-acute and post-rehabilitation.</p>
Population Served	<ul style="list-style-type: none"> <li>• Pre and postnatal parents</li> <li>• High risk infants</li> <li>• Seniors</li> <li>• Community members with acquired disabilities, chronic illnesses and progressive neurological disorders.</li> <li>• Community members with post-rehabilitative health and wellness needs</li> </ul>
Program Goal / Anticipated Impact	<ul style="list-style-type: none"> <li>• Support the populations served in improving or maintaining their functional independence, or early development.</li> <li>• Support Dominican Hospital by reducing unnecessary emergency room visits and hospital re-admissions.</li> <li>• Support Dignity Medical Foundation with at risk population surveillance and reporting, help with patient navigation to appropriate levels of care and acceptance of referrals to improve overall health.</li> <li>• Partner with community not for profit organizations to ensure that at risk populations receive appropriate resources.</li> </ul>
<b>FY 2023 Report</b>	
Activities Summary	<ul style="list-style-type: none"> <li>• Provide health education classes that focused on physical, cognitive and social support to keep people out of the hospital and as independent as possible.</li> <li>• Provide resources on health education.</li> </ul>
Performance / Impact	The Dominican Hospital Wellness program served 1353 community members in FY23.
Hospital's Contribution / Program Expense	\$844,308

## FY 2024 Plan

Program Goal / Anticipated Impact	The Dominican Hospital Wellness program will increase the number of community members served by ten percent in FY24.
Planned Activities	<ul style="list-style-type: none"> <li>• Continue to add new classes based on community need or request</li> <li>• Add similar classes as they fill up and also add new classes at the request of physicians or referring agencies.</li> <li>• Continue to build our partnership with Dignity Medical Group and Dignity Care Management, specifically the new Social Services and Innovative Leadership team.</li> <li>• Added partnerships with the Alzheimer's Association and Parkinson's Groups and intend to continue to reach out for future community partners.</li> <li>• Focus on specific outreach to at risk populations in Santa Cruz - heart disease, diabetes, and other chronic diseases.</li> <li>• Potential collaboration with local nonprofit medically tailored meal provider.</li> </ul>

## Other Programs and Non-Quantifiable Benefits

The hospital delivers community programs, services and non-quantifiable benefits in addition to those described elsewhere in this report. Like those programs and initiatives, the ones below are a reflection of the hospital's mission and its commitment to improving community health and well-being.

<b>Improving Access to Health Care</b>	
Community Service	Consultation and referrals
Human Trafficking	Education and referrals
<b>Preventing and/or Managing Chronic Conditions</b>	
Lifestyle Management	Physical, Neuro, Diabetes, Cardio
Annual Crisis Intervention Symposium	Community education
Well Health Checks	Health fairs
Health Screenings	Church locations and Libraries
Cardiac Stroke Program	Education
Diabetes Program	Education
Personal Enrichment Program	Education addressing health problems
<b>Improving Physical Activity/Nutritional Health</b>	
First Aid at Community Events	Health treatment
Athletic Training Program	High school students
<b>Improving Women's Health and Birth Outcomes</b>	
Lactation	Consultation
Cancer Detection	Early identification and treatment
Katz Cancer Resource Center	Navigation system once identified
Early Infant Development	Collaboration with Stanford
<b>Improving Care Continuum</b>	
Homelessness	Recuperative Care Center
<b>Community Investment Program</b>	
California Farm Link	Farm financing
Housing Matters	Permanent housing
Housing Trust of Silicon Valley	Affordable housing
New Way Homes, Inc.	Affordable housing
Salud Para La Gente	Expansion of services
Santa Cruz Community Health Centers	Expansion of services and affordable housing
Corporation for Supportive Housing (CSH)	Affordable housing

## Economic Value of Community Benefit

The economic value of all community benefit is reported at cost. Patient financial assistance (charity care) reported here is as reported to the Office of Statewide Health Planning and Development in Hospital Annual Financial Disclosure Reports, as required by Assembly Bill 204. The community benefit of Medicaid and other means-tested programs is calculated using a cost-to-charge ratio to determine costs, minus revenue received for providing that care. Other net community benefit expenses are calculated using a cost accounting methodology. Restricted offsetting revenue for a given activity, where applicable, is subtracted from total expenses to determine net benefit in dollars.

09/21/2023					
253 Dominican Hospital					
Complete Summary - Classified (Programs) Including Non Community Benefit (Medicare)					
For period from 07/01/2022 through 06/30/2023					
	<u>Persons</u>	<u>Expense</u>	<u>Offsetting Revenue</u>	<u>Net Benefit</u>	<u>% of Expenses</u>
<b>Benefits for Poor</b>					
Financial Assistance	5,274	\$3,941,386	\$0	\$3,941,386	0.9%
Medicaid	27,871	\$154,451,375	\$128,097,520	\$26,353,855	5.8%
Other Means Tested Programs	184	\$542,799	\$338,798	\$204,001	0.0%
<b>Community Services</b>					
A - Community Health Improvement Services	1,043	\$488,498	\$0	\$488,498	0.1%
E - Cash and In-Kind Contributions	Unknown	\$267,849	\$0	\$267,849	0.1%
F - Community Building Activities	52	\$3,155,947	\$670,423	\$2,485,524	0.5%
<b>Totals for Community Services</b>	<b>1,095</b>	<b>\$3,912,294</b>	<b>\$670,423</b>	<b>\$3,241,871</b>	<b>0.7%</b>
<b>Totals for Benefits for Poor</b>	<b>34,424</b>	<b>\$162,847,854</b>	<b>\$129,106,741</b>	<b>\$33,741,113</b>	<b>7.4%</b>
<b>Benefits for Broader Community</b>					
<b>Community Services</b>					
A - Community Health Improvement Services	5,199	\$2,440,174	\$124,434	\$2,315,740	0.5%
C - Subsidized Health Services	6,504	\$5,827,860	\$2,967,873	\$2,859,987	0.6%
E - Cash and In-Kind Contributions	4	\$1,082,691	\$0	\$1,082,691	0.2%
F - Community Building Activities	Unknown	\$53,050	\$1,524	\$51,526	0.0%
G - Community Benefit Operations	Unknown	\$1,858	\$0	\$1,858	0.0%
<b>Totals for Community Services</b>	<b>11,707</b>	<b>\$9,405,633</b>	<b>\$3,093,831</b>	<b>\$6,311,802</b>	<b>1.4%</b>
<b>Totals for Broader Community</b>	<b>11,707</b>	<b>\$9,405,633</b>	<b>\$3,093,831</b>	<b>\$6,311,802</b>	<b>1.4%</b>
<b>Totals - Community Benefit</b>	<b>46,131</b>	<b>\$172,253,487</b>	<b>\$132,200,572</b>	<b>\$40,052,915</b>	<b>8.7%</b>
<b>Medicare</b>	<b>27,229</b>	<b>\$189,002,722</b>	<b>\$138,278,471</b>	<b>\$50,724,251</b>	<b>11.1%</b>
<b>Totals Including Medicare</b>	<b>73,360</b>	<b>\$361,256,209</b>	<b>\$270,479,043</b>	<b>\$90,777,166</b>	<b>19.8%</b>

## Hospital Board

<b>Board Member</b>	<b>Affiliation</b>
Michael Alexander, MD	Physician
Isaac Chankai, MD	Physician
Rita Eileen Dean, OP	Adrian Dominican
Erick Eklund, DDS	Dentist
Dean Kashino, MD	Physician
Karl Knudson Johsens, MD	Physician
Carol Lezin	Realtor
Marjory O'Connor, RN	Retired Nurse
Elisa Orona	Executive Director, Health Advocate Organization
Erica Padilla Chavez	Executive Director, Nonprofit
Carolyn Roeber, OP	Legacy Religious Sponsor, Attorney
Faris Sabbah, ED.D.	Educator
Jon Sisk	Banker
<b>Ex Officio Board Members</b>	<b>Affiliation</b>
Rodney Terra	Philanthropic Foundation President, Construction
Chris Wesselman, MD	Chief of Staff, Physician
Nanette Mickiewicz, MD	Hospital President and CEO, Physician