

# Mercy General Hospital

## FAST FACTS 2017



Mercy General Hospital, a not-for-profit hospital founded by the Sisters of Mercy, has been at its current site in the heart of East Sacramento since 1925.

It provides a wide range of health, social and support services with special advocacy for the poor and underserved.

The 342-bed facility includes the nationally recognized Dignity Health Heart & Vascular Institute and The Joint Commission-certified Stroke Programs. Mercy General, which leads the state in open-heart surgery, is accredited as a Certified Chest Pain Center with PCI, the first Sacramento-area hospital with this distinction.

It also houses the first CARF (Commission on Accreditation of Rehabilitation Facilities)-accredited Acute Rehabilitation Unit in the region. Additionally, Mercy General is a respected center for maternity care, orthopedics, spine care and oncology.

Mercy General's Alex G. Spanos Heart & Vascular Center is a state-of-art, four story addition that provides all cardiac services under one roof: Cardiac Rehabilitation, Cardiac Support Unit and Cardiopulmonary Services. It also includes:

- 71 private, family-friendly patient rooms
- Expanded 21-bed cardiac ambulatory procedure area
- A highly advanced 20-bed cardiac surgery ICU

### Quick stats:

In FY 2016, within Mercy General's parent organization Dignity Health, Mercy General Hospital is:

- #1 in cardiac volume
- #1 in total surgeries
- #1 in treating most complex cases

Licensed acute care beds: 342

Employees: 1,970

Active Medical Staff: 1,100

Volunteers: 338

Emergency Department beds: 20

Emergency Department visits per year: 22,195

### Our Values

We are committed to providing high-quality, affordable health care to the communities we serve. Above all else we value:

- Collaboration
- Dignity
- Excellence
- Justice
- Stewardship

**Dignity Health Heart and Vascular Institute of Greater Sacramento:**

Dignity Health Heart & Vascular Institute's cardiac program is among the nation's finest. We serve the greater Sacramento area, as well as other geographic locations, through a large referral network. In addition:

- We provide the largest surgical program in California and are nationally recognized in a full range of cardiac services, from prevention, to intervention and surgery, to wellness programs and education. Leading-edge research in all areas of cardiovascular care, including drugs, cardiac devices and new technologies, keeps us at the forefront of care. Named one of the 100 Top Hospitals for Cardiovascular Care, Mercy General Hospital continues to pioneer treatment options for the heart.
- Our mortality rate is 0.20% compared to a statewide average of 2.20%.

**Dignity Health Neurological Institute of Northern California:**

An innovative leader in using a team approach to diagnose, treat and rehabilitate stroke patients, Mercy General Hospital is one of few California hospitals that have earned the The Joint Commission's Gold Seal of Approval™. Mercy General has become a model for hospitals across the nation by setting the standard for acute stroke care. We are the first principal provider of national stroke research in Northern California and are ranked

among such prestigious institutions as Stanford, UCLA and UC San Diego.

**Emergency Department:** Staffed by the highest quality doctors and nurses, Mercy General Hospital is a community leader in providing open Emergency Room access, with service 24-hours-a-day, 7-days-a-week, far more hours than other downtown Sacramento hospitals. We accept ALL patients who need high-quality, affordable health services.

**Neuroscience/Spine and Rehabilitation Services:** Mercy General Hospital's philosophy of care is nowhere more evident than in our neuroscience, spine and rehabilitation services. To help patients manage their physical, mental and spiritual health, we look at the whole person rather than simply treating the illness or injury. Patients from throughout the greater Sacramento area have come to depend on Mercy's standard of health care excellence.

- Our biplane angiography suite is an important part of this care, with the ability to perform neurological interventional coiling.

**Orthopedics:** Our Orthopedic Center of Excellence uses the latest technologies and techniques. Our board-certified orthopedic specialists offer a full range of services from minimally invasive arthroscopy to total joint replacement surgery.

**Healthgrades Clinical Achievements**

- America's 100 Best Cardiac Care™ (2017)
- America's 50 Best Cardiac Surgery™ (2017)
- Cardiac Surgery Excellence Award™ (2016-2017)
- Cardiac Care Excellence Award™ (2017)
- Critical Care Excellence Award™ (2016-2017)

**Recognitions**

- Cardiac disease management program CHAMP® re-certified with Gold Seal of Approval™ (2017) | *The Joint Commission*
- Accredited Chest Pain Center with PCI (2009-2016) | *Society of Chest Pain Center*
- Get With the Guidelines® Stroke Gold Plus/Stroke Honor Roll-Elite Plus | *American Heart Association/American Stroke Association*
- "Meritorious" status for quality outcomes (only one of 52 hospitals internationally) | *American College of Surgeons (ACS) National Surgical Quality Improvement Program (NSQIP)*
- Designated as a Level 4 Epilepsy Center (2015-2016) | *National Association of Epilepsy Centers (NAEC)*
- Primary Stroke Center (2015-2016) | *The Joint Commission*
- Advanced Disease Specific Care Certification for Ventricular Assist Device Destination Therapy (VAD) (2017) | *The Joint Commission*
- Designated as the only Spine Center of Excellence in northern California | *The Joint Commission*
- Blue Distinction® Center for Maternity Care | *Blue Cross Blue Shield*
- Recognized as one of Sacramento's healthiest employers (2015-2017) | *Sacramento Business Journal*
- Recognized as a Gold Fit-Friendly Worksite (2015-2017) | *American Heart Association/American Stroke Association*
- Acute rehabilitation program received a three-year certification | *Commission on Accreditation of Rehabilitation Facilities* (2016)
- Partner in Change Award | *Practice Greenhealth* (2016)