

Woodland Memorial Hospital

Hospital HCAI ID: 106571086

Community Benefit 2025 Report & 2026 Plan



Adopted December 2025



A message from

Gena Bravo, RN, President and CEO of Woodland Memorial Hospital.

Dignity Health's approach to community health improvement aims to address significant health needs identified in the Community Health Needs Assessments that we conduct with community input, including from the local public health department. Our initiatives to deliver community benefit include financial assistance for those unable to afford medically necessary care, a range of prevention and health improvement programs conducted by the hospital and with community partners, and investing in efforts that address social drivers of health.

Woodland Memorial Hospital shares a commitment with others to improve the health of our community and promote health equity, and delivers programs and services to help achieve that goal. The Community Benefit 2025 Report and 2026 Plan describes much of this work. This report meets requirements in California (Senate Bill 697) that not-for-profit hospitals produce an annual community benefit report and plan. We are proud of the outstanding programs, services and other community benefits our hospital delivers, and are pleased to report to our community.

In fiscal year 2025 (FY25), Woodland Memorial Hospital provided \$29,434,078 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits. The hospital also incurred \$18,871,766 in unreimbursed costs of caring for patients covered by Medicare fee-for-service. .

The hospital's board reviewed, approved and adopted the Community Benefit 2025 Report and 2026 Plan at its December 18, 2025 meeting.

Thank you for taking the time to review this report and plan. We welcome any questions or comments, which can be submitted using the contact information in the At-a-Glance section of this report.

Gena Bravo, RN
President/CEO

Chairperson, Board of Directors




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At-a-Glance Summary

Hospital HCAI ID: 106571086

Report Period Start Date: July 1, 2024 Report Period End Date: June 30, 2025

Community Served 	<p>Woodland Memorial is situated in Yolo County, located at 1325 Cottonwood Street in Woodland, CA. The general acute care hospital is a part of Dignity Health and has 762 employees, 122 active medical staff, and 105 licensed acute care beds, including: 17 emergency department beds and 31 inpatient mental health beds. The hospital provides compassionate, high quality health care and services to the residents of Woodland, Davis and the surrounding communities. Less than a quarter of the region's population resides in unincorporated communities.</p>
Economic Value of Community Benefit 	<p>\$29,434,078 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services, community grants and other community benefits</p> <p>\$18,871,766 in unreimbursed costs of caring for patients covered by Medicare fee-for-service.</p> <p>Community benefit expenses for services to vulnerable populations and to the broader community are listed by category in the Economic Value of Community Benefit section of this report.</p>
Significant Community Health Needs Being Addressed 	<p>The significant community health needs the hospital is helping to address and that form the basis of this document were identified in the hospital's most recent Community Health Needs Assessment (CHNA). Needs being addressed by strategies and programs are:</p> <ol style="list-style-type: none">1. Access to Basic Needs such as Housing, Jobs, and Food2. Access to Mental/Behavioral Health and Substance Use Services3. Injury and Disease Prevention Management4. Active Living and Healthy Eating5. Access to Quality Primary Care Health Service6. System Navigation7. Access to Specialty and Extended Care8. Increased Community Connections9. Safe and Violence-Free Environment

FY25 Programs & Services



The hospital delivered several programs and services to help address identified significant community health needs. These included:

- *Enhanced Mental Health Crisis & Follow-Up*: This strategic partnership addresses the limited access to behavioral health services by improving communication and collaboration abilities of the nonprofit agencies involved through direct referrals to lower levels of care which increases the number of individuals served and decreases delays in service.
- *Patient Navigation Program*: Serves as an access point for vulnerable individuals and families to be connected to primary care/community health and social services, receive case management, education, and health plan enrollment.
- *Oncology Nurse Navigator*: Offers one-to-one support and guidance to patients diagnosed with cancer from the day of diagnosis onwards including patient's immediate concerns and barriers to care such as difficulties with insurance, financial burden, lack of transportation and addressing the knowledge deficit of around their diagnosis and treatment options.
- *Yolo Adult Day Health Center*: Addresses specialty health care and support needs of the elderly and disabled populations by offering a high touch interdisciplinary program of medical, psycho-social and rehabilitation services for adults at high risk of needing a higher level of care due to health, functional and cognitive losses.
- *Community-Based Violence Prevention Program*: Focuses on educating staff to identify and respond to victims within the hospital; provide victim-centered, trauma-informed care; and collaborate with community agencies to improve quality of care.
- *Community Health Improvement Grants Program*: The grant program helps to improve community health and health equity, and enhance local service systems, via restricted charitable contributions for defined projects. Collaborating non-profit organizations apply to receive grant funds from our hospitals to address significant issues in community health needs assessments.

FY26 Planned Programs and Services



Woodland Memorial plans to build upon many of the previous years' initiatives and explore new partnership opportunities with Yolo County, health plans and community organizations. Efforts to enhance patient navigation services in partnership with Empower Yolo will continue while adding additional organizations including health plans, community clinics, and other community resources.

Woodland Memorial will continue to play an active role in developing innovative strategies to address the growing number of individuals experiencing homelessness, including: active engagement with CalAIM Enhanced Care Management and Community Supports. The hospital will continue to build on the success of the California BRIDGE to provide a Naloxone Distribution program through the emergency department and strengthen the integration of critical substance use navigation and Medication Assisted Treatment (MAT) programs in the community. Furthermore, the hospital will continue to be a leader in providing specialty health care and support needs of the elderly and disabled populations through the Yolo Adult Day Health Center.

This document is publicly available online at:

<https://www.dignityhealth.org/sacramento/about-us/community-health-and-outreach/health-needs-assessment>

Written comments on this report can be submitted to the Woodland Memorial Hospital'Community Health and Outreach Department at 3400 Data Drive, Rancho Cordova, CA 95670 or by e-mail to DignityHealthGSSA_CHNA@commonspirit.org.

Our Hospital and the Community Served

About Woodland Memorial

Woodland Memorial is a Dignity Health hospital. Dignity Health is a member of CommonSpirit Health.

Woodland Memorial is situated in Yolo County, located at 1325 Cottonwood Street in Woodland, CA, and has been providing exceptional care to the community for more than 100 years. The general acute care hospital is a part of Dignity Health and has 762 employees, 122 active medical staff, and 105 licensed acute care beds, including: 17 emergency department beds and 31 inpatient mental health beds. A wide range of the hospital's medical services have received numerous local and national recognitions and accreditations. Woodland Memorial holds Quality Oncology Practice Initiative certification, is recognized as a Certified Primary Stroke Center by the Joint Commission, as well as The Joint Commission's Gold Seal of Approval® for Chest Pain Certification, and received a Get with the Guidelines® Stroke Gold Plus Quality Achievement award by the American Heart Association/American Stroke Association. The hospital was also recognized as a "Baby Friendly Hospital" by the World Health Organization and the United Nations Children's Fund. Woodland Memorial was recognized in the Human Rights Campaign Foundation's 2022 Healthcare Equality Index (HEI) for its equitable treatment and inclusion of LGBTQ+ patients, visitors and employees.

Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our Vision

A healthier future for all – inspired by faith, driven by innovation, and powered by our humanity.

Financial Assistance for Medically Necessary Care

It is the policy of CommonSpirit Health to provide, without discrimination, emergency medical care and medically necessary care in CommonSpirit hospital facilities to all patients, without regard to a patient's financial ability to pay. This hospital has a financial assistance policy that describes the assistance provided to patients for whom it would be a financial hardship to fully pay the expected out-of-pocket expenses for such care, and who meet the eligibility criteria for such assistance. The financial assistance policy, a plain language summary and related materials are available in multiple languages on the hospital's website.

Description of the Community Served

Woodland Memorial Hospital's community or hospital service area (HSA) is defined as the geographic area (by ZIP code) in which the hospital receives its top 75% of discharges. The hospital's service area encompassed seven zip codes (95695, 95776, 95627, 95912, 95987, 95616, and 95645). A summary description of the community is below. Additional details can be found in the CHNA report online.

The City of Woodland has a strong historic heritage and serves as the primary support community for agricultural services. Davis is a unique university community internationally known for its commitment to environmental awareness and progressive and socially innovative programs. Winters is a small city located on Putah Creek in the western Yolo County, and is home to a thriving agricultural industry. West Sacramento sits on the Sacramento River, on the east side of Yolo County, and is home to the Port of Sacramento, which ships over a million tons of agricultural products to worldwide markets. Less than a quarter of the region's population resides in unincorporated communities, including Esparto, the gateway to Capay Valley, Madison, Yolo, Dunnigan, Clarksburg, Guida, Knights Landing, Monument Hills, Capay, Plainfield, Brooks, Rumsey, El Macero and Zamora. Arbuckle and portions of Dixon are designated as Health Professional Shortage Areas by the U.S. government's Health Resources and Services Administration. Woodland Memorial's service area also includes the University of California, Davis one of the world's leading cross-disciplinary research and teaching institutions located near Davis, California and the Yocha Dehe Wintun Nation, an independent, sovereign, self-governed nation that supports its people, the Capay Valley community and the region by strengthening culture, stewarding the land and creating economic independence for future generations.



Demographics within Woodland Memorial's hospital service area are as follows, derived from 2023 estimates provided by SG2's Analytics Platform (Source: Claritas Pop-Facts® 2023; SG2 Market Demographic Module):

- Total Population: 242,172
- Race/Ethnicity: Hispanic or Latino: 35.6%; White: 41.8%, Black/African American: 2.8%, Asian/Pacific Islander: 13.6%, All Other: 6.2%.
- % Below Poverty: 8.3%
- Unemployment: 5.5%
- No High School Diploma: 12.9%
- Medicaid: 30%
- Uninsured: 4.8%

Community Assessment and Significant Needs

The hospital engages in multiple activities to conduct its community health improvement planning process. These include, but are not limited to, conducting a Community Health Needs Assessment with community input at least every three years, identifying collaborating community stakeholder organizations, describing anticipated impacts of program activities and measuring program indicators.

The health issues that form the basis of the hospital's community benefit plan and programs were identified in the most recent CHNA report, which was adopted in June 2025.

The hospital makes the CHNA report widely available to the public online at <https://www.dignityhealth.org/sacramento/about-us/community-health-and-outreach/health-needs-assessment> and upon request from the hospital's Community Health office.

The CHNA contains several key elements, including:

- Description of the assessed community served by the hospital;
- Description of assessment processes and methods;
- Presentation of data, information and findings, including significant community health needs;
- Community resources potentially available to help address identified needs; and
- Discussion of impacts of actions taken by the hospital since the preceding CHNA.

Community Groups that Attended or Engaged in the CHNA:

- | | |
|--|--|
| • ACES – Yolo County Office of Education | • California Accountable Communities for Health Initiative |
| • Agency on Aging – Area 4 | • Calvary Baptist Church |
| • All Leaders Must Serve | • Calvary Chapel of Woodland |
| • Alternatives Pregnancy Center | • Calvary Chapel of Zamora |
| • Alzheimer's Association | • Capay Valley |
| • American Cancer Society | • Capay Valley Health and Community Center |
| • American Red Cross | • Catholic Charities |
| • Another Choice Another Chance | • Center For Land-Based Learning |
| • ApexCare | • Children's Home Society of California – Woodland |
| • Big Brothers Big Sisters | • Church on The Rock |
| • Breathe California of Sacramento-Emigrant Trails | • Citizens Who Care |
| • Bryte and Broderick Community Action Network | • CommuniCare Health Centers |
| • Cache Creek Conservancy | • Community Housing Opportunity Corp |
| • Cal Aggie Christian Association | |

- Countryside Community Church
- Davis Community Church
- Davis Community Meals and Housing
- Davis Community Transit
- Davis Senior Center
- Davis Senior Housing
- Del Oro Caregiver Resource Center
- Dignity Health Woodland Davis
- Dixon Migrant Farm Labor Camp
- Elica Health Centers
- Empower Yolo
- Empower Yolo- Knights Landing Family Resource Center
- Eskaton
- Explorit Science Center
- First 5 Yolo
- Fourth and Hope
- Gender Health Center
- Girl Scouts Heart of Central California
- Golden Days Adult Day Health
- Goodwill-Sacramento Valley & Northern Nevada
- Habitat for Humanity Greater Sacramento
- Head Start – Yolo County Office of Education
- Health Education Council
- Holy Cross Church
- Keaton's Child Cancer Alliance
- Knights Landing One Health Center
- Legal Services of
- Northern California – Health Rights
- Lilliput Children's Services
- Madison Migrant Center
- Asian Resources, Inc.
- Folsom CordovaPartnership
- Meals on Wheels Yolo County
- Mercy Housing

- My Sister's House
- NAMI Yolo
- New Season Community Development Corporation
- Northern California Children's Therapy Center
- Northern Valley Indian Health
- Outa Sight Group
- PRIDE Industries
- Progress House
- Resilient Yolo
- RISE Inc.
- Sacramento LGBT Community Center
- Safety Center Inc.
- Salvation Army
- Shingle Springs Tribal TANF Program
- Shores of Hope
- Short Term Emergency Aide Committee
- Shriner's Hospital for Children – Northern California
- Slavic American Chamber of Commerce
- Slavic Assistance Center
- Soroptimist International of Woodland
- Spero Medical Pregnancy Support Group
- St. John's Retirement Village
- St. Luke's Episcopal Church
- St. Vincent de Paul Sacramento Council
- Stanford Sierra Youth and Families / Stanford Youth Solutions
- Suicide Prevention and Crisis Services of Yolo County
- Summer House Inc.
- Sutter Davis Hospital
- The Californian Assisted Living and Dementia Care
- The Mental Health America of California
- Tuleyome

- Turning Point Community Programs
- United Cerebral Palsy of Sacramento & Northern Calif.
- University of California, Davis
- VA Northern California Health Care System
- Volunteers of America – Northern California & Northern Nevada
- Walter’s House – Fourth and Hope
- WarmLine Family Resource Center
- Wayfinder Family Services
- West Sacramento Community Center
- Wind Youth Services
- Winter’s Healthcare Foundation
- Woodland Community Care Car
- Woodland Community College Foundation
- Woodland Community College Student Health Center
- Woodland Community Senior Center
- Woodland Joint Unified School District
- Woodland Memorial Hospital
- Woodland United Way
- YMCA of Superior California
- Yocha Dehe Wintun Nation
- Yolo Adult Day Health Center – Woodland Healthcare
- Yolo Bus
- Yolo Cares
- Yolo Center for Families
- Yolo Community Care Continuum
- Yolo County CASA
- Yolo County Children’s Alliance
- Yolo County Health and Human Services Agency
- Yolo County Housing
- Yolo County WIC
- Yolo Crisis Nursery
- Yolo Employment Services
- Yolo Food Bank
- Yolo Healthy Aging Alliance

Vulnerable Populations Represented by These Groups

- Racial and ethnic groups experiencing disparate health outcomes, including:
 - Black/African American
 - American Indian
 - Asian and Pacific Islanders including Asian Indian, Chinese, Filipino, Hmong, Laotian, Vietnamese, Guamanian, and Samoan,
 - Other non-white racial groups,
 - Individuals of Hispanic/Latino origin, including Mexicans, Mexican Americans, Chicanos, Salvadorans, and Guatemalans.
- Socially disadvantaged groups, including the following:
 - The unhoused
 - People with disabilities
 - People identifying as lesbian, gay, bisexual, transgender, or queer
 - Individuals with limited English proficiency

Significant Health Needs

The CHNA identified the significant needs in the table below, which also indicates which needs the hospital intends to address. Identified needs may include specific health conditions, behaviors and health care services, and also health-related social needs that have an impact on health and well-being.

- Access to Care
- Access to Mental and Substance-Use Services
- Access to Resources
- Chronic Disease Prevention and Management

Significant Needs the Hospital Does Not Intend to Address

Woodland Memorial Hospital does not have the capacity or resources to address all priority health issues identified in Yolo County, although the hospital continues to seek opportunities that respond to the needs that have not been selected as priorities. The hospital is not addressing access to dental care and prevention, as these priorities are beyond the capacity and expertise of Woodland Memorial Hospital; however, the hospital will look for opportunities to coordinate and collaborate with other entities that offer programs that address this need.

2025 Report & 2026 Plan

This section presents strategies and program activities the hospital is delivering, funding or on which it is collaborating with others to address significant community health needs. It summarizes actions taken in FY25 and planned activities for FY26, with statements on impacts and community collaboration. Program Highlights provide additional detail on select programs.

Planned activities are consistent with current significant needs and the hospital's mission and capabilities. The hospital may amend the plan as circumstances warrant, such as changes in community needs or resources to address them.

Creating the Community Benefit Plan

Woodland Memorial is dedicated to improving community health and delivering community benefit with the engagement of its management team, board, clinicians and staff, and in collaboration with community partners. The Community Board and Community Health Advisory Committee are composed of community members who provide stewardship and direction for the hospital as a community resource. These parties review community benefit plans and program updates prepared by the hospital's community health director and other staff.



The following outlines the approach taken when planning and developing initiatives to address priority health issues. At the outset, Community Health and Outreach staff engages a core internal team that may include clinical staff, care coordinators and social workers, members of the hospital leadership team, and Dignity Health leaders at the regional and local levels from Mission Integration, IT, Legal, Administration, and Finance. These core teams help shape initiatives, provide internal perspective on issues (i.e. utilization trends relative to the issue, gaps experienced in available follow-up or wraparound care for patients, etc.) and help define appropriate processes, procedures and methodologies for measuring outcomes.

The planning and development of each initiative also involves research on best practices to identify existing evidence-based programs and interventions, and relationship strengthening with community-based providers that serve target populations for intended initiatives. Once identified, community-based partners become part of the hospital's core project team. Core project teams for all initiatives meet quarterly, or as needed, to evaluate program progress and outcomes, and to make program changes and/or improvements. When target populations and priority health issues are shared by other Dignity Health hospitals in the Greater Sacramento region, initiatives are often regionalized in order to leverage resources, extend reach and achieve greater impact.


Community Health Core Strategies

The hospital intends that program activities to help address significant community health needs reflect a strategic use of resources. CommonSpirit Health has established three community health improvement core strategies to help ensure that program activities overall address strategic aims while meeting locally-identified needs.

- Extend the care continuum by aligning and integrating clinical and community-based interventions.
- Implement and sustain evidence-based health improvement program initiatives.
- Strengthen community capacity to achieve equitable health and well-being.

Report & Plan by Health Need

The tables below present strategies and program activities the hospital has delivered or intends to deliver to help address significant health needs identified in the community health needs assessment. They are organized by health need and include statements of goals and anticipated impact, and any collaboration with other organizations in their delivery.

 Health Need: Access to Basic Needs Such as Housing, Jobs, and Food		
Goal: The initiative to address basic needs are anticipated to result in: improved coordination of homeless services; increasing access to services including successful completion of referrals to outpatient services; and creating a safe discharge for individuals without a permanent housing option.		
Program	Summary Description	FY25 Outcomes
Empower Yolo	Empower Yolo provides twenty-four hour crisis intervention, emergency shelter, confidential counseling, training, legal assistance, and other services for individuals and families persons affected by domestic violence, sexual assault, stalking, human trafficking, and child abuse. The hospital partners with Empower Yolo to ensure victims of domestic assault and human trafficking are connected to appropriate community resources.	Woodland Memorial's Contributions: \$66,336
Resources for Low-Income Patients	The hospital partially or fully subsidizes the cost of transportation, prescription medication, medical supplies and equipment, and short-term room and board in the community for patients unable to pay for or access these resources after being discharged from the hospital.	Woodland Memorial's Contributions: \$11,571 36 patients received services in Fiscal Year 2025
Resilient Futures Fund	This program is supported through the Community Health Improvement Grants Program, a partnership between Yolo County Public Defender's Office (CARES), Yolo County Public Defender's Office, Yolo County Probation, and Yolo County Health & Human Services Agency - Forensic Team. This program removes financial barriers to success by partnering with agencies who represent and/or provide services to justice impacted clients and provide support to unique justice-involved individuals by assisting with housing, transportation, food, clothing, hygiene, basic necessities and medical supplies.	Woodland Memorial awarded \$25,866 grant in Feb. 2025 As of August 2025, 43 individuals are provided assistance.



Health Need: Access to Basic Needs Such as Housing, Jobs, and Food - CONTD.

Program	Summary Description	FY25 Outcomes
Employment Support for Parents (ESP)	This program is supported through the Community Health Improvement Grants Program, a partnership between Yolo Crisis Nursery Inc, YoloWorks, and Rise. The program offers comprehensive assistance to help low-income parents secure employment. The parents receive support by working directly with a dedicated case manager to receive one-on-one case management, assistance with job applications, and housing navigation. This initiative also includes free childcare during job interviews and related activities and also covers costs as needed for interview transportation and appropriate work attire.	Woodland Memorial awarded \$37,634 grant in Feb. 2025 As of August 2025, 48 parents received job readiness support and 8 received short-term childcare
Yolo Food Bank	This program is supported through the Community Health Improvement Grants Program, a partnership between Yolo Food Bank, Yolo County Children's Alliance, and Rural Innovations in Social Economics. The program once monthly free culturally appropriate food boxes to Yolo County families in need. The program serves families with young children ages 0-5 who are food insecure. A Nutrition Intern provides families with supplemental bilingual nutrition education materials such as menu plans and recipe cards. The program also makes connections to housing resources, homelessness services, medical care, and employment support.	Woodland Memorial awarded \$50,000 grant in Feb. 2025 As of August 2025, 165 families are served.



Health Need: Access to Mental/Behavioral Health and Substance Use Services

Goal: The hospital's initiative to address access to behavioral health services are anticipated to result in: improved patient linkages to outpatient behavioral health services; increased seamless transition of care; and improved care coordination to ensure individuals are connected to appropriate care and can access necessary service.

Program	Summary Description	FY25 Outcomes
Mental Health Crisis Prevention and Early Intervention	This partnership was developed by the hospital and is focused on building a continuum of care in the community for mental health care working with Suicide Prevention of Yolo County and Yolo Community Care Continuum which operates the Safe Harbor crisis residential treatment facility.	
Inpatient Mental Health Services	Psychiatrists are able to provide early evaluation and psychiatric intervention via remote consultations with patients, improving access to timely quality care. Access is available to both the ED and inpatient setting	
Tele-Psychiatry	Psychiatrists are able to provide early evaluation and psychiatric intervention via remote consultations with patients, improving access to timely quality care. Access is available to both the ED and inpatient setting.	
Baby & Me	Free postpartum and family support group for primary caregivers of infants from 0 to 9 months. Led by a Dignity Health educator, the group aims to empower parents, minimize postpartum depression, create friendships, and act as a safety net for individuals navigating the first months of a child's life. This program addresses a variety of priority health needs in addition to behavioral health services.	
Yolo Adult Day Health Center	The hospital is the primary provider in Yolo County that addresses specialty health care and support needs of the elderly and disabled populations through the Adult Day Health Center. The Center offers an interdisciplinary program of medical, psycho-social and rehabilitation services for adults at high risk of needing a higher level of care due to health, functional and cognitive losses. The Center specializes in high touch chronic disease management with the added components of caregiver respite, transportation, nutrition, education, and socialization.	Woodland Memorial's Contributions: \$278,938 317 patients received services in Fiscal Year 2025
Empower Yolo	See Access to Basic Needs for a description and FY25 outcomes.	
Employment Support for Parents	See Access to Basic Needs for a description and FY25 outcomes.	



Health Need: Injury and Disease Prevention and Management

Goal: The initiative to address this health need by the hospital is anticipated to result in: reduction of hospital admissions related to chronic disease; improved health and quality of life for those who suffer from chronic diseases; enablement of participants to better manage their disease; and a supportive environment for individuals to learn critical skills and enhance their self-management knowledge.

Program	Summary Description	FY25 Outcomes
Healthier Living Program	The Healthier Living program allows participants to learn about and practice a wide variety of tools to help them become better self-managers of their ongoing health conditions. Workshops are open to anyone with a chronic health condition, as well as, those who care for persons with chronic health conditions. They are offered at the community-level in partnership with medical clinics, food banks, affordable housing developments and others to ensure the underserved have access to these peer-led health education classes offered in both English and Spanish.	Woodland Memorial's Contributions: \$50,381 For Fiscal Year 2025, we completed 16 workshops, 123 individuals completing them. These included 3 CDSMP and 13 DSMP workshops.
Disease-specific Support Groups	Education and support are offered monthly in-person and virtually to those affected by specific diseases (i.e., cancer and stroke) in the community.	
Migrant Center Visits	The hospital sends a health educator to various centers to do a health screening and provide counseling for their residents. After the initial visit, continuous follow-up and planning is offered to track the status and additional support.	
Yolo Adult Day Health Center	See Access to Mental/Behavioral Health and Substance Use Services for a description and FY25 outcomes.	



Health Need: Active Living and Healthy Living

Goal: The anticipated result is to increase access to healthy foods and safe activity and improve the community's knowledge about the importance of living a healthy and active lifestyle. In addition, the community will be exposed to more services and resources to help achieve these goals.

Program	Summary Description	FY25 Outcomes
Yolo Adult Day Health Center	See Access to Mental/Behavioral Health and Substance Use Services for a description and FY25 outcomes.	
Yolo Food Bank	See Access to Basic Needs for a description and FY25 outcomes.	



Health Need: Access to Quality Primary Care Health Services

Goal: Woodland Memorial's initiatives to address access to high quality health care and services are anticipated to result in increased: 1. timely access and services; 2. knowledge about how to access and navigate the healthcare system; 3. primary care "medical homes" among those reached by navigators; and 4. collaborative efforts between all health care providers, while reducing barriers to care.

Program	Summary Description	FY25 Outcomes
Patient Navigator Program	In partnership with community-based organizations and Empower Yolo, the hospital offers ED navigation services. The focus will continue to be connecting individuals to primary care providers by assisting in establishing a medical home and/or follow-up care post ED visit. The navigators provide health education in both Spanish and English, create linkages to primary care, health insurance enrollment assistance, case management and community referrals.	Woodland Memorial's Contributions: \$66,336 810 individuals were served and connected to a variety of community resources including primary care.
Yolo Adult Day Health Center	See Access to Mental/Behavioral Health and Substance Use Services for a description and FY25 outcomes.	



Health Need: Access to Quality Primary Care Health Services - CONTD.

Program	Summary Description	FY25 Outcomes
Health Professions Education - Other	Provides a clinical setting for trainings and internships for students in the greater Sacramento region pursuing health professions careers. This includes, but is not limited to: EMT, Paramedics, Pharmacy, Respiratory Therapy, Physical Therapy, Radiology Technologist and Surgical Technologist.	Woodland Memorial's Contributions: \$520,192 113 health profession students were placed at Woodland Memorial for clinical training and internship opportunities.
Health Professions Education - Nursing	Provides a clinical setting for students enrolled in a nursing degree program in the region's community colleges and universities. This includes, but is not limited to undergraduate nursing (i.e., ADN and BSN) and preceptorship.	Woodland Memorial's Contributions: \$536,648 112 health profession students were placed at Woodland Memorial for clinical training and internship opportunities.



Health Need: System Navigation

Goal: Woodland Memorial's initiatives to address system navigation will assist underserved ED patients with helping them find or reconnect with their primary care medical homes, while providing connection to social support services to reduce their reliance on the ED for improved health outcomes.

Program	Summary Description	FY25 Outcomes
Patient Navigator Program	See Access to Access to Quality Primary Care Health Services for a description and FY25 outcomes.	
Yolo Adult Day Health Center	See Access to Mental/Behavioral Health and Substance Use Services for a description and FY25 outcomes.	



Health Need: Access to Specialty and Extended Care

Goal: Woodland Memorial's initiatives to address access to specialty and extended care services are anticipated to result in increased timely access to services and knowledge about how to access and navigate the healthcare system for specialty and extended care among the uninsured or underinsured.

Program	Summary Description	FY25 Outcomes
Yolo Adult Day Health Center	See Access to Mental/Behavioral Health and Substance Use Services for a description and FY25 outcomes.	
Health Professions Education - Other	See Access to Access to Quality Primary Care Health Services for a description and FY25 outcomes.	
Health Professions Education - Nursing	See Access to Access to Quality Primary Care Health Services for a description and FY25 outcomes.	



Health Need: Increased Community Connections

Goal: The initiative to address increased community connections by the hospital is anticipated to result in: individuals with a sense of security, belonging, and trust in their community have better health. Community members with opportunities to connect with each other through programs, and services.

Program	Summary Description	FY25 Outcomes
Disease-specific Support Groups	See Access to Injury and Disease Prevention and Management Services for a description and FY25 outcomes.	
Healthier Living Program	See Access to Injury and Disease Prevention and Management Services for a description and FY25 outcomes.	
Baby & Me	See Access to Mental/Behavioral Health and Substance Use for a description and FY25 outcomes.	



Health Need: Safe and Violence-Free Environment

Goal: The initiative to address safe, crime, and violence free communities are anticipated to result in: 1. prevention of unsafe environments, 2. improved safety for the patient population served, 3. provide education to all hospital staff on trauma informed care, 4. increased awareness of services available, and 4. improved care coordination to ensure individuals are connected to appropriate care and can access necessary services.

Program	Summary Description	FY25 Outcomes
Community-based Violence Prevention	<p>The Community-based Violence Prevention Program focuses on:</p> <ul style="list-style-type: none">• Educating staff to identify and respond to victims of violence and human trafficking within the hospital• Provide victim-centered, trauma-informed care• Collaborate with community agencies to improve quality of care• Access critical resources for victims• Provide and support innovative programs for recovery and reintegration• Public policy initiatives• Community-based programs• Research on best practices• Resources for education and awareness• Partnerships with national, state and local organizations• Socially responsible investing and shareholder advocacy	Staff actively participate in quarterly national meetings and monthly learning sessions regarding community based violence prevention programs.
Empower Yolo	See Access to Basic Needs for a description and FY25 outcomes.	
Resilient Futures Fund	See Access to Basic Needs for a description and FY25 outcomes.	

Program Highlights

The following pages describe a sampling of programs and initiatives listed above in additional detail, illustrating the work undertaken to help address significant community health needs.

 Patient Navigator Program	
Significant Health Needs Addressed	<ul style="list-style-type: none"> ✓ Access to Basic Needs Such as Housing, Jobs, and Food ✓ Injury and Disease Prevention and Management ✓ Access to Quality Primary Care Health Services ✓ System Navigation
Program Description	The Patient Navigator Program represents a unique collaboration between Woodland Memorial and Empower Yolo, a community-based nonprofit organization, and community clinics in the region. Patient navigators assist patients who rely on the ED for non-urgent healthcare needs. The navigators help patients by connecting them to a primary care medical home and assisting them with scheduling a follow-up appointment, along with any other barriers that may create obstacles with accessing care.
Population Served	The primary beneficiaries of this program are uninsured or Medi-Cal insured individuals not connected to primary care services or need immediate assistance to schedule with their primary care provider.
Program Goal/ Anticipated Impact	Increase access to healthcare and other social support services for underserved populations; develop a more comprehensive referral system to ensure patients utilizing the ED are being connected with community resources.
FY 2025 Report	
Activities Summary	Patient navigators scheduled follow-up primary care appointments for individuals in the ED. Also, they provided assistance with social services resources, health insurance eligibility, and linkages to other community health care services.
Fiscal Year 2025 Performance/Impact	Woodland Memorial Hospital's Contributions: \$66,336 810 individuals were served and connected to a variety of community resources including primary care.
FY 2026 Plan	
Program Goal/ Anticipated Impact	Continue to increase access to community healthcare services by focusing on ED navigation. Empower Yolo will work closely with the ED staff to ensure individuals utilizing the ED for non-urgent care needs are assisted with establishing a medical home and follow-up appointment in a more appropriate setting.

Planned Activities	Focus on strengthening relationships between the patient navigators and case management, ED, and other hospital staff. Build relationships with community clinics and local health plans to ensure access is available.
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Healthier Living Program

Significant Health Needs Addressed	<ul style="list-style-type: none"> ✓ Injury and Disease Prevention and Management ✓ Active Living and Healthy Eating ✓ Increased Community Connections
Program Description	The Healthier Living program allows participants to learn about and practice a wide variety of tools to help them become better self-managers of their ongoing health conditions. Workshops are open to anyone with a chronic health condition, as well as, those who care for persons with chronic health conditions. They are offered at the community level in partnership with medical clinics, food banks, affordable housing developments, and other locations to ensure the underserved have access to these peer-led health education classes.
Population Served	The primary beneficiaries of this program are underserved individuals with chronic health conditions and their caretakers.
Program Goal/ Anticipated Impact	Provide education and skills management to help those with chronic disease manage their symptoms and lead healthier and more productive lives; thus reducing their need to be admitted to the hospital. Specifically, achieve a maximum target metric goal or better – 70% reduction in avoidable hospital admissions among all participants post program completion.

FY 2025 Report

Activities Summary	Healthier Living workshops for the community members, and public health education on chronic disease prevention and management.
Fiscal Year 2025 Performance/Impact	<p>Woodland Memorial Hospital's Contributions: \$50,381</p> <p>Healthier Living workshops were held virtually and in-person. There were 16 Healthier Living workshops conducted and 123 participants completed the program. There is now an active leader, who could facilitate the Diabetes Empowerment Education Program and Chronic Disease Self-Management Workshop.</p>

FY 2026 Plan

Program Goal/ Anticipated Impact	Continue providing education and skills management to help those with chronic disease manage their symptoms and lead healthier and more productive lives; thus reducing their need to admit to the hospital. Specifically, achieve a maximum target metric goal or better – 70% of all participants avoid admission post program intervention.
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Planned Activities	Outreach to the rural community including but not limited to migrant centers, farms, and other nonprofits. Continue to build community partnerships to expand workshops. Continue to identify community lay leaders and partnerships for growth including strategies to recruit and train Hmong, Russian, and Spanish speaking lay leaders.
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Yolo Food Bank

Significant Health Needs Addressed	✓ Active Living and Healthy Eating
Program Description	This program is supported through the Community Health Improvement Grants Program, a partnership between Yolo Food Bank, Yolo County Children's Alliance, and Rural Innovations in Social Economics. The program provides once monthly free culturally appropriate food boxes to Yolo County families in need. The program serves families with young children ages 0-5 who are food insecure. A Nutrition Intern provides families with supplemental bilingual nutrition education materials such as menu plans and recipe cards. The program also makes connections to housing resources, homelessness services, medical care, and employment support.
Population Served	The project serves Yolo County families with young children ages 0-5 who are food insecure.
Program Goal/ Anticipated Impact	The program goal is to increase access to food, essential services and distribute information to transitional-age youth.

FY 2025 Report

Activities Summary	<ul style="list-style-type: none"> • Home Visits and Nutrition Education Workshops • Healthy Food Box Distributions • Case Management by Nutrition Intern
Fiscal Year 2025 Performance/Impact	Woodland Memorial Hospital's Contributions: \$60,000 Between the months of March-August 2025, the project served 165 families..

FY 2026 Plan

Program Goal/ Anticipated Impact	Continue with the efforts to support Yolo County families with young children ages 0-5 who are food insecure. The goal is to serve 165 individuals by February 2026.
Planned Activities	Collaborate with partnering organizations to provide food, and other resources to families.

Other Community Health and Community Building Programs

The hospital delivers community programs, services and non-quantifiable benefits in addition to those described elsewhere in this report. Like those programs and initiatives, the ones below are a reflection of the hospital's mission and its commitment to improving community health and well-being.

- **California FarmLink:** In June 2020, CommonSpirit approved a \$500,000 loan to California FarmLink used to support the organization's loan program, which in turn provides affordable financing for small-scale farmers, beginning farmers, and farmers of color. California FarmLink is a nonprofit public benefit corporation formed in 1999 with a mission to invest in the prosperity of farmers and ranchers through lending, education, and access to land throughout farming communities in Central Coast, Sacramento, San Joaquin, and North Coast, California.
- **Community Vision:** Dignity Health has partnered with Community Vision since 1992, and was one of Dignity Health's first community investments. This CDFI has invested more than \$254 million in projects throughout Northern and Central California, promoting economic justice and alleviating poverty by increasing the financial resilience and sustainability of community-based nonprofits and enterprises. In 2017 and 2023 Dignity Health approved two 7-year loans totaling \$7,000,000 respectively—the first as lending capital in a “FreshWorks” Fund for \$1,000,000 supporting the bringing of grocery stores and other innovative forms of healthy food retail to underserved communities (“food deserts”), and the second \$6,000,000 for lending capital for NCCLF's many projects.
- **Rural Community Assistance Corporation (RCAC):** In June 2017 and March 2021, Dignity Health approved two 7-year loans for a total of \$1,500,000 to RCAC for projects in rural California, Nevada and Arizona. RCAC assists rural communities in building social capital, environmental infrastructure, and affordable housing. It also provides nonprofit organizations with access to financing. RCAC financing creates employment opportunities, affordable housing, safe and reliable environmental infrastructure, and much-needed community facilities and services. RCAC operates in rural California, Nevada and Arizona, and several other states west of the Rockies.
- **Health Professions Education:** The hospital regularly sponsors seminars and training for medical students, physicians, nurses, and other students in the healthcare field. Hundreds of hours each year are committed to providing internships for nurses, paramedics, therapists, and clinical laboratory technicians.
- **Doula Program:** Woodland Memorial implemented the doula program that offers free doula services to any mother who is delivering at the hospital. In addition, the hospital provides the environment to train doulas which then makes them eligible to become a certified doula through the International Childbirth Association (ICEA). Training includes: 16 hours of classroom training (fulfills the ICEA Doula Training and Support Workshop requirement); labor

support experience; required childbirth classes; and mentorship from seasoned doulas and nurses as individuals work through the certification process.

- **Yolo County Health Council:** This committee serves as a liaison between the Yolo County Board of Supervisors and health systems. It establishes and maintains the area-wide health planning and activities identifying health goals and needs of Yolo County. The council aims to develop and improve health services in the county.

Additionally, members of the hospital's leadership and management teams volunteer time and expertise as board members and/or volunteers of nonprofit health care organizations and civic and service agencies, such as the Woodland Chamber of Commerce, Davis Chamber of Commerce, and Partnership HealthPlan of California. Annual sponsorships support multiple programs, services and fund-raising events of organizations; among them, Winters Healthcare, Yolo Health Aging Alliance, Yolo Community Care Continuum, Yolo Food Bank, Yolo Crisis Nursery and American Heart Association.

FY 25 Economic Value of Community Benefit

The economic value of all community benefits is reported at cost. Patient financial assistance (charity care) reported here is as reported to the Department of Health Care Access and Information in Hospital Annual Financial Disclosure Reports, as required by Assembly Bill 204. The community benefit of Medicaid, other means-tested programs and Medicare is calculated using a cost-to-charge ratio to determine costs, minus revenue received for providing that care. Other net community benefit expenses are calculated using a cost accounting methodology. Restricted offsetting revenue for a given activity, where applicable, is subtracted from total expenses to determine net benefit in dollars.

Financial Assistance and Means-Tested Government Programs	Vulnerable Population	Broader Community	Total
Traditional Charity Care	\$3,936,835		\$3,936,835
Medi-Cal	\$23,705,918		\$23,705,918
Other Means-Tested Government (Indigent Care)	\$11,673		\$11,673
Sum Financial Assistance and Means-Tested Government Programs	\$27,654,426		\$27,654,426
Other Benefits			
Community Health Improvement Services	\$133,573	\$51,203	\$184,776
Community Benefit Operations	\$37,123	\$21,125	\$58,248
Health Professions Education	\$0	\$1,056,840	\$1,056,840
Subsidized Health Services	\$0	\$278,938	\$278,938
Research	\$0	\$0	\$0
Cash and In-Kind Contributions for Community Benefit	\$200,850	\$0	\$200,850
Other Community Benefits	\$0	\$0	\$0
Total Other Benefits	\$371,546	\$1,408,106	\$1,779,652
Community Benefits Spending			
Total Community Benefits	\$28,025,972	\$1,408,106	\$29,434,078
Medicare	\$18,871,766		\$18,871,766
Total Community Benefits with Medicare	\$46,897,738	\$1,408,106	\$48,305,844
*The hospital also invested \$8,288 in community building activities, which are reported separately from community benefit expenses in accordance with IRS Schedule H instructions.			

Hospital Board and Committee Rosters

Woodland Healthcare Community Board Roster

Jesse Salinas, Chair Assessor/Clerk-Recorder/Chief Election Official Yolo County	Dennis Miller, Vice Chair Retired, Global Agriculture Consultant
Mayra Vega, Secretary Mayor, City of Woodland	Rich Sakai, PharmD Retired, Pharmacist Vice Chair of Quality Improvement & Safety
Julie Gallelo First 5 Sacramento Commission Community Health and Outreach Committee & Procedural Oversight Committee	Justin Chatten-Brown, MD Physician, Emergency Services Medical Director, Valley Emergency Group
Gena Bravo, RN President/CEO Woodland Memorial Hospital	Lucy Douglass, MD Woodland Clinic Medical Group
Matthew Zavod, MD Dignity Health Medical Foundation	Maha Imran, MD Dignity Health Medical Foundation
Harpreet Dhatt, MD Mercy Radiology Group	Eric Zane Community Member