



Welcome to Woodland Clinic



Woodland Clinic

A Service of Dignity Health Medical Foundation

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Your Partner in Health

At Dignity Health Woodland Clinic Medical Group, we believe the key to excellent health care is humankindness. Our providers believe an important part of that excellence is truly listening, ensuring patients understand their medical situation, and enabling them to make informed decisions.

Your relationship with your primary care physician is a valuable asset in the pursuit of health and life satisfaction. The best way to begin this relationship is by making an “establishing care appointment” in which you meet your new doctor and discuss your medical history and wellness goals.

This brochure is designed to be a useful reference, so hold onto it. Inside you’ll find basic guidance and resources needed to strive toward daily wellness.

Welcome to **Woodland Clinic**.

Awards and Recognition

Awarded Elite status for outstanding quality care by the America’s Physician Groups (APG)*

PCMH Certified by the National Committee for Quality Assurance (NCQA)

Recognized as Quality Performer and recipient of the Medicare Advantage 4.5 Star Award



from the Integrated Healthcare Association (IHA)**

Awarded Avatar Patient Experience Award for Exceeding Expectations

*APG: The largest physician association in the country including more than 180 groups and independent practices across 29 states.

**IHA: A nonprofit statewide leadership group promoting quality improvement, accountability and affordable health care in California.



Scheduling Appointments

Woodland Clinic physician offices are generally open from 8 a.m. to 5 p.m., Monday through Friday. To schedule a medical appointment, call your primary care physician. Your doctor's office phone number should be noted on your health insurance card.

In addition, some of our physicians offer extended morning and evening hours for your convenience. Woodland Clinic also offers patients the added convenience of same-day appointments, virtual visits, and online scheduling with most primary care physician offices. Please notify the physician's office at least 24 business hours in advance for cancellation or rescheduling.

Your primary care physician will coordinate most of your care within Woodland Clinic's network. For treatment by a health care provider outside Woodland Clinic, your primary care physician may need to obtain prior authorization to avoid you incurring charges not covered by your health plan. All referrals are tracked in our computer system, even if your health insurance plan allows direct access to specialists, enabling us to update you on the status of your referral request at all times.

Virtual Visits

Many non-urgent medical visits can be conducted through a virtual visit. Our virtual visits use live, secure, HIPAA compliant video technology, allowing a safe and convenient option for accessing high-quality care from home. Call your primary care physician's office to determine if an in-person or virtual visit is best suited for your care needs.

Enroll in *My Portal*—Our Patient Portal

My Portal makes it easier than ever to securely communicate with your health provider and access or update important personal information. With *My Portal*, you can:

- Access personalized health information
- Review lab results
- Communicate with your doctor
- Request appointments

Self-enrollment is easy. Simply visit dignityhealth.org/enroll-now and fill out your information. To verify, use your medical record number. For assistance, please contact our support team at 877.621.8014. Self-enrollment is not available for guardians, caregivers, or patients under the age of 18 years.

Have a smartphone?

Download the [my portal. by Dignity Health](#) app from the App Store or Google Play.

Unexpected Care Situations



Access Nurse

As an extension of our care, Woodland Clinic provides free advice from experienced nurses for our primary care patients (family medicine, internal medicine and pediatrics). If you have a health concern, a caring registered nurse can provide confidential guidance and help you determine whether to call your physician's office, go to the emergency room, visit urgent care or treat your symptoms at home. Our free Access Nurse Service is available 24 hours a day, 365 days a year at **833.297.8957**.

Urgent Care

If you cannot be seen in your doctor's office, our East Woodland Clinic Urgent Care Center offers same-day treatment for non-emergency illnesses and minor injuries.

East Woodland Urgent Care Center

2081 Bronze Star Drive, Woodland

530.668.2600

Open 365 days a year

Monday–Friday: 9:00am to 8:00pm

Weekends and Holidays: 8:00am to 5:00pm

Dignity Health Advanced Imaging Centers

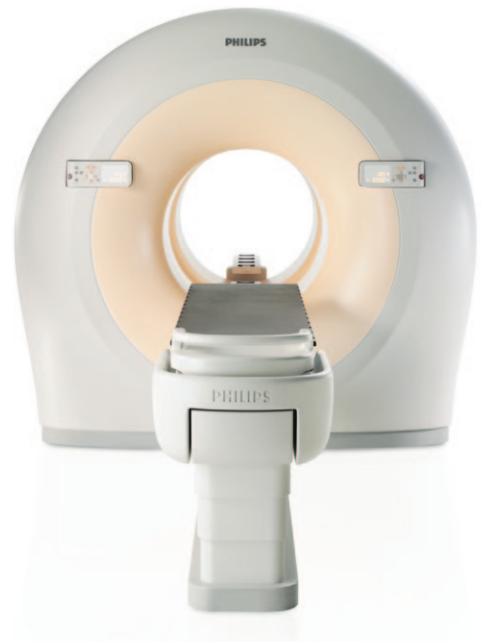
Mercy Imaging Centers partners with Woodland Clinic to provide great choice and flexibility with access to leading-edge diagnostic imaging services. The radiologists comprising the Mercy Imaging Centers are highly trained professionals with board certification and fellowships in:

- Abdominal imaging (MRI, ultrasound, CT)
- Magnetic resonance imaging (MRI)
- Neuroradiology (diagnostic and interventional)
- Interventional and cardiovascular radiology
- Nuclear medicine/Positron Emission Tomography (PET)
- Breast imaging
- Musculoskeletal and sport medicine imaging
- Pediatric imaging

Diagnostic xray and mammography services are provided at both 632 W. Gibson and 2081 Bronze Star. Advanced Imaging is located at 1321 Cottonwood St., Woodland, CA.

Learn more about Dignity Health Advanced Imaging Centers at dhmf.org/mercyimaging.

To schedule an appointment, call **530.668.2632**.



Quest Diagnostics Lab Services

Quest Diagnostics provides lab services to Woodland Clinic patients at locations throughout the area. All Quest Diagnostics Laboratory facilities are accredited by the College of American Pathology (CAP) and provide the same high level of care for outpatient services as is offered to patients in the hospital. If there is not a Quest Diagnostics lab in your Woodland Clinic location, there will be one nearby. For more information, including a full list of lab locations outside of Yolo County, or to schedule online visit QuestDiagnostics.com.

DAVIS

635 Anderson Rd., Ste. 3
530.902.4932

WEST SACRAMENTO

2101 Stone Blvd., Ste. 170
916.372.3475

WOODLAND

1837 E. Gibson Rd., Ste. L
530.661.9599

632 W. Gibson Rd.
530.220.9994

Services by Location

| | Fairchild Court | West Gibson | Cottonwood | Haarberg Building | EastWoodland | Davis – Primary Care | Davis – Specialty Care |
|-------------------------|-----------------|-------------|------------|-------------------|--------------|----------------------|------------------------|
| Allergy | | ■ | | | | | ■ |
| Audiology | | | ■ | | | | ■ |
| Behavioral Health | ■ | | | | | | |
| Cardiology | | ■ | | | | | ■ |
| Cosmetic Dermatology | | ■ | | | | | ■ |
| Dermatology | | ■ | | | | | ■ |
| Endocrinology | | ■ | | | | | |
| Family Medicine | | | | | ■ | ■ | |
| Gastroenterology | | | ■ | | | | |
| General Surgery | | | ■ | | | | |
| Hematology | | | | ■ | | | |
| Infectious Disease | | ■ | | | | | |
| Internal Medicine | | ■ | | | | | |
| Mental Health | ■ | | | | | | |
| Neurology | | | | | | | ■ |
| Neurosurgery | | | | | | | |
| Obstetrics & Gynecology | | | ■ | | | ■ | |
| Occupational Health | | ■ | | | | | |
| Oncology | | | | ■ | | | |
| Ophthalmology | | | ■ | | | | |
| Optometry | | | ■ | | | | |
| Orthopedics | | ■ | | | | | |
| Otolaryngology (ENT) | | | ■ | | | | ■ |
| Pain Management | | ■ | | | | | |
| Pediatrics | | ■ | | | ■ | ■ | |
| Podiatry | | ■ | | | | | |
| Primary Care | | | | | | ■ | |
| Psychiatry | ■ | | | | | | |
| Pulmonology | | ■ | | | | | |
| Rheumatology | | ■ | | | | | ■ |
| Urgent Care | | | | | ■ | | |
| Urology | | | ■ | | | | |

Locations



WOODLAND MEMORIAL HOSPITAL
1325 Cottonwood Street
Woodland, CA 95695

- 1 WOODLAND – WEST GIBSON
632 W. Gibson Road
Woodland, CA 95695
- 2 WOODLAND – FAIRCHILD SPECIALTY CARE
1207 Fairchild Court
Woodland, CA 95695
- 3 WOODLAND – COTTONWOOD
1321 Cottonwood Street
Woodland, CA 95695
- 4 WOODLAND – CANCER & NEUROSCIENCES
515 Fairchild Court
Woodland, CA 95695
- 5 WOODLAND – EAST WOODLAND
2081 Bronze Star Drive
Woodland, CA 95776
- 6 DAVIS – PRIMARY CARE
2330 West Covell Blvd.
Davis, CA 95616
- 7 DAVIS – SPECIALTY CARE
2440 West Covell Blvd.
Davis, CA 95616

To reach any of our Woodland and Davis locations, please call **530.668.2600**.



Woodland Clinic[®]

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