

Visitor Guidelines

Effective March 24, 2021, in alignment with California Department of Public Health recommendations, our visitation guidelines have been updated.

- All visitors to the hospital must be 18 years of age or older and must present one form of legal identification, preferably a Driver's license. Visitors without identification could be denied entry to the hospital.
- All visitors will be screened for COVID-19 upon entry, check in at the front entrance Security desk, and confirmed with the patient's nurse prior to entering.
- Visitors must wear a mask in accordance with the hospital masking policy at all times while in the facility. Visitors are expected to go directly to the patient's room and stay with the patient until the visitor departs from the hospital.
- **COVID-19:**
 - Patients with negative COVID test results may receive visitors as outlined in these guidelines.
 - Adult patients with a current/active case of COVID-19 may not have visitors at this time. Exceptions for COVID-19 patients at end of life may be considered.
 - Pediatric patients who are positive for COVID-19 may have a parent/guardian with them at all times; visitors will be required to wear the designated PPE and must stay in the room with the patient.
 - Visitors who are positive or symptomatic for COVID-19 may not enter the hospital at this time.
- **Patients under the age of 18:** One parent/guardian is welcome at all times and a second designated visitor is welcome daily between the hours of 10:00AM and 6:00PM. Parents/guardians may switch out once per day for overnight stays.
- **NICU:** Parents/guardians are welcome to visit together or separately daily between the hours of 7:30AM and 10:00PM.
- **Labor and Delivery:** Patients may designate two people to be present through delivery. Antepartum patients with an extended stay may designate two people to switch out once per day.
- **Postpartum Care:** One person may stay with the patient through discharge. Patients may welcome one additional visitor per day between the hours of 10:00AM and 6:00PM.
- **General Inpatient/Nursing Units:** Patients may welcome one visitor per day between the hours of 10:00AM and 6:00PM. Extended and overnight visitation is dependent on the patient's condition and will be evaluated on a case by case basis.
- **Procedural Areas:** Outpatients may have one visitor arrive and stay with them until they are taken to the procedural area, and return when the patient has returned to a room (during visiting hours). Inpatients having procedures may have a visitor daily between 10:00AM and 6:00PM. Visitors may not wait inside the hospital during procedures at this time.
- **Emergency Department (ER):** Adult patients in the Emergency Department may have one visitor through discharge from the ED. If the patient is admitted to the hospital, further visitation will follow the guidelines for that unit.
- **Patients with Physical, Intellectual, and/or Developmental Disabilities and/or Cognitive Impairments:** One visitor per day between the hours of 10:00AM and 6:00PM. When continuous care is necessary, two designated caregivers may switch out once per day.
- **Patients being Discharged:** May have one person present to receive instructions as they transition to home.
- **Clergy:** Clergy are welcome to visit patients as requested by the patient or their family. If after hours, a notice to the hospital chaplain prior to the visit is appreciated.
- **Patients near Death:** May designate two people to meet with healthcare providers to discuss end of life options. When in the stages of actively dying, two designated people may remain with the patient through end of life. Requests for end of life visitation with a COVID positive patient, or exceptions to the number of visitors at end of life, may be considered on a case by case basis.
- **Patient Belongings / Deliveries to Patients:** Deliveries to patients cannot be dropped off at this time. Personal effects needed for the patient's care or comfort should be brought by a visitor.
- **Food Deliveries:** Visitors may receive food deliveries to the hospital through the main entrance only at any time. Visitors must make all arrangements to receive the order directly from the delivery person in front of the hospital. Food deliveries may not be dropped off, and hospital staff cannot assist in food deliveries.

