

Dear Patient,

Welcome to Mercy Family Health Center-Medical Safe Haven. We are honored to be your family of physicians working together to provide care for you. We want to work with you to help you be as healthy as you want to be.

There is something special about our clinic. We are a training program where our physicians are able to spend more time with you during most visits. Our goal is for you to have the opportunity to learn more about your health. We are committed to discussing options openly and honestly, sharing decision making as a team. Please ask questions and be active in helping us care for your individual needs.

What you can expect during your visits:

*The first visit will be longer so that you have the time to discuss any concerns you have with your provider.*

*We will support your choice to be seen alone or with a supportive person during your visit.*

*You are in control of your visit so you can share as little or as much of your history as you are comfortable with.*

Some of the services we provide:

- Full Spectrum Primary Medical Care
- Women's Health
- Pre-Natal Care
- Newborn, Pediatric and Adolescent Care
- LGBT+ Affirming Care
- Annual Physical Examinations
- Vaccinations
- STD Testing and Treatment
- Referrals to Community Resources

Thank you,

Your Mercy Family Health Center Team