

# Visiting a Patient at Northridge Hospital

We know that having visitors at the bedside is important to your loved one's recovery. While COVID-19 infection rates increase, we offer these guidelines on keeping your hospitalized family member, our staff, and other visitors safe during visiting hours. Thank you for helping us keep you, your loved one, and others safe. All visitors are encouraged to leave their personal belongings in their vehicles during visiting time.



**STAY HOME** if you are not feeling well, have a fever, cough or recent exposure to anyone with COVID-19.



Please **SANITIZE YOUR HANDS** before you enter your loved one's room and after you leave.



Please **WEAR YOUR MASK** at all times while in the hospital and in the patient's room. Please ensure your nose and mouth are properly covered.



Please adhere to the unit-specific **VISITING POLICIES on the back of this paper**. **Check-in** with the charge nurse or primary nurse upon arrival to the unit before you go in the room.



Please **MAINTAIN PHYSICAL DISTANCE** from staff and other visitors. The number of visitors in a patient room is limited to 1 person per day with no swapping of visitors.



Please **REMAIN IN THE PATIENT ROOM** or in the designated unit-based waiting room while visiting. If you need assistance, please use the patient call light. **Occasionally you may be asked to wait in unit-based waiting rooms during visiting hours.** Your loved one may require privacy during a bath, change of shift report, bedside procedure, breathing treatment, or the like.



Patients who are under **COMFORT CARE** or **END OF LIFE** 1 visitor may be at the patient's bedside at a time. The additional visitors will be given opportunity to swap one at a time.



For your convenience, we offer **FACETIME AND/OR WEBEX VIDEO CHAT** services as an alternative to visiting the hospital. Please schedule a time with your loved one's primary RN if you would like to utilize any of these services.

**Patient Population Specific Visitor Guidelines During COVID Guidelines in Accordance to California  
Department of Public Health 01.04.2022**



<b>Patient Populations</b>	<b>Visitors</b>	<b>Hours/Duration</b>	<b>Notes</b>
Adult inpatients <b>NON</b> -COVID-19 virus	1 [healthy vaccinated or healthy unvaccinated adult with negative COVID test within the past 72 hours] per day	2pm – 6pm	Swapping not allowed
Adult inpatients <b>NON</b> -COVID-19 with Comfort Care Orders	1 [healthy vaccinated or healthy unvaccinated adult with negative COVID test within the past 72 hours] at a time	24 hrs / day	Swapping allowed. Comfort Care Orders must be in Cerner
COVID-19 POSITIVE Adult patients with Imminent death or Comfort Care Orders in EMR	1 [healthy vaccinated or healthy unvaccinated adult with negative COVID test within the past 72 hours] at a time	24 hrs / day	Swapping allowed
<b>Women's and Children</b>			
Labor & Delivery	1 healthy spouse or support partner	24 hrs / day	*A vaccinated doula can be present for labor and delivery only
Pediatric patients <b>NON</b> -COVID-19 virus	2 healthy parents/legal guardians.	24 hrs / day	1 parent/legal guardian overnight
COVID-19 POSITIVE Pediatric patients	1 healthy parent/legal guardian	24 hrs / day	Parent or legal guardian may swap during visiting hours only; 1 parent/legal guardian overnight
NICU	2 healthy parents/legal guardians.	24 hrs / day	Parent or legal guardian may swap during visiting hours only
<b>Behavioral Health Unit</b>			
BHU/ <b>Adolescent Unit</b>	1 healthy vaccinated visitor or unvaccinated with negative COVID test within past 72 hours, 1 hour visit permitted	No Visitation permitted at this time.	No Visitation permitted at this time.
BHU/ <b>Adult Unit (East)</b>	1 healthy vaccinated visitor or unvaccinated with negative COVID test within past 72 hours, 1 hour visit permitted	No Visitation permitted at this time.	No Visitation permitted at this time.
BHU/ <b>Acute Adult Unit (West)</b>	1 healthy vaccinated visitor or unvaccinated with negative COVID test within past 72 hours, 30 minute visit permitted	No Visitation permitted at this time.	No Visitation permitted at this time.
<b>Emergency Department</b>			
Emergency Department	1 healthy vaccinated visitor or 1 healthy unvaccinated visitor with negative COVID test within the last 72 hours may accompany minors under the age of 18 <b>and/or</b> patients who are physically/mentally disabled <b>and/or</b> patients who are a danger to self or others. All other visitors must wait outside the facility or in vehicle.	24 hrs/day	Swapping not allowed
<b>Surgical Services</b>			
Same Day Surgery	1 healthy vaccinated visitor or 1 unvaccinated visitor with negative COVID test within the last 72 hours allowed in room with patient unless in double room. Visitor must then wait in waiting room practicing social distancing.	During SDS hours of operation	Swapping not allowed
<b>Outpatient Services</b>			
Infusion Cancer Center Clinic	1 healthy vaccinated visitor or 1 healthy unvaccinated visitor with a negative COVID test within the last 72 hours	During hours of operation	Swapping not allowed