Dignity Health Arizona General Hospital Mesa

Community Health Needs Assessment 2022 – Appendix & Resources

Adopted June 2022





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Arizona General Hospital Mesa CHNA 2022 Main Report can be found online at https://www.dignityhealth.org/arizona/locations/arizonageneral/about-us/community-benefit.

Appendix A – Focus Group Discussion Schedule

2019 Focus Group Schedule

Cycle 1

Date	Time	Population	Location
4/8 (Mon.)	6:00pm – 8:00pm	Native American Adult Males [n = 8]	Native American Fatherhood & Families Association (460 N. Mesa Dr, Suite 115, Mesa, AZ)
4/16 (Tues.)	10:00am – 12:00pm	Homeless Males over 60 [n = 10]	St. Vincent de Paul (420 W. Watkins Rd., Phoenix, AZ)
4/17 (Wed.) & 5/16 (Thurs.)	6:00pm -8:00pm & 5:30pm-7:30pm	Native American Adults [n = 17]	Mesa Public Schools (1025 N. Country Club, Mesa, AZ) & Native Health (East Valley) (777 W. Southern Ave., Building C, Mesa, AZ)
4/18 (Thurs.)	10:30am - 12:30pm	Homeless Women with Children [n = 15]	UMOM (3333 E. Van Buren St., Phoenix, AZ)
4/18 (Tues.)	5:30pm - 7:30pm	African American Males [n = 7]	Hatton Hall (34 E. 7 th St., Tempe, AZ)
4/23 (Tues.)	4:30pm - 6:30pm	LGBTQI Adults [n = 7]	Southwest Center for HIV/AIDS (Parson's Center) (1101 N. Central Ave, Phoenix, AZ)
4/24 (Wed.)	6:00pm – 8:00pm	Homeless Youth (14-21) [n = 7]	Native American Connections/HomeBase (931 E. Devonshire, Phoenix, AZ)
4/25 (Thurs.)	12:30pm- 2:30pm	Adults over 60 (New Retirees) [n = 13]	Ahwatukee Foothills Family YMCA (1030 E. Liberty Lane, Phoenix, AZ)
4/26 (Fri.)	10:30am- 12:30pm	New Parents [n = 7]	Adelante Healthcare – WIC Office (1705 W. Main St., Mesa, AZ)
4/27 (Sat.)	10:30am- 12:30pm	Homeless Veterans [n = 15]	MANA House (2422 W. Holly St., Phoenix, AZ)
4/29 (Mon.)	6:00pm - 8:00pm	Parents of Children with Special Health Needs [n = 9]	Ignacio Conchos Elementary School (1718 W. Vineyard Rd., Phoenix, AZ)
4/30 (Tues.)	6:00pm - 8:00pm	Parents of Children with Special Health Needs [SPANISH; n = 7]	Ignacio Conchos Elementary School (1718 W. Vineyard Rd., Phoenix, AZ)
5/4 (Sat.)	10:30am - 12:30pm	Filipino Adults [n = 8]	Chandler Community Center (125 E. Commonwealth Ave., Chandler, AZ)
5/14 (Tues.)	5:30pm - 7:30pm	Veterans [n = 7]	Tanner Community Development Corporation (700 E. Jefferson St., Phoenix, AZ)
5/16 (Wed.)	8:30am- 10:30am	New Parents [SPANISH; n = 11]	Moon Mountain Elementary School (13425 N. 19th Ave, Phoenix, AZ)

Cycle 2

Date	Time	Population	Location
4/8 (Mon.)	6:00pm – 8:00pm	Native American Adult Males [n = 8]	Native American Fatherhood & Families Association (460 N. Mesa Dr, Suite 115, Mesa)
4/16 (Tues.)	10:00am - 12:00pm	Homeless Males over 60 [n = 10]	St. Vincent de Paul (420 W. Watkins Rd., Phoenix)
4/17 (Wed.) & 5/16 (Thurs.)	6:00pm -8:00pm & 5:30pm-7:30pm	Native American Adults [n = 17]	Mesa Public Schools (1025 N. Country Club, Mesa, AZ) & Native Health (East Valley) (777 W. Southern Ave., Mesa)
4/18 (Thurs.)	10:30am - 12:30pm	Homeless Women with Children [n = 15]	UMOM (3333 E. Van Buren St., Phoenix)
4/18 (Tues.)	5:30pm - 7:30pm	African American Males [n = 7]	Hatton Hall (34 E. 7 th St., Tempe)
4/23 (Tues.)	4:30pm - 6:30pm	LGBTQI Adults [n = 7]	Southwest Center for HIV/AIDS (Parson's Center) (1101 N. Central Ave, Phoenix)
4/24 (Wed.)	6:00pm – 8:00pm	Homeless Youth (14-21) [n = 7]	Native American Connections/HomeBase (931 E. Devonshire, Phoenix, AZ)
4/25 (Thurs.)	12:30pm- 2:30pm	Adults over 60 (New Retirees) [n = 13]	Ahwatukee Foothills Family YMCA (1030 E. Liberty Lane, Phoenix)
4/26 (Fri.)	10:30am- 12:30pm	New Parents [n = 7]	Adelante Healthcare - WIC Office (1705 W. Main St., Mesa)
4/27 (Sat.)	10:30am- 12:30pm	Homeless Veterans [n = 15]	MANA House (2422 W. Holly St., Phoenix, AZ)
4/29 (Mon.)	6:00pm - 8:00pm	Parents of Children with Special Health Needs [n = 9]	Ignacio Conchos Elementary School (1718 W. Vineyard Rd., Phoenix, AZ)
4/30 (Tues.)	6:00pm - 8:00pm	Parents of Children with Special Health Needs [SPANISH; n = 7]	Ignacio Conchos Elementary School (1718 W. Vineyard Rd., Phoenix, AZ)
5/4 (Sat.)	10:30am – 12:30pm	Filipino Adults [n = 8]	Chandler Community Center (125 E. Commonwealth Ave., Chandler, AZ)
5/14 (Tues.)	5:30pm - 7:30pm	Veterans [n = 7]	Tanner Community Development Corporation (700 E. Jefferson St., Phoenix, AZ)
5/16 (Wed.)	8:30am- 10:30am	New Parents [SPANISH; n = 11]	Moon Mountain Elementary School (13425 N. 19th Ave, Phoenix, AZ)

Cycle 3

Date	Time	Population	Location
10/16 (Wed.)	1:00 pm – 3:00 pm	Native Americans - Young adults (19-24)	ASU Discovery Hall 250 E Lemon St. Tempe 85281
10/17 (Thurs.)	10:00 am – 12:00 pm	Immigrants/Refugee/Asylum Seekers - Congolese	IRC 4425 W Olive #400 Glendale 85302
10/17 (Thurs.)	1:30 pm – 3:30 pm	Asian Americans - South and southeast Asia [n = 29]	Asian Pacific Community in Action-IACRF Hall 2809 W Maryland Phoenix 85017
10/22 (Tues)	4:00 pm – 6:00 pm	LGBTQ - Young adults (19-24)	One.n.ten 931 #202 Phoenix 85004
10/28 (Mon.)	11:00 am – 1:00 pm	Homeless - Young adults (19- 24)	Homebase 931 E Devonshire Phoenix 85014
11/1 (Sat.)	1:00 pm – 3:00 pm	Youth Focus Groups (14 - 18) - African Americans 1	Ironwood Library 4333 E Chandler Phoenix 85048
11/5 (Tues.)	10:00 am – 12:00 pm	Adults over 65 - Hispanic/Latino [n = 6]	Gila Bend Family Resource Center 303 E Pima St, Gila Bend, AZ 85337
11/6 (Wed.)	5:30 pm – 7:30 pm	People Living with Special Healthcare Needs - Parents/caregivers	Sunset Library 4930 W Ray, Chandler
11/7 (Thurs.)	12:00 pm – 2:00 pm	Adults over 65 - African Americans [n = 12]	Muriel Smith Center 2230 W Roeser Rd, Phoenix 85041
11/7 (Thurs.)	5:00 pm – 7:00 pm	African Americans- Young adults (19-24) [n = 4]	Muriel Smith Center 2230 W Roeser Rd, Phoenix 85041
11/12 (Wed.)	5:00 pm – 7:00 pm	Youth Focus Groups (14-18) - Homeless	UMOM 2344 E Earll Drive
11/13 (Wed.)	8:30 am – 10:30 am	Youth Focus Groups (14 - 18) - Hispanic	Natalie's room North High School 1101 E Thomas Phoenix 85014
11/13 (Wed.)	4:00 pm – 6:00 pm	People who have been previously incarcerated – combined	Black Canyon building 2445 W Indianola
11/13 (Wed.)	5:00 pm – 7:00 pm	Youth Focus Groups (14 - 18) - Native American	Seewa Tomteme Community Center 8066 S Avenida del Yaqui Guadalupe 85283

2021 Focus Group Schedule

FG#	Date	Region	Group (Location/provider)	Number
1	2/16/2021	SE	I-HELP Chandler	8
2	2/17/2021	Central	Native Health- Phoenix	8
3	2/18/2021	NE	Paiute - South Scottsdale	4
4	2/18/2021	SE	Native Health - Mesa	5
5	2/25/2021	NW	Sun Health - NW Valley	5
6	3/02/2021	NW	Sun Health - NW Valley	5
7	3/10/2021	South Central	South Mountain	6
8	3/12/2021	NW	Family Resource Center –English	6
9	3/19/2021	NW	Family Resource Center-Spanish	5
10	3/24/2021	SW	Gila Bend - English	8
11	3/26/2021	SW	Gila Bend - Spanish	6
12	3/29/2021	NE	Paiute, S. Scottsdale – Spanish - 9am	8
13	3/29/2021	NE	Paiute, S. Scottsdale – Spanish -11:30	6
14	3/30/2021	South Central	South Phoenix (AA/Black)	6
15	4/07/2021	SE	Gilbert - AZCEND Moms Club Gilbert	6
16	4/26/2021	South Central	S Phoenix Young Parents	5
17	5/10/2021	SE	African American/Black Women 85048	5
18	5/12/2021	South Central	Parents w/minors living home 85041	4
19	5/14/2021	*	Asian Americans 65+	8
20	5/16/2021	NW	Parents of Young Children 85086	4
21	5/17/2021	*	Hispanic/Latino Men	6
22	5/17/2021	*	Asian Americans	7
23	5/20/2021	*	Racial/Ethnic Minority Young Adults	7
24	5/27/2021	*	Guadalupe	6
25	6/01/2021	*	LGBTQIA+ Community Members	3
26	6/02/2021	*	Veterans	5
27	6/04/2021	*	Parents with Young Children	8
28	6/07/2021	*	Expectant Mothers & Parents of Young Children	5
29	6/08/2021	*	Young Adults	5
30	6/09/2021	*	Seniors & Veterans	2
31	6/11/2021	*	Central Phoenix residents	10
32	6/14/2021	*	Immigrants - Spanish	4
33	6/14/2021	*	Refugees - Advocates	4
Total P	articipants			186

^{*} Community members participated from various regions of Maricopa County

Appendix B – Primary Data Collection Tools

2019 Coordinated Community Health Needs Assessment Focus Group Questions

For the purposes of this discussion, "community" is defined as where you live, work, and play.

Opening Question (5 minutes)

To begin, why don't we go around the table and say your name (or whatever you would like us to call you) and what community event brings everybody out? (such as: festival, school play, sporting event, parade; what brings all the people together for fun)

General Community Questions (15 minutes)

I want to begin our discussion today with a few questions about health and quality of life in your community.

- 1. What does quality of life mean to you?
- 2. What makes a community healthy?
- 3. When thinking about health, what are the greatest strengths in your community?
- 4. What makes people in the community healthy?
 - a. Why are these people healthier than those who have (or experience) poor health?

Community Health Concerns (15 minutes)

Next, let's discuss any health issues you have in your community.

5. What do you believe are the 2-3 most important issues that should be addressed to improve health in your community?

[Prompt – ask this if it does not come up naturally]

- i. What are the biggest health problems/conditions in your community?
- ii. Do other communities in this area have the same health problems?
- 6. A) What makes it hard to access healthcare for people in your community?

[Prompt – ask this if it does not come up naturally]

- i. Are there any cost issues that keep you from caring for your health? (such as copays or high-deductible insurance plans)
- ii. If you are uninsured, do you experience any barriers to becoming insured?

- iii. If you do not regularly seek care, are there provider concerns that keep you from caring for your health? (prompt ask if there are concerns about providers not identifying with them)
- B) How do these barriers affect the health of your community? Your family? Children? You?
- 7. For this question, think about the last year. Was there a time when you or someone in your family needed to see a doctor but could not? Did anything keep you from going?

Community Health Recommendations (15 minutes)

As the experts in your community, I would like to spend this final part of the focus group discussion talking about your ideas to improve community health.

- 8. What are some ideas you have to help your community get or stay healthy? To improve the health and quality of life?
- 9. A) What else do you (your family, your children) need to maintain or improve your health?

[Prompt – ask this if it does not come up naturally]

- i. Services, support or information to manage a chronic condition or change health behaviors such as smoking, eating habits, physical activity, or substance use
- ii. Preventative services such as flu shots, screenings or immunizations
- iii. Specialty healthcare services or providers (such as heart doctors or dermatologists)
- B) What health services do you or your family need that aren't in your community?
- 10. What resources does your community have/use to improve your health?

[Prompt – ask this if it does not come up naturally]

i. Why do you use these particular services or supports?

Ending Question (5 minutes)

11. Is there anything else related to the topics we discussed today that you think I should know that I didn't ask or that you have not yet shared?

Facilitator Summary & Closing Comments (5-10 minutes)

Let's take a few minutes to reflect on responses you provided today. We will review the notes we took and the themes we observed. This is your opportunity to clarify your thoughts or to provide alternative responses. [Co-facilitator provides a brief summary of responses for each of the questions or asks clarifying questions if she thinks she may have missed something.]

Thank you for your participation in this focus group meeting. You have all raised a number of great issues for us to consider. We will look at what you have told us and use this information to make recommendations to area hospitals and the Maricopa County Department of Public Health

2021 COVID-19 Focus Group Questions

A. Information about COVID-19

Let's start our conversation about how COVID-19 has affected you and your family.

- 1. How has COVID-19 affected you and your family?
- 2. What do people close to you (e.g., your family/friends) say about the COVID-19 vaccine?
 - a. What about your neighbors? Faith/religious leaders or faith community?
 - b. PROBE: And what about schools (if applicable)? Colleagues? Employers? Medical professionals? How has COVID-19 affected you differently because of your race or ethnicity?
- 3. Where have you seen information about the COVID-19 vaccine?
 - a. PROBE: Word of mouth? TV? Radio? Social media (e.g., Facebook, Twitter, text message sources)? Online sources?
 - b. Where are some places you've noticed health messages in general?
 - i. PROBE: Grocery store? Shopping stores (e.g., Walmart, Costco, Walgreens, CVS)? Doctor's office? Health clinic? Community/faith-based organization? Other?
 - c. What kind of messaging are you seeing? What do you think of these messages? Do you think they reach Arizona's communities?
- 4. Who do you trust and/or rely on information or updates about the COVID-19 vaccine?
 - a. PROBE: Why do you trust this person/s?
 - b. PROBE: Who don't you trust? Why?
- 5. Is there anything about COVID-19 or vaccine that you want to know more about?
 - a. PROBE: Why would you like to know this information?
 - b. PROBE: How would you like to receive this information?
 - c. PROBE: Language preference? Radio? TV? Pamphlets?
- 6. Where do you usually go to get health care or for your health needs?
 - a. PROBE: Urgent care? Hospital/ER? Clinic? Telehealth?
- 7. What thoughts do you have on preventing COVID-19?
 - a. Where did you get that information?

B. Intent to get vaccinated against COVID-19

The following questions are about your intentions to get vaccinated against COVID-19 when a vaccine becomes available to the general public.

- 1. What do you think about a COVID-19 (Pfizer vaccine? Moderna? Johnson & Johnson)?
 - a. PROBE: What are some reasons you think that (about each)?
- 2. What are some reasons why you and/or your family did/ would get vaccinated for COVID-19?
 - a. PROBE: Where would you go?
- 3. What concerns do you have about getting vaccinated for COVID-19?
 - a. **NOTE: List concerns and probe ex. "I don't know what is in the vaccine?" ASK: What do you think is in it? What have you heard?
 - b. PROBE: What concerns do you have about elders getting vaccinated for COVID19? Children?
- 4. In your opinion, what barriers do you think there may be to get vaccinated against COVID-19 (e.g., cost)?
 - PROBE: perhaps you've already had the vaccine?
- What challenges do you, your family, and/or your community have in getting the COVID19 vaccine?

C. Communication and Messaging

Now let's discuss communication about COVID-19 and messaging.

- 1. What information would your reluctant family/friends need before getting the vaccine?
- 2. What are some ways we can communicate updates on "COVID-19 vaccines and research information" specifically to [BLACK, INDIGENOUS, HISPANIC/LATINO] communities?
 - a. PROBE: What are some things that may work?
- What ways could community leaders build and maintain trust with your community [or BLACK, INDIGENOUS, HISPANIC/LATINO] communities?
- 4. What kind of messaging would you or your community need to know the vaccine is safe?
- 5. Do you think COVID has affected different groups of people differently? (Why do you think this is and how do you think we could we improve this situation?)

D. FINAL WRAP UP QUESTION

- 1. At this time, what do you and your family need to maintain or improve your health?
- 2. Is there anything else related to the topics we discussed today that you think I should know that I didn't ask or that you have not yet shared?

2019 Maricopa County Community Health Needs Assessment Survey

The purpose of this brief survey is to get your opinion about issues related to community health and quality of life here in Maricopa County. Information collected in this survey will be kept confidential and used only in combination with others participating in the survey. No personal identifying information will be collected. Your feedback will be used to help guide future community health improvement planning efforts. Thank you for supporting your community. This survey should take about 10 minutes. If you have questions about the survey or need it provided in an alternative format, please visit http://www.MaricopaHealthMatters.org.

In this survey, "community" is defined as the areas where you work, live, learn and/or play.

1.	In general, how w	ould you rate your p	ohysical health?						
	Poor	Fair	Good	Very Good	Excellent				
2.	How would you rathink?	ate your mental hea	lth, including your mood, s	stress level, and you	r ability to				
	Poor	Fair	Good	Very Good	Excellent				
3.	How often are you	u able to get the ser	vices you need to maintain	n your mental health	1?				
	Never		Sometimes		Always				
4.	On a monthly basis, do you have enough money to pay for essentials such as food, clothing and housing?								
	Never		Sometimes	Sometimes					
5.	In your communit	y, do people trust o	ne another and look out fo	or one another?					
	Never		Sometimes		Always				
6.	On a monthly bas bills, medications	•	ugh money to pay for heal	th care expenses (e.¿	g. doctor				
	Never		Sometimes		Always				
7.	How do you pay f	•	including medications, de	ntal and health treat	tments)?				
	ealth insurance urchased on my	Health insuranpurchased/prothrough emplo	vided care services	ealth 🗆 Indian Service					

	own or by family member									
	Medicaid/AHCCCS		Medicare		Travel to a differen country to afford health care	t	☐ Use free clinics			
	Use my own money (out of pocket)		Veterans Administration		Other:					
;	8. What are the biggest barriers to accessing healthcare in your community? (Check up to 3.)									
	Childcare		Difficulty finding the right provider for my care		Distance to provider		Inconvenient office hours			
	No health insurance coverage		Not enough health insurance coverage		Transportation to appointments		Understanding of language, culture, or sexual orientation differences			
	Other:									
!	9. What are the grea	itest	strengths of your cor	nmu	nity? (Check all that a	app	ly.)			
	Ability to communicate with city/town leadership and feel that my voice is heard		Accepting of diverse residents and cultures		Access to affordable after school activities		Access to affordable childcare			
	Access to affordable healthy foods		Access to affordable housing		Access to community classes and trainings		Access to cultural events			
	Access to fitness programs		Access to good schools		Access to jobs & healthy economy		Access to medical care			
	Access to mental health services		Access to parks and recreation sites		Access to public libraries and community centers		Access to public transportation			

Access to religious or spiritual events		Access to safe walking and biking routes	5	☐ Access to services for seniors		Access to social services for residents in need or crisis
Access to substance abuse treatment services		Access to support networks such as neighbors, friends and family		Clean environment and streets		Good place to raise children
Low crime/safe neighborhoods		Other:				
10. Which health cor wellness? (Check		_	st in	npact on your commun	ity's	overall health and
Alcohol/Substance abuse		Anorexia/bulimia and other eating disorders		Arthritis		Autism
Cancers		Chronic stress		Chronic pain		Dementia/Alzheimer's
Dental problems (oral health)		Diabetes		Food allergies/anaphylaxis		Heart disease and stroke
High blood pressure or cholesterol		HIV/AIDS		Lung disease (asthma, COPD, emphysema)		Vaccine preventable diseases such as flu, measles, and pertussis (whooping cough)
Mental health issues (depression, anxiety, bipolar, etc.)		Overweight/obesity		Sexually transmitted diseases		Suicide
Tobacco use including vaping		Other:				
11. Which <u>issues</u> hav to 5.)	ve th	ne greatest impact on	ı yo	ur community's health	and	wellness? (Check up
Bullying/peer pressure		☐ Child abuse/neglect		☐ Distracted driving (such as cell phon use, texting while driving)	ie	□ Domestic violence
Dropping out of		□ Elder		☐ Gang-related		☐ Gun-related
school		abuse/neglect		violence		injuries

	Homelessness		Homicio	de		Illegal drug us	se		Limi	ted access	to
			(murde	r)					heal	thcare	
	Lack of affordable		Lack of	affordable		Lack of child o	ar		Lack	of good jo	bs
	healthy food options		housing	,		seats and sea	t				
						belts use					
	Lack of good schools		Lack of			Lack of public				of quality	
			immuni			transportation	n			affordable	
			•	t disease						lcare	_
	Lack of safe spaces to			support		Limited places				or vehicle	
	exercise and be			ks such as		buy groceries				orcycle cra	ish
	physically active		and fan	ors, friends					injur	ies	
	Racism/discrimination		Rape/se			Smoking/elec	tronic		Suici	ido	
	Nacisiii/ uisci iiiiiiatioii		assault	zxuai		cigarette use			Suici	iue	
			assault			caping	OI .				
	Teen pregnancy		Unsafe	working		Other:					
			condition	•							
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ladd Wo	12. Which step represer 1 2 3 4 prst Possible 13. Indicate where on the const Possible 14. On which step do you const Possible 15. Now imagine the top	nts the	he health 5 dder you 5 ink you 5	of your cores of the following of the fo	erson oout	8 9 Best Possible	t now. 10 ossible n now? 10 ossible sible	i <u>al</u>		10	sible
ladd Wo	12. Which step represer 1 2 3 4 porst Possible 13. Indicate where on the construction for you, and construction in the construction for you, and construction in the construction for you, and construction in the construction	nts the la	he health 5 dder you 5 ink you 5 the ladde e botton	of your cores of your cores of the ladd	oout	8 9 Best Policy B	t now. 10 ossible n now? 10 ossible sible financi			10	sible
ladd Wo	12. Which step represer 1 2 3 4 prst Possible 13. Indicate where on the const Possible 14. On which step do you const Possible 15. Now imagine the top	nts the la	he health 5 dder you 5 ink you 5 the ladde e botton	of your cores of your cores of the ladd	oout	8 9 Best Policy B	t now. 10 ossible n now? 10 ossible sible financi			10	sible
ladd Wo	12. Which step represer 1 2 3 4 prst Possible 13. Indicate where on the construction for you, an possible financial site.	nts the la	he health 5 dder you 5 ink you 5 the ladde e botton	of your cores of your cores of the ladd	oout	8 9 Best Policy B	t now. 10 ossible n now? 10 ossible sible financi			10	sible
ladd Wo	12. Which step represer 1 2 3 4 prst Possible 13. Indicate where on the construction for you, an possible financial site.	nts the la	he health 5 dder you 5 ink you 5 the ladde e botton	of your cor 6 7 I feel you per 6 7 Will stand about the laddout. Please in	oout :	8 9 Best Policy B	t now. 10 ossible n now? 10 ossible sible financi			10	

are	confidential.			
	16. What is your ZIP	code?		
	17. What is your ger	nder?		
	Male	☐ Female	☐ Transgender	□ Other
	18. What is your age	e?		
	□ 12-17	□ 18-24	□ 25-34	□ 35-44
	□ 45-54	□ 55-64	□ 65-74	□ 75+
	19. Which racial or e	ethnic group do you iden	tify with? (Check only 1.)	
	White	□ Asian	☐ American Indian: Tribal Affiliation ————	☐ Hispanic or Latino
	Black of African American	Native Hawaiian oOther PacificIslander	r Alaskan Native	☐ Multi-racial
	Other			
	20. Which group(s)	do you most identify with	n? (Check all that apply.)	
	Adult with children	☐ Adult with no children	☐ Caregiver	☐ LGBTQI
	Person experiencing homelessness	Person with a disability	☐ Refugee/Asylum Seeker	☐ Single parent
	Veteran	☐ Person living with HIV/AIDS	□ Other:	None
	21. What range is yo	our household income?		
	Less than \$20,000	□ \$20,000 -	\$29,000	30,000 - \$49,000
	50,000 - \$74,000	□ \$75,000 -	\$99,999 🗆 C	over \$100,000
	22. What is the high	est level of education yo	u have completed?	
	Less than a high school graduate	☐ High school diploma or GED	☐ Associate's Degree	 Currently enrolled at vocational school or college
	College degree or higher	□ Other		

The following information is used for demographic purposes and does NOT identify you; all responses

2021 COVID-19 Impact Community Health Survey

The purpose of this brief survey is to get your opinion about COVID-19's impact on community health and quality of life in Maricopa County since March of 2020. Information collected in this survey will be kept confidential and used only in combination with others participating in the survey. No personal identifying information will be collected. Your feedback will be used to help guide future community health improvement planning and funding efforts. This survey should take about 15 minutes. If you have questions about the survey or need it provided in an alternative language or format, please email Tiffany.Tu@maricopa.gov and we will do our best to accommodate.

The following information is used for demographic purposes and does NOT identify you; all responses are confidential. To learn more about why CHNAs are important, please visit https://www.cdc.gov/publichealthgateway/cha/plan.html.

	2. What is your ge		•	-						
	Female	Male	☐ Trans	gender	_	fer to self- cribe	☐ Prefer not to answer			
,	3. What is your age range?									
	□ 12-17	□ 18-24			25-34		□ 35-44			
	□ 45-54	□ 55-64			65-74		□ 75+			
,	4. Which racial and/or ethnic group do you identify with? (Check no more than two)									
	African American/Black	☐ American Indian/Nat American	ive	□ A:	sian		Hispanic/Latinx			
	Native Hawaiian or other Pacific Islander	□ Caucasian,	/White	□ O	ther:		Prefer not to answer			
	5. Which group(s)	do you most iden	tify with?	(Check	all that appl	у)				
	Adult with children under age 18 or living in the same home	□ Single pare	ent		GBTQI		Person experiencing homelessness			
	Person living with a disability	a 🗆 Immigrant		□ Re	efugee		Veteran			
	Person living with HIV/AIDS	□ Other			refer not to nswer		None			

6. What range is your househ	old income?							
☐ Less than \$20,000	Section 20,000 - \$	29.000	□ \$3	30.000 -	\$49,000			
50,000 - \$74,000				Over \$100,000				
☐ Prefer not to answer	. , .	<u>, </u>		· · ·	•			
7. What is the highest level of	f education you	have complet	ted?					
	school ma or GED	Some Colle Associate ((2yr)	~		duate of ational/trade ool			
☐ Currently ☐ Bache enrolled in college	elor's Degree	Postgradu Degree	late	Othe	er			
☐ Prefer not to answer								
In this survey, "community is defined as the areas where you work, live, learn and/or play. 8. Since March of 2020 (the start of the COVID-19 pandemic), how would you rate your physical health?								
Excellent Very Goo	d G	ood	Fair		Poor			
9. Would you rate your curred physical health prior to Ma		th as Better, S	Similar, or W	orse co	mpared to your			
Better	Sir	Similar		Worse				
10. Since March of 2020 (the standard health, including your moo		-	= -	uld you	rate your mental			
Excellent Very Goo	d G	ood	Fair		Poor			
11. Would you rate your curred mental health prior to Mar		n as Better, Si	imilar, or Wo	orse com	npared to your			
Better	Sir	nilar		V	Vorse			
your mental health, includi	Better Similar Worse 12. Since March of 2020 (the start of the COVID-19 pandemic), if you sought services to address your mental health, including your mood, stress level and/or your ability to think, how often have you been able to get the services you need?							
Always So	ometimes	Ne	ever	N	Not Applicable			

13.	What services woul	ld have improve	d overal	I mental	and	physical	health of	f your f	family	in the
	last year? (Check all	l that apply)								

Childcare services	In-person school	Technology and internet service	Assistance with finding employment
Assistance with paying utilities	Assistance with paying rent	Assistance with finding healthcare	Assistance with finding substance use treatment
Assistance with mental health issues	Assistance with finding COVID-19 vaccine	Other	

14. Since March of 2020, have you had enough money to pay for essentials such as:

Food	Always	Sometimes	Never	N/A
Housing: Rent/Mortgage	Always	Sometimes	Never	N/A
Utilities	Always	Sometimes	Never	N/A
Car/Transportation	Always	Sometimes	Never	N/A
Insurance	Always	Sometimes	Never	N/A
Clothing/Hygiene Products	Always	Sometimes	Never	N/A
Medication/Treatments	Always	Sometimes	Never	N/A
Childcare	Always	Sometimes	Never	N/A
Tuition or Student Loans	Always	Sometimes	Never	N/A

15. Since March of 2020, have you applied for any of the following financial assistance due to the impact of the COVID-19 pandemic to assist with the essential cost of living expenses listed above?

COVID-19 Relief Funding for You/Family	Yes	No
COVID-19 Relief Funding for your business	Yes	No
Unemployment due to loss of job (laid off)	Yes	No
Unemployment due to staying home to care for children, elderly parents, or ill family members	Yes	No
Unemployment due to COVID-19 illness (self)	Yes	No
WIC (Women, Infant, and Children)	Yes	No
SNAP Food Stamps	Yes	No
Medicaid Insurance	Yes	No

16. Since March of 2 expenses (e.g. do	<u>-</u>	-				•	
Always	Sometim	nes	1	Never		N/A	
17. If you received a have on alleviati						•	
Strong Impact Mo	oderate Impact	Weak I	mpact	No Impact/N difference		o Did Not Receive	
18. Since March of 2020, was your employment impacted due to the COVID 19 pandemic? (Check all that apply)							
No, continued working the same number of hours	☐ No, require continue woonsite			vork hours reduced		Yes, required to telework	
☐ Yes, furloughed (temporary job loss, able to return to work once management contacts you)	□ Yes, laid of	f	☐ Yes, quit to care for children due to school closure			Yes, quit to care for ill family members	
☐ Yes, quit due to COVID-19 illness (self)	☐ Yes, unable return to v to COVID-1 (long-term	ork due 9 illness	☐ Yes, s job	tarted a new		Other:	
	19. Since March of 2020, how do you currently pay for your healthcare including medications, dental, and health treatments? (Check all that apply)						
 Health insurance purchased on my ov or by family membe 	vn provided	nsurance I through er		ian Health vices		Medicaid/AHCCCS	
☐ Medicare	☐ Use free	clinics	mo	e my own ney (out of cket)		Veterans administration	
☐ Did not seek healthcare since March of 2020	Other:		_				
20. Since March of 2 in your communi		-	rimary bar	riers to seeking	or a	ccessing healthcare	

☐ Dis	stance to ovider	tl fo	ifficulty finding ne right provider or my care neconvenient office ours nderstanding of inguage, culture, r sexual rientation ifferences		Fear of exposure of COVID-19 in a healthcare setting No health insurance coverage I have not experienced any barriers		Unsure if healthcare need is a priority during this time Not enough health insurance coverage Other:
	21. Since March of 2020, what have been the greatest strengths of your community? (Check all that apply)					nmunity? (Check all	
co wi lea fee vo	oility to mmunicate th city/town adership and el that my ice is heard		Accepting of diverse residents and cultures		Access to schools or school alternatives		Access to affordable childcare
	cess to affordable ealthy foods		Access to COVID-19 testing events		Access to cultural & educational events		Access to medical care
	ccess to affordable ousing		Access to COVID-19 vaccine events		Access to quality online school options		Access to mental health services
pro	ccess to community ogramming such as asses & trainings		Access to Flu vaccine events		Access to jobs & healthy economy		Access to parks and recreation sites
lib	ccess to public raries and mmunity centers		Access to safe walking and biking routes		Access to substance abuse treatment services		Access to low crime / safe neighborhoods
	ccess to public ansportation		Access to services for seniors		Access to support networks such as neighbors, friends, and family		
	ccess to religious or iritual events		Access to social services for residents in need or crisis		Access to clean environments and streets		Other:

22. Since March of 2020, in addition to COVID-19, which health conditions have had the greatest impact on your community's overall health and wellness? (Check all that apply)

Alcohol/Substance abuse	Cancers		Dementia/Alzheimer's		Diabetes
Heart disease and stroke	High blood pressure or cholesterol		HIV/AIDS		Lung disease (asthma, COPD, emphysema)
Vaccine preventable disease such as flu, measles, and pertussis (whooping cough)	Mental health issues (depression, anxiety, bipolar, etc)		Overweight/ obesity		Sexually transmitted disease
Tobacco use including vaping	Other:				
	which of the followi and wellness? (Check	_	sues have had the greathat apply)	test	impact on your
Child abuse/elder abuse & neglect	Distracted driving (such as cell phone use, texting while driving)		Domestic violence / sexual assault		Gang-related violence
Gun-related injuries	Limited/lack of access to COVID19 testing		Lack of affordable healthy food options		Lack of people immunized to prevent disease
Homelessness	Limited access to healthcare		Lack of affordable housing		Lack of public transportation
Drug/substance abuse (illegal & prescribed)	Limited access to mental/behavioral health services		Lack of jobs		Lack of quality and affordable childcare
Lack of COVID-19 vaccine access	Limited access to educational and supportive programing for children and adolescents		Lack of alternative educational opportunities		Lack of safe spaces to exercise and be physically active
Lack of support networks such as neighbors, friends, and family	Motor vehicle & motorcycle crash injuries		Racism/ discrimination		Suicide
Teen Pregnancy	Other:				

24. Overall, ho	ow easy was it to navi	gate this electronic s	survey?				
☐ Very easy to	☐ Easy to use	☐ Neither easy	☐ Difficult to	☐ Very difficult			
use		nor difficult to	use	to use			
		use					
25. Based on t	he given survey ques	tions above, the info	rmation provided w	as easy to understand.			
☐ Strongly agre	e 🗆 Agree	□ Neutral	☐ Disagree	☐ Strongly			
				disagree			
didn't ask? 27. Want to te interested so we can	Il us more? We want by indicating your type contact you.	to share community pe of experience alo	members' stories. L				
	A loved one experienced COVID-19.My work was impacted by COVID-19.						
•	•	OVID-19	_				
		//D 40 by a 4 6					

Thank you for completing MCDPH's COVID-19 Impact Community Health Assessment Survey.

Appendix C – Survey Demographics

2019 & 2021 Community Survey Demographics

2019	
Total # of participants	11,893
Race/Ethnicity	
African American/Black	3.0%
American Indian/Native American	2.0%
Asian	25.0%
Caucasian/White	61.0%
Hispanic/Latinx	4.0%
Other	6.0%
Age	
12-24	8.0%
25-44	32.0%
45-64	39.0%
65+	21.0%
Gender	
Female	73.0%
Male	25.0%
Other	1.0%

2021	
Total # of participants	14,380
Race/Ethnicity	
African American/Black	4.1%
American Indian/Native American	1.4%
Asian	4.5%
Caucasian/White	64.5%
Hispanic/Latinx	18.3%
Native Hawaiian/Other Pacific Islander	1.2%
Two or more races	1.2%
Unknown/Not given	4.9%
Age	
12-24	6.4%
25-44	30.9%
45-64	43.0%
65+	20.0%
Gender	
Female	68.9%
Male	29.1%
Additional Genders	0.6%
Unknown/Not Given	1.4%

Appendix D – Arizona General Hospital Mesa FY 2020 PSA Zip Codes

	AGHM's PSA	A Zip Codes	
85044	85205	85233	85295
85048	85207	85234	85296
85142	85208	85249	85297
85143	85209	85281	85298
85201	85212	85282	
85203	85215	85283	
85204	85225	85286	

Appendix E – Participating Organizations in the Community Health Committee (CHC) Meetings

Dignity Health and CommonSpirit Health	
Arizona General Hospitals	Dignity Health East Valley Hospitals Community Board
CommonSpirit Health leadership	Dignity Health East Valley physicians
Dignity Health Center for Diabetes management program leadership	Dignity Health Foundation East Valley
Dignity Health Community Education program leadership	Dignity Health Medical Group
Dignity Health Community Oral Health program leadership	St. Joseph's Hospital and Medical Center
Dignity Health Community Wellness program leadership	St. Joseph's Hospital and Medical Center; Community Health
Dignity Health East Valley Community Grants Committee	
Dignity Health East Valley Executive Leadership	
Community Partners	
About Care	Hushabye Nursery
Amanda Hope Rainbow Angels	ICAN: Positive Programs for Youth
Amplify Peace	Intel
Aster Aging	LaLoBoy Foundation
AZCEND	Lighthouse Psychiatry
Cancer Support Community Arizona	Maricopa County Department of Public Health
CeCe's Hope Center	Mercy Care
Chandler CARE Center	Mesa Chamber of Commerce
Chandler Children's Medical and Dental Clinic	Mission of Mercy

Chandler Unified School District	notMYkid
Child Crisis Arizona	Positive Paths for Women East Valley
City of Chandler	Queen Creek Chamber of Commerce
First International Bank & Trust	Rayhons Financial
Foundation for Senior Living	Teen Unity Board
Help & Hope for Youth	Town of Gilbert - Councilmember
Hope for Addiction	UCSF

Appendix F – Summary of Dignity Health's Human Trafficking 101 Session: Dispelling the Myths

мүтн 🗶	FACT V
1. Human trafficking only happens overseas.	Every country is affected by human trafficking, including the United States. The USA passed federal legislation to outlaw two common forms of human trafficking: sex trafficking and labor trafficking. According to federal law, human trafficking means forcing or coercing a person to perform commercial sex or labor/services. Commercial sex is any sex act in which money or something of value is exchanged. Under federal law, anyone under age 18 involved in commercial sex is automatically a victim of human trafficking — no force or coercion is required.
2. Only foreign nationals/immigrants are trafficked in the United States.	In 2018, nearly 11,000 tips of human trafficking were reported and at least 1,237 of these tips involved U.S. citizens or lawful permanent residents.
3. Human trafficking and human smuggling are the same crime.	Human trafficking is NOT the same crime as human smuggling. Human trafficking is a violation of someone's human rights. Human smuggling is a violation of a country's immigration laws. A person can consent to being smuggled into the country; however, if that person is forced or coerced into commercial sex or labor/services, then they are a victim of human trafficking.
4. Sex trafficking could never occur in a legal setting like a strip club.	Sex trafficking has been discovered in legal business settings (e.g., strip clubs, escort services, and pornography). Regardless of the location or legality , any person induced to perform commercial sex or labor through force or coercion is a victim of human trafficking.
5. Everyone engaging in prostitution is doing so by choice.	Oftentimes adults are "choosing" to perform commercial sex work due to a lack of options as opposed to a free choice. We must refrain from passing judgment and we must offer compassion and resources to persons in need of assistance.
6. Victims of human trafficking will reach out for help.	Oftentimes victims of sex trafficking, especially youth, do not self-identify as victims. Due to prior abuse, victims may not realize they are being manipulated or exploited. Sex traffickers often target vulnerable and abused youth. Victims of sex or labor trafficking may blame themselves, may fear authorities, or may fear retaliation by traffickers. Foreign national victims may not speak English and may not know their rights in America.
7. Only women and girls are victims of sex trafficking.	Men and boys are also victims of sex trafficking. Traffickers often target young men and boys living on the streets, many of whom identify as LGBTQ.

8. Child sex trafficking could never occur in my community.	Child sex trafficking has been reported in every region served by Dignity Health.
9. All sex traffickers are stereotypical pimps.	The term pimp is often associated with a stereotypical pimp (e.g., flashy hat and clothes). These pimps are no longer the norm. "Pimping" has become so normalized and even glamorized in the media that many young men and boys, especially gang members, want to become pimps. Gangs consider it easier to sell a person for sex than to sell drugs or guns. Drugs and guns can be sold only once . A person, however, can be sold for sex over and over. Anyone can be a trafficker, including family members, friends, and neighbors. This crime is not exclusive to known pimps or gang members. One mother sold her 7- and 14-year-old daughters for sex.
10. Human trafficking refers only to sex trafficking.	Human trafficking is an umbrella term that includes both sex and labor trafficking. Unfortunately, labor trafficking often does not get as much exposure in the media as does sex trafficking. Labor trafficking has been identified in industries like agriculture, hospitality, domestic work (e.g., live-in maid), and traveling sales crews. Red flags include the following: • Victims may be charged a fee that is impossible to pay off (i.e., debt bondage). • Victims may be forced to work 12+ hours per day, 7 days per week. • Victims may not be allowed to leave the work premises and may be forced to sleep on the floor or on a cot in the back of the business. • Victims of domestic servitude may be forced to sleep in the home. Victims working in traveling sales crews may be forced to sleep in a van or other vehicle.

Appendix G – Data Indicator Matrix

Appendix & Bata maleator			,	•													
Resource Responsibility																	
HDD - Hospital Discharge Data BRFSS - Behavioral Risk Factor Surveillance Survey																	
ACS - American Community Survey (Census)													_				i l
YRBS - Youth Risk Behavior Survey													Ħ				1
AYS - Arizona Youth Survey				Sn						_			S				1
H-CUP - The Healthcare Coast & Utilization Project	8			ens						lap			ba (s	•	_	1
IP - linpatient hospitalization	Š	_	SS	Ö	s	£	ا ہا	s		УN	JP	e/	co	ion	ode	o o	a)
ED - Emergency Department Visits	Source	딮	BRFSS	ACS;Census	YRBS	ea	Birth	H	YS	olic	Ç	Level	Maricopa County	Regions	Zipcode	National	State
Population Demographics	0)	II	<u>m</u>	۷	>		<u> </u>	¥	۷	Ь	I		2	~	Z	Z	S
Gender	Г																
Age Groups							Н										
Race/Ethnicity			\vdash				Н										
Education							Н										
Income							Н										
Employment Status							П										
Access to Health Care																	
Health Insurance Coverage																	
Poverty																	
Health Care Coverage (18-64)																	
Usual Source of Care																	
Routine Checkup (last year)																	
Primary Payer Type for ED/IP							Ш										
Birth Related																	
IMR		_	_														Ш
Low Birth Weight			_													\dashv	\vdash
PreTerm Births			_													\dashv	Н
Teen Birth		_	_													\dashv	\vdash
Prenatal Care Began Top 5 leading casuse of death	_															\vdash	\vdash
Youth top 5 leading casuse of death			_				Н									\vdash	\vdash
Top 5 leading emergency department and							Н										
hospitalization reasons																	
Cancer Incidence & Prevention																	
Cancer (by type) Incidence																	
Cancer (by type) Screening																	
Cancer (by type) Deaths																	
Chronic Disease																	
Stroke																	
Stroke Deaths																ш	
% Been told they have high blood pressure																	
Cardiovascular Disease																	
Cardiovascular Disease Deaths																ш	
% Told they have high cholesterol																	
Diabetes																	
Diabetes Deaths																ш	
Been told they have diabetes																	
Alzheimer's ED/IP																	
Alzheimer's Deaths																	_
% told they have Confusion/Memory Loss																	
COPD ED/IP																	
COPD Deaths																	_
Been told they have asthma																	
Asthma ED/IP				_													
Asthma Deaths		_															
Been told they have asthma																	

Resource Responsibility																	
HDD - Hospital Discharge Data BRFSS - Behavioral Risk Factor Surveillance Survey ACS - American Community Survey (Census)													nty				
YRBS - Youth Risk Behavior Survey				2									Maricopa County				
AYS - Arizona Youth Survey	ø			ust						ď			a C				
H-CUP - The Healthcare Coast & Utilization Project	5		S	G						ž	Д	<u></u>	ď	us	de	Ja	
IP - linpatient hospitalization ED - Emergency Department Visits	Source	Q	BRFSS	ACS;Census	YRBS	ath	Birth	Ξ̈́	S	ic)	CO	Level	i	gio	Zipcode	National	State
	Ň	HDD	BF	AC	Ϋ́R	De	Bil	ΑĽ	Ā	Ь	H-CUP	Ľ	Ma	Regions	Zip	Š	Ste
Mental/Behavioral Illness																	
Mood and Depressive Disorders																	
Schizophrenic Disorders																	
Drug-Induced Mental and Behavioral Disorders																	
All Mental/Behavioral disorders																	
Behavioral Health Risk Factors																	
Alcohol Related ED/IP																	
Alcohol Related Deaths																	
Intentional Self-Harm/Suicide ED/IP																	
Intentional Self-Harm/Suicide Death																	
Opioids - Unintentional overdose ED/IP																	
Opioids - Unintentional overdose Deaths																	Ш
Alcohol/Drug use																	
Youth Alcohol/drug use																	
Smoking																	
Youth Smoking																	Ш
Nutrition/Diet																	
Youth Nutrition/Diet																	
Physical Activity																	
Youth Physical Activity																	
Obesity																	
Youth Obesity																	
Injury																	
Motor Vehicle Crash related ED/IP																	
Motor Vehicle Crash related Deaths																	
Fall Related ED/IP																	
Fall Related Deaths																	Ш
Violence-related ED/IP																	
Violence-related Deaths																	Ш
Social Determinants of Health																	
Transportation; no vehicle households																	
Access to Food; Low Income Low Access																	
Housing; cost burdened																	